



RSA Two Factor Authentication

Feature Description

UPDATED: 29 July 2023

© 2022 Progress Software Corporation and/or one of its subsidiaries or affiliates. All rights reserved.

These materials and all Progress® software products are copyrighted and all rights are reserved by Progress Software Corporation. The information in these materials is subject to change without notice, and Progress Software Corporation assumes no responsibility for any errors that may appear therein. The references in these materials to specific platforms supported are subject to change.

#1 Load Balancer in Price/Performance, 360 Central, 360 Vision, Chef, Chef (and design), Chef Habitat, Chef Infra, Code Can (and design), Compliance at Velocity, Corticon, Corticon.js, DataDirect (and design), DataDirect Cloud, DataDirect Connect, DataDirect Connect64, DataDirect XML Converters, DataDirect XQuery, DataRPM, Defrag This, Deliver More Than Expected, DevReach (and design), Driving Network Visibility, Flowmon, Inspec, Ipswitch, iMacros, K (stylized), Kemp, Kemp (and design), Kendo UI, Kinvey, LoadMaster, MessageWay, MOVEit, NativeChat, OpenEdge, Powered by Chef, Powered by Progress, Progress, Progress Software Developers Network, SequeLink, Sitefinity (and Design), Sitefinity, Sitefinity (and design), Sitefinity Insight, SpeedScript, Stylized Design (Arrow/3D Box logo), Stylized Design (C Chef logo), Stylized Design of Samurai, TeamPulse, Telerik, Telerik (and design), Test Studio, WebSpeed, WhatsConfigured, WhatsConnected, WhatsUp, and WS_FTP are registered trademarks of Progress Software Corporation or one of its affiliates or subsidiaries in the U.S. and/or other countries.

Analytics360, AppServer, BusinessEdge, Chef Automate, Chef Compliance, Chef Desktop, Chef Workstation, Corticon Rules, Data Access, DataDirect Autonomous REST Connector, DataDirect Spy, DevCraft, Fiddler, Fiddler Classic, Fiddler Everywhere, Fiddler Jam, FiddlerCap, FiddlerCore, FiddlerScript, Hybrid Data Pipeline, iMail, InstaRelinker, JustAssembly, JustDecompile, JustMock, KendoReact, OpenAccess, PASOE, Pro2, ProDataSet, Progress Results, Progress Software, ProVision, PSE Pro, Push Jobs, SafeSpaceVR, Sitefinity Cloud, Sitefinity CMS, Sitefinity Digital Experience Cloud, Sitefinity Feather, Sitefinity Thunder, SmartBrowser, SmartComponent, SmartDataBrowser, SmartDataObjects, SmartDataView, SmartDialog, SmartFolder, SmartFrame, SmartObjects, SmartPanel, SmartQuery, SmartViewer, SmartWindow, Supermarket, SupportLink, Unite UX, and WebClient are trademarks or service marks of Progress Software Corporation and/or its subsidiaries or affiliates in the U.S. and other countries. Java is a registered trademark of Oracle and/or its affiliates. Any other marks contained herein may be trademarks of their respective owners.

Please refer to the NOTICE.txt or Release Notes – Third-Party Acknowledgements file applicable to a particular Progress product/hosted service offering release for any related required third-party acknowledgements.

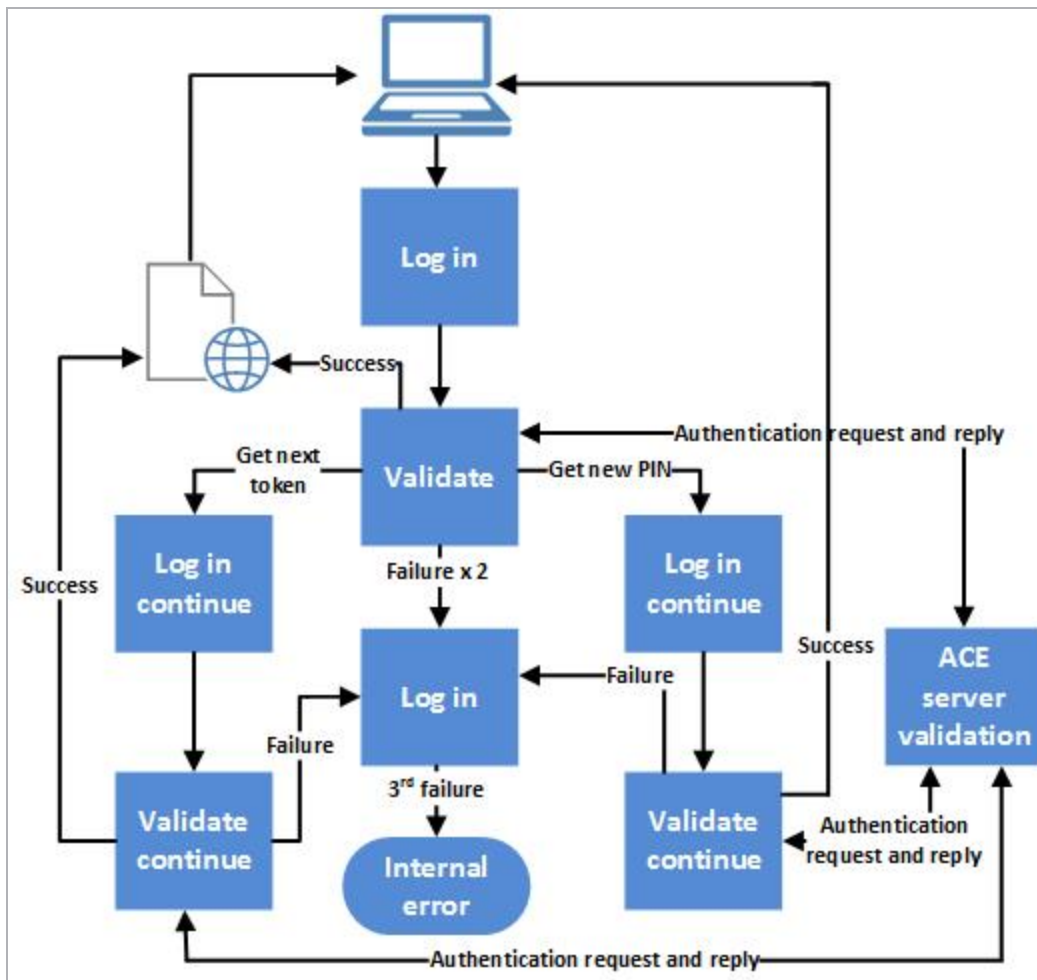
Table of Contents

1 Introduction	4
1.1 Next Token Mode	5
1.2 New PIN Mode	5
1.3 Document Purpose	5
1.4 Intended Audience	5
1.5 Prerequisites	6
2 Configure RSA SecurID Multi-Factor Authentication	7
2.1 Generate an Authentication Agent Entry	7
2.2 Export the Authentication Manager Configuration	9
2.3 Generate a Node Secret File	9
2.4 Configure the LoadMaster	12
2.4.1 Upload a Node Secret File for the LoadMaster	14
2.4.2 Set the L7 Client Token Timeout Value	15
2.4.3 Create a Virtual Service	16
References	20
Last Updated Date	21

1 Introduction

As part of the Kemp Edge Security Pack (ESP), the LoadMaster supports the RSA SecurID authentication scheme. This scheme authenticates the user on an RSA SecurID Server. When RSA is enabled as the authentication method, during the login process the user is prompted to enter a password that is a combination of two numbers – a Personal Identification Number (PIN) and a token code which is the number displayed on the RSA SecurID authenticator (dongle).

There are two additional challenge-response modes: next token and new PIN. These are described in the sections below.



The above diagram shows both next token and new pin modes which are only applicable under the conditions described below. This flow allows for three login attempts, after which login failure is final. The actual number of login attempts users are allowed to have is configurable.

1.1 Next Token Mode

Next token mode is applied in cases where the authentication process requires additional verification of the token code. The user is asked to enter the next token code, that is, wait for the number that is currently displayed on the authenticator to change, and enter the new number (without the PIN).

When using RSA and Kerberos Constrained Delegation (KCD), the user password will not be authenticated which may result in unsecured access – particularly if RSA operates in token code only mode. While many RSA implementations use token code and PIN, others just use token code.

1.2 New PIN Mode

New PIN mode is applied in cases where the authentication process requires additional verification of the PIN. In this case, the user must use a new PIN. Depending on the configuration of the RSA ACE/Server, the user is prompted to select and enter a new PIN, or the server supplies the user with a new PIN. The user then re-authenticates with the new PIN. The use of new PIN mode is optional and can be enabled or disabled in the authentication server.

1.3 Document Purpose

This document describes how to configure the LoadMaster to use the RSA two factor authentication method.

The RSA Security Console screenshots and steps in this document are examples. Kemp will not be notified of any changes made in the RSA Security Console so please refer to the RSA documentation for the latest information, if needed.

1.4 Intended Audience

This document is intended to be read by anyone who is interested in finding out how to use RSA authentication with the Kemp LoadMaster.

1.5 Prerequisites

The following are required in order to use RSA as an authentication method:

- A configured RSA SecurID Server

The LoadMaster can only use one RSA server at a time.

- RSA Authentication Manager 8.1
- SecurID dongles

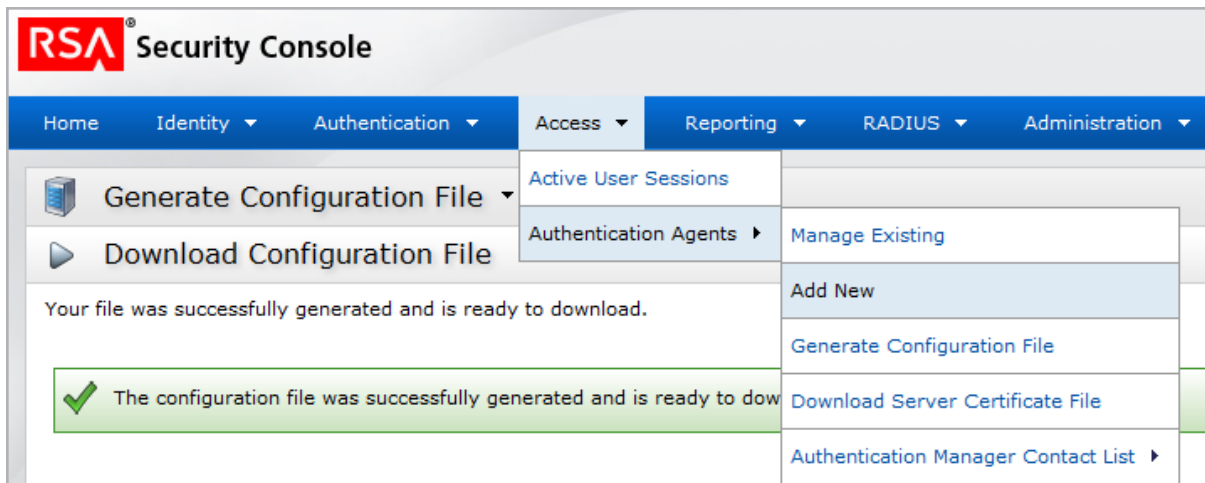
2 Configure RSA SecurID Multi-Factor Authentication

You need to complete three steps in order to configure RSA multi-factor authentication on the LoadMaster. These are outlined in the sections below.

If multiple domains are configured, sign-on can then be authenticated all at once. More information on this option can be found in [ESP, Feature Description](#).

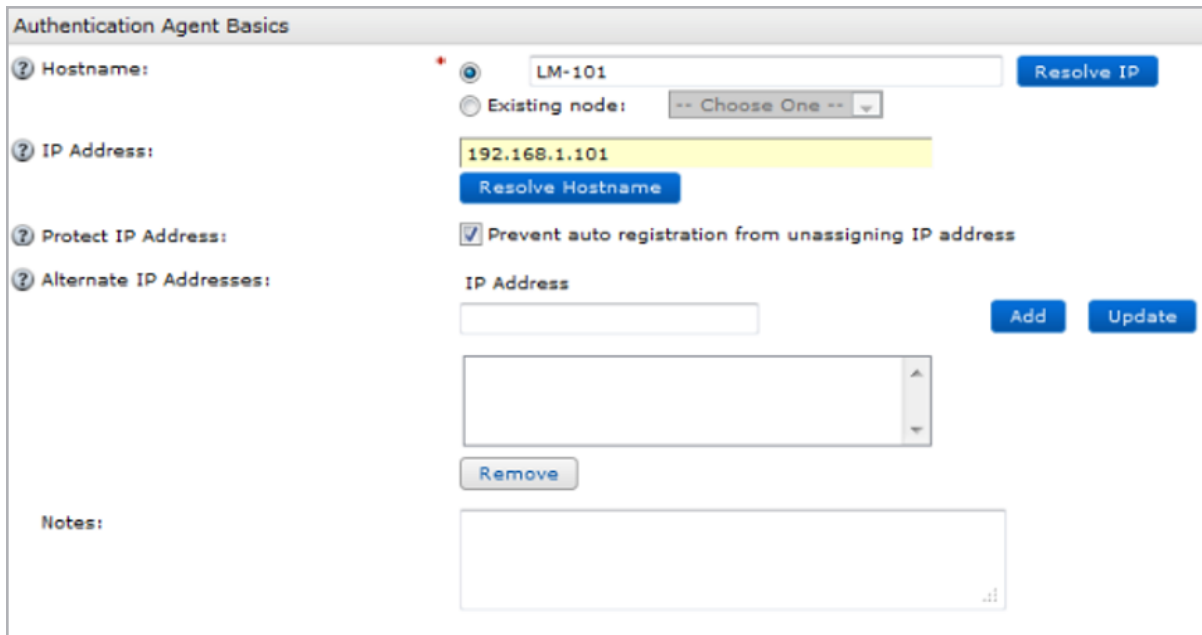
2.1 Generate an Authentication Agent Entry

An Authentication Agent Entry needs to be generated for the LoadMaster in the RSA Authentication Manager. To do this, in the RSA Security Console, follow the steps below:



1. Select **Access > Authentication Agents** and click **Add New**.

2 Configure RSA SecurID Multi-Factor Authentication

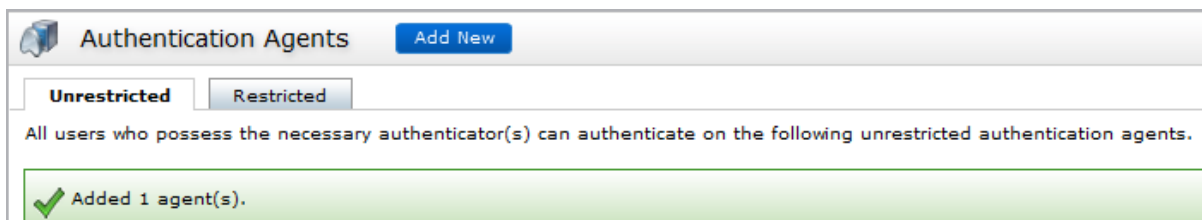


2. Enter the LoadMaster IP address in the **IP Address** text box.

For a HA cluster, add all three LoadMaster IP addresses (unit 1, unit 2 and the shared IP address).

If the source IP address of traffic from the LoadMaster to the RSA server changes as a result of interface IP changes or routing changes, please note that a new RSA-Config file will need to be generated.

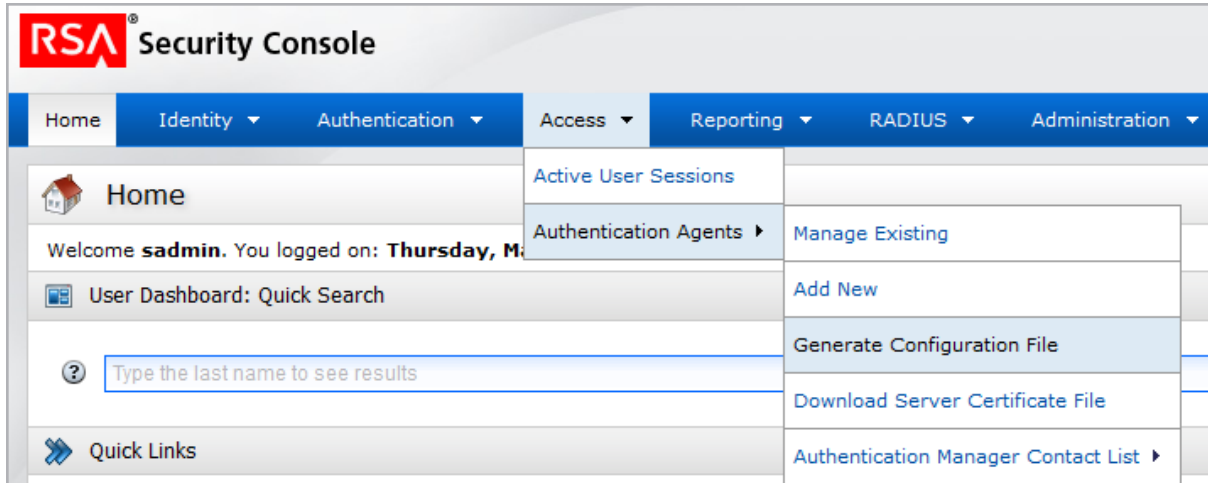
3. Click the **Resolve Hostname** button. The **Hostname** field will auto-populate.
4. Fill out the remaining fields as required on the form.
5. Click **Save**.



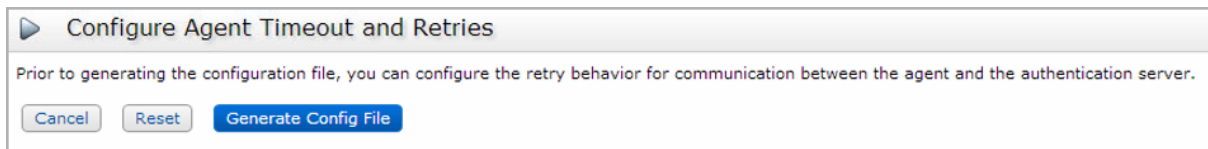
A message will appear confirming that the agent was added.

2.2 Export the Authentication Manager Configuration

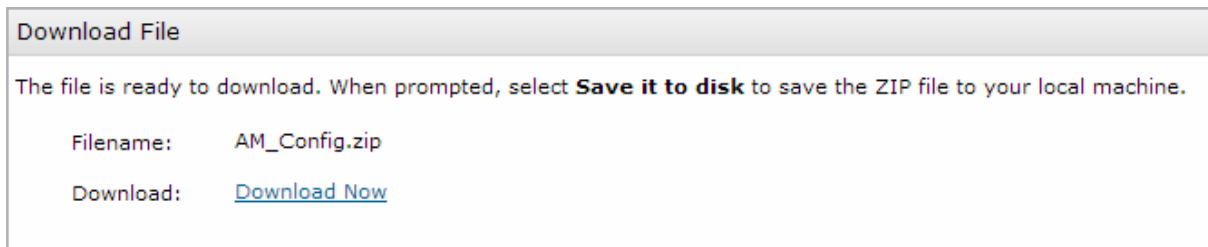
Before uploading the Authentication Manager configuration, it needs to be exported from the RSA Security Console. To do this, follow the steps below:



1. Select **Access > Authentication Agents** and click **Generate Configuration File**.



2. Click **Generate Config File**.

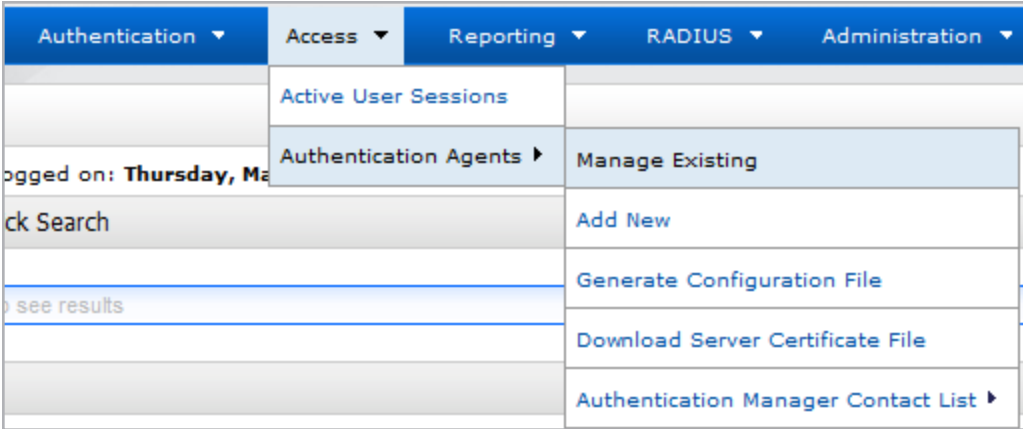


3. Click **Download Now** to download the configuration file.

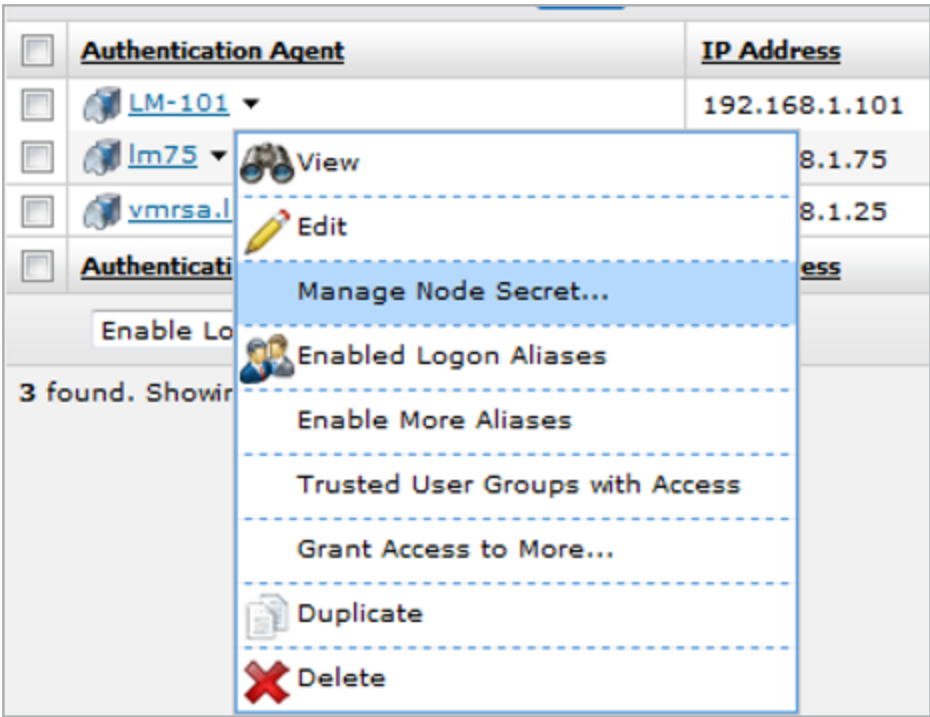
2.3 Generate a Node Secret File

First, generate a Node Secret in the RSA Security Console by following the steps below:

2 Configure RSA SecurID Multi-Factor Authentication

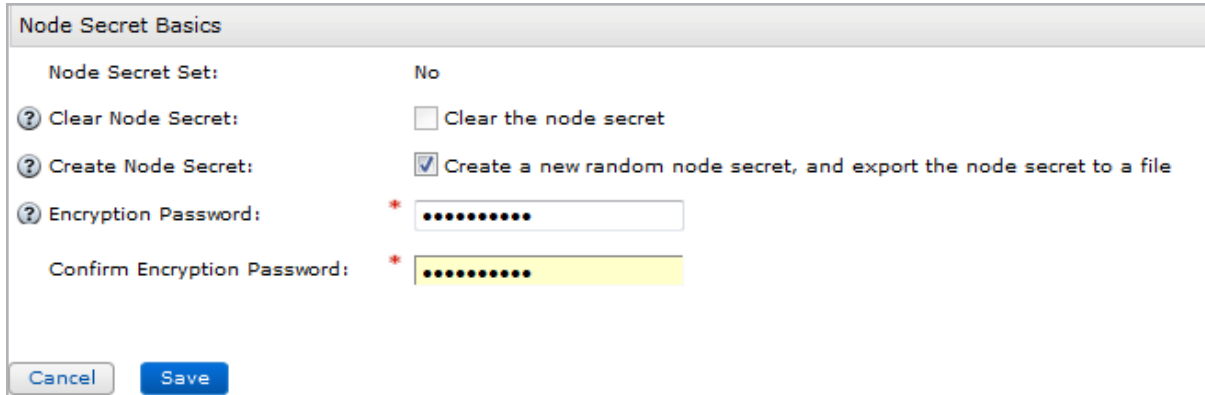


- 1. Select **Access > Authentication Agents > Manage Existing**.



- 2. Right click the LoadMaster entry and click **Manage Node Secret**.

2 Configure RSA SecurID Multi-Factor Authentication

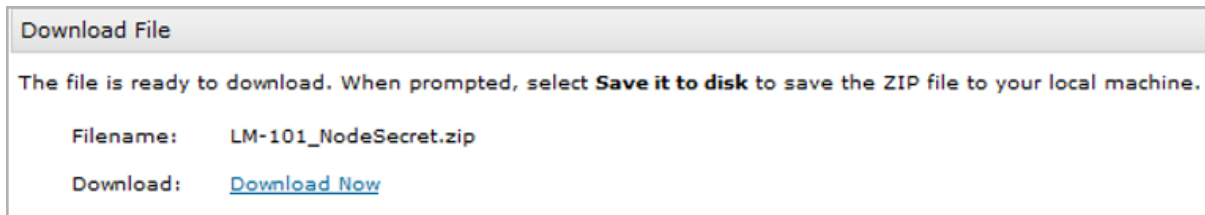


The dialog box is titled "Node Secret Basics". It contains the following fields and options:

- Node Secret Set:** A dropdown menu currently set to "No".
- Clear Node Secret:** A checkbox labeled "Clear the node secret" which is currently unchecked.
- Create Node Secret:** A checkbox labeled "Create a new random node secret, and export the node secret to a file" which is currently checked.
- Encryption Password:** A text input field with a red asterisk to its left, containing masked characters (dots).
- Confirm Encryption Password:** A text input field with a red asterisk to its left, containing masked characters (dots).

At the bottom of the dialog are two buttons: "Cancel" and "Save".

3. Select the **Create a new random node secret, and export the node secret to a file** check box.
4. Enter an **Encryption Password** for the node secret file.
5. Confirm the encryption password.
6. Click **Save**.



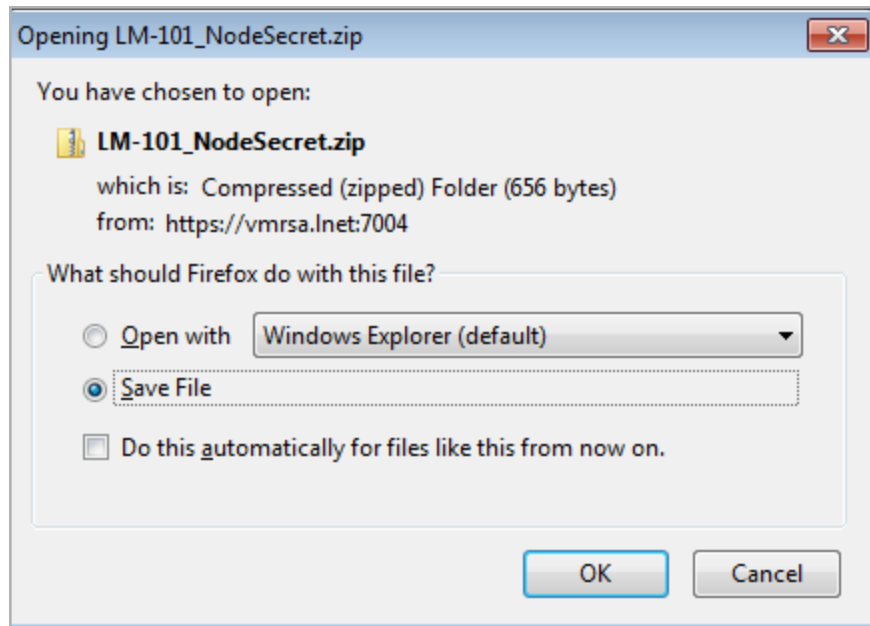
The dialog box is titled "Download File". It contains the following information:

The file is ready to download. When prompted, select **Save it to disk** to save the ZIP file to your local machine.

Filename: LM-101_NodeSecret.zip

Download: [Download Now](#)

7. Click **Download Now**.



8. Save the file.

2.4 Configure the LoadMaster

The LoadMaster can only use one RSA server at a time.

In the LoadMaster Web User Interface (WUI), follow the steps below:

1. In the main menu, select **Virtual Services** and **Manage SSO**.

Name	Operation
DOMAIN	<button>Modify</button> <button>Delete</button>

Add new Client Side Configuration

Add

For steps on how to configure an SSO domain and ESP, refer to the [ESP, Feature Description](#) document.

2. Click **Modify** on the relevant SSO domain.

2 Configure RSA SecurID Multi-Factor Authentication

Domain DOMAIN

Authentication Protocol	RSA-SecurID	
RSA-SecurID Server(s)	10.154.11.52	Set RSA-SecurID Server(s)
RSA Authentication Manager Config File	Choose File No file chosen	Set RSA AM Config
RSA Node Secret File	Choose File No file chosen	Set RSA Node Secret
		Decryption Password
Domain/Realm		Set Domain/Realm Name
Logon Format (Phase 1 RSA-SecurID)	Principalname	
Logon Format (Phase 2 Real Server)	Principalname	
Logon Transcode	Disabled	
Failed Login Attempts	0	Set Failed Login Attempts
	Public - Untrusted Environment	Private - Trusted Environment
	900	900
	Set Idle Time	Set Idle Time
Session Timeout	1800	28800
	Set Max Duration	Set Max Duration
	Use for Session Timeout: idle time	
Test User		Set Test User
Test User Password		Set Test User Password

3. Select RSA-SecurID as the Authentication protocol.

It is also possible to select **RSA-SecurID and LDAP** as the **Authentication Protocol**. If this is selected, the **LDAP Endpoint** will also need to be selected.

4. In the **RSA-SecurID Server(s)** text box, enter the address(es) of the RSA-SecurID server(s) that are used to validate this domain.
5. Click **Set RSA-SecurID Server(s)**.
6. In the **RSA Authentication Manager Config File** field, click **Choose File**.
7. Browse to and select the file exported in the **Export the Authentication Manager Configuration** section.
8. Click **Set RSA AM Config**.
9. Enter the login domain to be used in the **Domain/Realm** text box.

This is also used with the logon format to construct the normalized username, for example;

- **Principalname:** <username>@<domain>
- **Username:** <domain>\<username>

If the **Domain/Realm** field is not set, the **Domain** name set when initially adding an SSO domain is used as the **Domain/Realm** name.

10. Select the relevant option for **Logon Format (Phase 1 RSA-SecurID)**.

11. Select the relevant option for **Logon Format (Phase 2)**.

The different logon formats are described below:

- **Not Specified:** The username will have no normalization applied to it - it is taken as it is typed.
 - **Principalname:** Selecting this as the **Logon format** means that the client does not need to enter the domain when logging in, for example **username@domain**. The SSO domain added in the corresponding text box is used as the domain in this case.
 - **Username:** Selecting this as the **Logon format** means that the client needs to enter the domain and username, for example **domain\username**.
 - **Username Only:** Selecting this as the **Logon Format** means that the text entered is normalized to the username only (the domain is removed).
-

12. Enter the **Test User** and click **Set Test User**.

13. Enter the **Test User Password** and click **Set Test User Password**.

The LoadMaster will use this test information in a health check of the SecurID Server. These details are static and should be set in the RSA management WUI. This health check is performed every 20 seconds.

2.4.1 Upload a Node Secret File for the LoadMaster

Upload the node secret in the LoadMaster. In the Manage SSO screen on the LoadMaster WUI, follow the steps below:

2 Configure RSA SecurID Multi-Factor Authentication

Domain DOMAIN

Authentication Protocol	RSA-SecurID	
RSA-SecurID Server(s)	10.11.0.231	Set RSA-SecurID Server(s)
RSA Authentication Manager Config File	Choose File No file chosen	Set RSA AM Config
RSA Node Secret File	Choose File No file chosen	Set RSA Node Secret
		Decryption Password
Domain/Realm		Set Domain/Realm Name
Logon Format (Phase 1 RSA-SecurID)	Principalname	
Logon Format (Phase 2 Real Server)	Principalname	
Logon Transcode	Disabled	
Failed Login Attempts	0	Set Failed Login Attempts
	Public - Untrusted Environment	Private - Trusted Environment
	900	900
	Set Idle Time	Set Idle Time
Session Timeout	1800	28800
	Set Max Duration	Set Max Duration
	Use for Session Timeout: idle time	
Test User		Set Test User
Test User Password		Set Test User Password

1. In the **RSA Node Secret File** field, click **Choose File**.
2. Browse to and select the Node Secret file generated in the **Generate a Node Secret File** section.

It is not possible to upload the RSA node secret file until the RSA Authentication Manager configuration file is uploaded. The node secret file is dependent on the configuration file.

3. Enter the **Decryption Password**.
4. Click **Set RSA Node Secret**.

2.4.2 Set the L7 Client Token Timeout Value

The L7 Client Token Timeout is the duration of time (in seconds) to wait for the client token while the process of authentication is ongoing. The default L7 client token timeout is set to 120 seconds. This can be modified as needed in the LoadMaster WUI. The range of valid values is 60 to 300. To configure the timeout value, follow the steps below:

1. In the main menu, go to **System Configuration > Miscellaneous Options > L7 Configuration**.

2 Configure RSA SecurID Multi-Factor Authentication

Allow connection scaling over 64K Connections	<input type="checkbox"/>
Always Check Persist	<input type="text" value="No"/>
Add Port to Active Cookie	<input type="checkbox"/>
Conform to RFC	<input checked="" type="checkbox"/>
Close on Error	<input type="checkbox"/>
Add Via Header In Cache Responses	<input type="checkbox"/>
Real Servers are Local	<input type="checkbox"/>
Drop Connections on RS failure	<input type="checkbox"/>
Drop at Drain Time End	<input type="checkbox"/>
L7 Connection Drain Time (secs)	<input type="text" value="300"/> Set Time (Valid values:0, 60 - 86400)
L7 Authentication Timeout (secs)	<input type="text" value="30"/> Set Timeout (Valid values:30 - 300)
L7 Wait after POST(ms)	<input type="text" value="2000"/> Set Post Wait (Valid values:1 - 2000)
L7 Client Token Timeout (secs)	<input type="text" value="120"/> Set Timeout (Valid values:60 - 300)
Additional L7 Header	<input type="text" value="X-Forwarded-For"/>
100-Continue Handling	<input type="text" value="RFC-7231 Compliant"/>
Allow Empty POSTs	<input type="checkbox"/>
Allow Empty HTTP Headers	<input type="checkbox"/>
Force Complete RS Match	<input type="checkbox"/>
Least Connection Slow Start	<input type="text" value="0"/> Set Slow Start (Valid values:0 - 600)
Share SubVS Persistence	<input type="checkbox"/>
Log Insight Message Split Interval	<input type="text" value="10"/> Set Log Split Interval (Valid values:1 - 100)
Include User Agent Header in User Logs	<input type="checkbox"/>
Use CEF Log Format	<input type="checkbox"/>
SSO Maximum Threads	<input type="text" value="128"/> Set SSO Max Threads (Valid values:64 - 512)
NTLM Proxy Mode	<input checked="" type="checkbox"/>

2. Enter the new value in the **L7 Client Token Timeout** text box and click **Set Timeout**.

2.4.3 Create a Virtual Service

Follow the steps below to create a Virtual Service in the LoadMaster WUI:

1. In the main menu, expand **Virtual Services** and click **Add New**.

Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="10.154.11.182"/>
Port	<input type="text" value="80"/>
Service Name (Optional)	<input type="text" value="Example"/>
Use Template	<input type="text" value="Select a Template"/>
Protocol	<input type="text" value="tcp"/>

Cancel

Add this Virtual Service

2. Enter a valid **Virtual Address**.
3. Fill out any other details as needed.
4. Click **Add this Virtual Service**.
5. Expand the **ESP Options** section.

2 Configure RSA SecurID Multi-Factor Authentication

ESP Options

Enable ESP

ESP Logging

User Access:

Security:

Connection:

Client Authentication Mode

Form Based

SSO Domain

EXAMPLE.COM

Available Domain(s)

SECOND.COM

THIRD.COM

Assigned Domain(s)

None Assigned

Set Alternative SSO Domains

Allowed Virtual Hosts

Set Allowed Virtual Hosts

Allowed Virtual Directories

/*

Set Allowed Directories

Pre-Authorization Excluded Directories

Set Excluded Directories

Permitted Groups

Set Permitted Groups

Permitted Group SID(s)

Set Permitted Group SIDs

Include Nested Groups

Steering Groups

Set Steering Groups

Verify Bearer Header

SSO Image Set

Exchange

SSO Greeting Message

Set SSO Greeting Message

Logoff String

Set SSO Logoff String

Display Public/Private Option

Disable Password Form

Enable Captcha

Use Session or Permanent Cookies

Session Cookies Only

User Password Change URL

https://serverlink

Set Password Change URL

User Password Change Dialog Message

You must change your

Set Dialog Message

User Password Expiry Warning

Server Authentication Mode

None

ESP Options

Enable ESP

ESP Logging

User Access:

Security:

Connection:

Client Authentication Mode

Form Based

SSO Domain

EXAMPLE.COM

Allowed Virtual Hosts

Set Allowed Virtual Hosts

Allowed Virtual Directories

Set Allowed Directories

Pre-Authorization Excluded Directories

Set Excluded Directories

Permitted Groups

Set Permitted Groups

Permitted Group SID(s)

Set Permitted Group SIDs

Include Nested Groups

Steering Groups

Set Steering Groups

SSO Image Set

Exchange

SSO Greeting Message

Set SSO Greeting Message

Logoff String

Set SSO Logoff String

Display Public/Private Option

Disable Password Form

Enable Captcha

Use Session or Permanent Cookies

Session Cookies Only

User Password Change URL

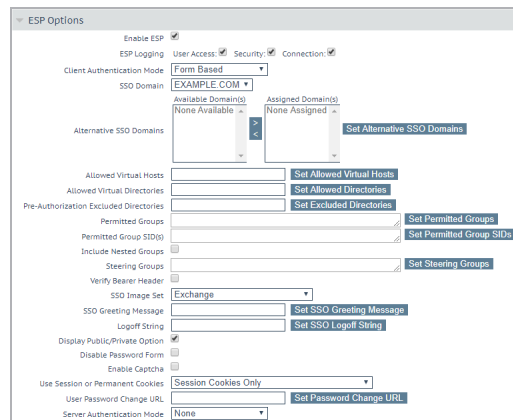
Set Password Change URL

Server Authentication Mode

None

2 Configure RSA SecurID Multi-Factor Authentication

6. Expand the **ESP Options** section.



The screenshot shows the 'ESP Options' configuration window. The 'Enable ESP' checkbox is checked. Under 'ESP Logging', 'User Access', 'Security', and 'Connection' are all checked. 'Client Authentication Mode' is set to 'Form Based'. The 'SSO Domain' is set to 'EXAMPLE.COM'. There are two lists for 'Alternative SSO Domains': 'Available Domain(s)' (None Available) and 'Assigned Domain(s)' (None Assigned). Below these are buttons for 'Set Alternative SSO Domains', 'Set Allowed Virtual Hosts', 'Set Allowed Directories', 'Set Excluded Directories', 'Set Permitted Groups', 'Set Permitted Group SIDs', 'Set Permitted Group Slices', 'Set Steering Groups', 'Set SSO Greeting Message', 'Set SSO Logout String', 'Set Password Change URL', and 'Set Alternative SSO Domains'. Other settings include 'Allowed Virtual Hosts', 'Allowed Virtual Directories', 'Pre-Authorization Excluded Directories', 'Permitted Groups', 'Permitted Group SID(s)', 'Include Nested Groups', 'Steering Groups', 'Verity Beamer Header', 'SSO Image Set' (Exchange), 'SSO Greeting Message', 'Logout String', 'Display Public/Private Option' (checked), 'Disable Password Form', 'Enable Captcha', 'Use Session or Permanent Cookies' (Session Cookies Only), 'User Password Change URL', and 'Server Authentication Mode' (None).

7. Select the **Enable ESP** check box.

8. Select **Form Based** as the **Client Authentication Mode**.

9. Select the SSO domain created previously from the **SSO Domain** drop-down list.

10. Fill out any other details as needed.

References

Unless otherwise specified, the following documents can be found at <http://kemptechnologies.com/documentation>.

ESP, Feature Description

Web User Interface, Configuration Guide

Last Updated Date

This document was last updated on 29 July 2023.