



# MS Lync 2013

## Deployment Guide

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# 1 Introduction

Kemp's LoadMaster family of purpose-built hardware and Virtual Appliances (VLM) offer advanced Layer 4 and Layer 7 server load balancing, content switching, SSL Acceleration and a multitude of other advanced Application Delivery and Optimization (ADC) features.

Kemp's LoadMaster fully supports Microsoft's key solutions and are approved by Microsoft (Kemp is a Microsoft Gold partner). The LoadMaster efficiently distributes user traffic for Microsoft Lync 2013 so that users get the best experience possible.

The entire Kemp LoadMaster product family, including the Virtual LoadMaster (VLM) supports Microsoft Lync 2013.

For more information about Kemp, visit us online at [www.kemptechnologies.com](http://www.kemptechnologies.com).

## 1.1 Microsoft Lync 2013

Microsoft Lync is a communications tool that provides services such as audio/video conferencing, Instant Messaging (IM) and Voice over Internet Protocol (VoIP). These services can all be accessible from the Internet, or from an internal network. Microsoft Lync allows companies to enhance collaboration amongst employees.

A number of enhancements have been made in Microsoft Lync 2013. The network topology setup is quite similar to the previous version but with a number of small differences. Changes include the consolidation of the archiving and monitoring features towards the front-end servers (optional feature). The Lync 2010 Director role is now optional and is not recommended anymore. Less servers are needed because front-end servers can now take the role of Director.

## 1.2 Document Purpose

This documentation is intended to provide guidance on how to configure Kemp LoadMaster products to provide high availability for a Microsoft Lync Server 2013 environment. This documentation is created using a representative sample environment described later in the document. As this documentation is not intended to cover every possible deployment scenario it may not address unique setup or requirements. The Kemp Support Team is available to provide solutions for scenarios not explicitly defined.



## 1.3 Prerequisites

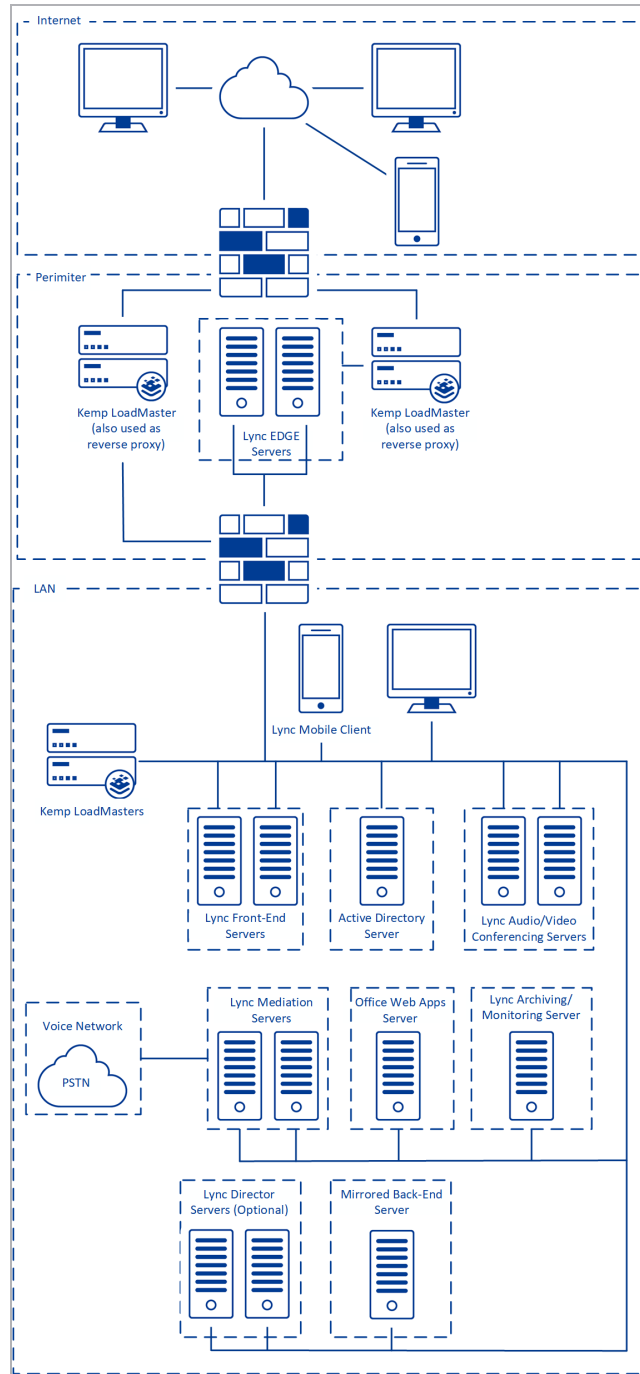
It is assumed that the reader is a network administrator or a person otherwise familiar with networking and general computer terminology. It is further assumed that the Microsoft Lync Server 2013 environment has been set up and the Kemp LoadMaster has been installed.

Other LoadMaster documentation can be referred to as needed from the [Kemp Documentation page](#).

The minimum requirements that should be met before proceeding are as follows:

- Installed LoadMaster LTS firmware version or above
- Configured and published Microsoft Lync Server architecture with Lync Topology builder
- Installed the Microsoft Servers, Active Directories and followed other Microsoft requirements
- Configured internal and external DNS entries for Front-End, Director and Edge pools
- Established access to the LoadMaster Web User Interface (WUI)

# 2 Load Balancing Lync 2013



Deploying a Microsoft Lync environment can require multiple servers in Front-End pools and Edge server pools. Load balancing is necessary in this situation to distribute the traffic amongst these servers.

Microsoft Lync Server 2013 supports two load balancing solutions: DNS load balancing and Hardware Load Balancing (HLB). Hardware load balancers are also required to provide load balancing for the internal and external web services when DNS load balancing is used.

Different load balancing methods cannot be used on the Edge internal and Edge external interfaces, for example, DNS load balancing cannot be used on the Edge internal interface when hardware load balancing is being used on the Edge external interface. Health checking at the LoadMaster ensures that, if one of the servers becomes inaccessible, the load balancer will take the sever offline and automatically re-route and reconnect users to other functioning servers.

Kemp Technology recommend the configuration as depicted in the above diagram. If your configuration differs from the recommended configuration and there are issues deploying the LoadMaster, please contact the local Kemp Support Team for assistance.

# 3 Template

Kemp has developed a template containing our recommended settings for this workload. You can install this template to help create Virtual Services (VSs) because it automatically populates the settings. You can use the template to easily create the required VSs with the recommended settings. For some workloads, additional manual steps may be required such as assigning a certificate or applying port following, these steps are covered in the document, if needed.

You can remove templates after use and this will not affect deployed services. If needed, you can make changes to any of the VS settings after using the template.

Download released templates from the following page: [LoadMaster Templates](#).

For more information and steps on how to import and use templates, refer to the [Virtual Services and Templates, Feature Description](#) on the Kemp Documentation page.

# 4 General Configuration

Some recommended general LoadMaster configuration settings are outlined below. These options can be set within the LoadMaster WUI.

## 4.1 Disable SNAT Globally

By default, global Server Network Address Translation (SNAT) is enabled in the LoadMaster settings. Kemp recommends disabling SNAT globally when using the LoadMaster with a Lync 2013 Edge deployment. To disable SNAT globally, follow the steps below:

1. In the main menu, select **System Configuration**.
2. Select **Miscellaneous Options**.
3. Select **Network Options**.



4. Clear the **Enable Server NAT** check box.

## 4.2 Subnet Originating Requests

When the LoadMaster is deployed in a two-armed configuration, Kemp recommends enabling **Subnet Originating Requests**. When this option is enabled, the LoadMaster will use its local IP address, instead of the IP address of the Virtual Service, when communicating to the Real Servers.

**Subnet Originating Requests** can be enabled on a per-Virtual Service or a global basis.

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It is recommended that the **Subnet Originating Requests** option is enabled on a per-Virtual Service basis.

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To enable **Subnet Originating Requests** globally, follow the steps below:

1. In the main menu of the LoadMaster WUI, select **System Configuration > Miscellaneous Options > Network Options**.

## 4 General Configuration

Enable Server NAT	<input type="checkbox"/>
Connection Timeout (secs)	<input type="text" value="660"/> <input type="button" value="Set Time"/> (Valid values:0, 60-86400)
Enable Non-Local Real Servers	<input type="checkbox"/>
Enable Alternate GW support	<input type="checkbox"/>
Enable TCP Timestamps	<input type="checkbox"/>
Enable TCP Keepalives	<input checked="" type="checkbox"/>
Enable Reset on Close	<input type="checkbox"/>
Subnet Originating Requests	<input checked="" type="checkbox"/>
Enforce Strict IP Routing	<input type="checkbox"/>
Handle non HTTP Uploads	<input type="checkbox"/>
Enable Connection Timeout Diagnostics	<input type="checkbox"/>
Legacy TCP Timewait handling	<input type="checkbox"/>
Enable SSL Renegotiation	<input checked="" type="checkbox"/>
Force Real Server Certificate Checking	<input type="checkbox"/>
Disable Master Secret Handling	<input type="checkbox"/>
Size of SSL Diffie-Hellman Key Exchange	<input type="text" value="2048 Bits"/>
Log SSL errors	<input type="text" value="Fatal errors only"/>
OpenSSL Version	<input type="text" value="Use current SSL library + TLS 1.3"/>
Use Default Route Only	<input type="checkbox"/>
HTTP(S) Proxy	<input type="text"/> <input type="button" value="Set HTTP(S) Proxy"/>

2. Select the **Subnet Originating Requests** check box.

## 4.3 Change Drop Connections Settings

The LoadMaster must be configured to drop connections on Real Server Failure to have fast failover for clients to another Real Server.

1. To configure dropping connections, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.

## 4 General Configuration

Allow connection scaling over 64K Connections	<input type="checkbox"/>	
Always Check Persist	<input type="text" value="No"/>	
Add Port to Active Cookie	<input type="checkbox"/>	
Conform to RFC	<input checked="" type="checkbox"/>	
Close on Error	<input type="checkbox"/>	
Add Via Header In Cache Responses	<input type="checkbox"/>	
Real Servers are Local	<input type="checkbox"/>	
Drop Connections on RS failure	<input type="checkbox"/>	
Drop at Drain Time End	<input type="checkbox"/>	
L7 Connection Drain Time (secs)	<input type="text" value="300"/>	<a href="#">Set Time</a> (Valid values:0, 60 - 86400)
L7 Authentication Timeout (secs)	<input type="text" value="30"/>	<a href="#">Set Timeout</a> (Valid values:30 - 300)
L7 Wait after POST(ms)	<input type="text" value="2000"/>	<a href="#">Set Post Wait</a> (Valid values:1 - 2000)
L7 Client Token Timeout (secs)	<input type="text" value="120"/>	<a href="#">Set Timeout</a> (Valid values:60 - 300)
Additional L7 Header	<input type="text" value="X-Forwarded-For"/>	
100-Continue Handling	<input type="text" value="RFC-7231 Compliant"/>	
Allow Empty POSTs	<input type="checkbox"/>	
Allow Empty HTTP Headers	<input type="checkbox"/>	
Force Complete RS Match	<input type="checkbox"/>	
Least Connection Slow Start	<input type="text" value="0"/>	<a href="#">Set Slow Start</a> (Valid values:0 - 600)
Share SubVS Persistence	<input type="checkbox"/>	
Log Insight Message Split Interval	<input type="text" value="10"/>	<a href="#">Set Log Split Interval</a> (Valid values:1 - 100)
Include User Agent Header in User Logs	<input type="checkbox"/>	
Use CEF Log Format	<input type="checkbox"/>	
SSO Maximum Threads	<input type="text" value="128"/>	<a href="#">Set SSO Max Threads</a> (Valid values:64 - 512)
NTLM Proxy Mode	<input checked="" type="checkbox"/>	

4. Select the **Drop Connections on RS failure** checkbox.

## 4.4 Increase the Connection Timeout

The Loadmaster Connection Timeout must be set to one day. The reason why this value can be set so high is because the LoadMaster monitors client connection to Real Servers and if a server fails then the LoadMaster can drop the associated client connections to that real server. Clients are disconnected from the LoadMaster and then reconnected to the LoadMaster to connect to another Real Server.

## 4 General Configuration

One day is the maximum value for this setting and it must be used in conjunction with the **Drop Connections on RS failure** option.

1. To configure the Connection Timeout, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.

Allow connection scaling over 64K Connections	<input type="checkbox"/>
Always Check Persist	<input type="text" value="No"/>
Add Port to Active Cookie	<input type="checkbox"/>
Conform to RFC	<input checked="" type="checkbox"/>
Close on Error	<input type="checkbox"/>
Add Via Header In Cache Responses	<input type="checkbox"/>
Real Servers are Local	<input type="checkbox"/>
Drop Connections on RS failure	<input type="checkbox"/>
Drop at Drain Time End	<input type="checkbox"/>
L7 Connection Drain Time (secs)	<input type="text" value="300"/> <b>Set Time</b> (Valid values:0, 60 - 86400)
L7 Authentication Timeout (secs)	<input type="text" value="30"/> <b>Set Timeout</b> (Valid values:30 - 300)
L7 Wait after POST(ms)	<input type="text" value="2000"/> <b>Set Post Wait</b> (Valid values:1 - 2000)
L7 Client Token Timeout (secs)	<input type="text" value="120"/> <b>Set Timeout</b> (Valid values:60 - 300)
Additional L7 Header	<input type="text" value="X-Forwarded-For"/>
100-Continue Handling	<input type="text" value="RFC-7231 Compliant"/>
Allow Empty POSTs	<input type="checkbox"/>
Allow Empty HTTP Headers	<input type="checkbox"/>
Force Complete RS Match	<input type="checkbox"/>
Least Connection Slow Start	<input type="text" value="0"/> <b>Set Slow Start</b> (Valid values:0 - 600)
Share SubVS Persistence	<input type="checkbox"/>
Log Insight Message Split Interval	<input type="text" value="10"/> <b>Set Log Split Interval</b> (Valid values:1 - 100)
Include User Agent Header in User Logs	<input type="checkbox"/>
Use CEF Log Format	<input type="checkbox"/>
SSO Maximum Threads	<input type="text" value="128"/> <b>Set SSO Max Threads</b> (Valid values:64 - 512)
NTLM Proxy Mode	<input checked="" type="checkbox"/>

4. Enter **86400** (1 day) in the **L7 Connection Drain Time (secs)** field and click **Set Time**.



## 4.5 Connection Scaling For Large Scale Deployments

Execution of this procedure is optional and should be used only in cases where network traffic is expected to be greater than 64,000 server connections at any one particular time.

L7 Transparency must be disabled to use connection scaling.

1. To use connection scaling, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.

Allow connection scaling over 64K Connections	<input type="checkbox"/>
Always Check Persist	<input type="text" value="No"/>
Add Port to Active Cookie	<input type="checkbox"/>
Conform to RFC	<input checked="" type="checkbox"/>
Close on Error	<input type="checkbox"/>
Add Via Header In Cache Responses	<input type="checkbox"/>
Real Servers are Local	<input type="checkbox"/>
Drop Connections on RS failure	<input type="checkbox"/>
Drop at Drain Time End	<input type="checkbox"/>
L7 Connection Drain Time (secs)	<input type="text" value="300"/> <b>Set Time</b> (Valid values:0, 60 - 86400)
L7 Authentication Timeout (secs)	<input type="text" value="30"/> <b>Set Timeout</b> (Valid values:30 - 300)
L7 Wait after POST(ms)	<input type="text" value="2000"/> <b>Set Post Wait</b> (Valid values:1 - 2000)
L7 Client Token Timeout (secs)	<input type="text" value="120"/> <b>Set Timeout</b> (Valid values:60 - 300)
Additional L7 Header	<input type="text" value="X-Forwarded-For"/>
100-Continue Handling	<input type="text" value="RFC-7231 Compliant"/>
Allow Empty POSTs	<input type="checkbox"/>
Allow Empty HTTP Headers	<input type="checkbox"/>
Force Complete RS Match	<input type="checkbox"/>
Least Connection Slow Start	<input type="text" value="0"/> <b>Set Slow Start</b> (Valid values:0 - 600)
Share SubVS Persistence	<input type="checkbox"/>
Log Insight Message Split Interval	<input type="text" value="10"/> <b>Set Log Split Interval</b> (Valid values:1 - 100)
Include User Agent Header in User Logs	<input type="checkbox"/>
Use CEF Log Format	<input type="checkbox"/>
SSO Maximum Threads	<input type="text" value="128"/> <b>Set SSO Max Threads</b> (Valid values:64 - 512)
NTLM Proxy Mode	<input checked="" type="checkbox"/>

4. Select the **Allow connection scaling over 64K Connections** checkbox.

## 4 General Configuration

5. Click **Virtual Services**.
6. Click **View/Modify Services**.
7. Click the **Modify** button of the appropriate Virtual IP Address.
8. Expand the **Advanced Properties** section.

▼ Advanced Properties

Content Switching	Disabled	<a href="#">Enable</a>
HTTP Selection Rules	<a href="#">Show Selection Rules</a>	
HTTP Header Modifications	<a href="#">Show Header Rules</a>	
Response Body Modification	<a href="#">Show Body Modification Rules</a>	
Support HTTP/2	<input type="checkbox"/>	
Enable Caching	<input type="checkbox"/>	
Enable Compression	<input type="checkbox"/>	
Detect Malicious Requests	<input type="checkbox"/>	
Add Header to Request	<input type="text"/> : <input type="text"/>	<a href="#">Set Header</a>
Copy Header in Request	<input type="text"/> To Header <input type="text"/>	<a href="#">Set Headers</a>
Add HTTP Headers	<input type="text" value="Legacy Operation(X-ClientSide)"/> ▼	
"Sorry" Server	<input type="text"/> Port <input type="text"/>	<a href="#">Set Server Address</a>
Not Available Redirection Handling	Error Code:	<input type="text" value="503"/> ▼
	Redirect URL:	<input type="text"/> <a href="#">Set Redirect URL</a>
Default Gateway	<input type="text"/>	<a href="#">Set Default Gateway</a>
Service Specific Access Control	<a href="#">Access Control</a>	

9. In the **Advanced Properties** panel, input a list of **Alternate Source Addresses**. Multiple IPV4 addresses must be separated with a space; each must be unallocated and allow 64K connections.
10. Click the **Set Alternate Source Addresses** button.

# 5 Configuring Virtual Services for Lync 2013

This deployment guide covers three types of Virtual Service; **DNS Only**, **HLB only** and those that are common to both types of environment. To configure the Virtual Services using the Application Programming Interface (API), refer to the RESTful API on the [Kemp Documentation Page](#).

The table in each section outlines the API settings and values. You can use this information when using the Kemp LoadMaster API and automation tools.

## 5.1 DNS Only Configuration

Refer to the sections below for settings when using a DNS only configuration.

Microsoft recommends that DNS load balancing is used for Session Initiation Protocol (SIP) traffic. Microsoft also recommend that web services are configured to override FQDN for internal web services.

### Source-IP Persistence

Source IP persistence can be used but take care before enabling it because:

- Clients from behind a NAT device show up as a single IP
- It can result in uneven connection distribution

### Cookies

If cookies are used, there is no negative impact. However, there are some requirements:

- The cookie must be named **MS-WSMAN**
- It must not expire
- It must not be marked httpOnly
- Cookie optimization should be turned off

To find out the recommended API parameter settings for the various Front-End Virtual Services, refer to the sections below.

### 5.1.1 Director DNS

The **Lync Director DNS** template contains one Virtual Service:

- Lync Director 2013

#### 5.1.1.1 Deploy Director DNS Template

To add the Virtual Services for Lync Director DNS with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.


Virtual Address	<input type="text" value="10.154.11.181"/>
Port	<input type="text" value="443"/>
Service Name (Optional)	<input type="text" value="Lync Director 2013 DNS"/>
Use Template	<input type="text" value="Lync Director 2013 DNS"/>
Protocol	<input type="text" value="tcp"/>

2. Enter a Virtual Address.
3. Select the **Lync Director 2013 DNS** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.1.1.2 Configure Director DNS Virtual Service

To configure the Lync Director Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<input type="button" value="Add New"/>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.47:443(+2)	tcp	Lync Director	L7	on Real Server	 Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>

2. Click **Modify** on the **Lync Director** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.

8. Add additional Real Servers as needed.

#### 5.1.1.2.1 Director DNS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	443
prot	tcp
ForceL7	1
ExtraPorts	444,4443
Transparent	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.1.2 Front-End Internal DNS

The **Lync Front-End Internal DNS** template contains two Virtual Service

- Lync Internal WebSvc HTTP
- Lync Internal WebSvc HTTPS

##### 5.1.2.1 Deploy Front-End Internal DNS Template

To add the Virtual Services for Lync Front-End Internal DNS with the template, follow the steps below:

1. Click the **Add New** button.

## 5 Configuring Virtual Services for Lync 2013

Please Specify the Parameters for the Virtual Service.

Virtual Address	192.168.10.48
Port	80
Service Name (Optional)	Lync Internal 2013 DNS
Use Template	Lync Internal 2013 DNS
Protocol	tcp

Cancel Add this Virtual Service

2. Enter a **Virtual Address**.
3. Select the **Lync Internal 2013 DNS** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

## 5.1.2.2 Configure Front-End Internal WebSvc HTTP Virtual Service

To configure the Lync Front-End Internal Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(+1)	tcp	Lync Internal WebSvc HTTP	L7		Down		Modify Delete
192.168.10.48:443(+1)	tcp	Lync Internal WebSvc HTTPS	L7	on Real Server	Down		Modify Delete

2. Click **Modify** on the **Lync Internal WebSvc HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 80** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.1.2.2.1 Front-End Internal WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
Transparent	0
Extra Ports	8080
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

### 5.1.2.3 Configure Front-End Internal WebSvc HTTPS Virtual Service

To configure the Lync Front-End Internal WebSvc HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under Virtual Services in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(+1)	tcp	Lync Internal WebSvc HTTP	L7		Down		Modify Delete
192.168.10.48:443(+1)	tcp	Lync Internal WebSvc HTTPS	L7	on Real Server	Down		Modify Delete

2. Click **Modify** on the **Lync Internal WebSvc HTTPS** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the Real Server Address.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.1.2.3.1 Front-End Internal WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ExtraPorts	4443
Transparent	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

## 5.2 HLB Only Configuration

Refer to the sections below for settings using an HLB only configuration.

### 5.2.1 Director HLB Only

The Lync Director HLB Only template contains two Virtual Services:

- Lync Director
- Lync Internal Director SIP

#### 5.2.1.1 Deploy Director HLB Only Template

To add the Virtual Services for Lync Director HLB Only with the template, follow the steps below:

1. Click the **Add New** button.



## 5 Configuring Virtual Services for Lync 2013

Please Specify the Parameters for the Virtual Service.

Virtual Address	192.168.10.47
Port	443
Service Name (Optional)	Lync Director 2013 HLB
Use Template	Lync Director 2013 HLB Only
Protocol	tcp

Cancel Add this Virtual Service

2. Enter a **Virtual Address**.
3. Select the **Lync Director 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

## 5.2.1.2 Configure Director Virtual Service

To configure the Lync Director Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.47:443(+2)	tcp	Lync Director	L7	on Real Server	⊗ Down		Modify Delete
192.168.10.47:5061	tcp	Lync Internal Director SIP	L7		⊗ Down		Modify Delete

2. Click **Modify** on the **Lync Director** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.2.1.2.1 Director HLB Only Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ExtraPorts	444,4443
Transparent	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.1.3 Configure Director SIP Virtual Service

To configure the Lync Director SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.47:443(+2)	tcp	Lync Director	L7	on Real Server	⊗ Down		Modify Delete
192.168.10.47:5061	tcp	Lync Internal Director SIP	L7		⊗ Down		Modify Delete

2. Click **Modify** on the **Lync Internal Director SIP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.2.1.3.1 Director SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

### 5.2.2 Internal Front End HLB Only

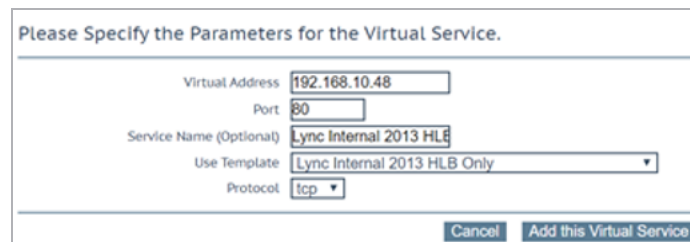
The **Lync Internal 2013 HLB Only** template contains four Virtual Services:

- Lync Internal WebSvc HTTP
- Lync Internal WebSvc HTTPS HLB Only
- Lync Internal Front-End SIP
- Lync Internal Front-End DCOM

#### 5.2.2.1 Deploy Internal Front-End HLB Only Template

To add the Virtual Services for Lync Internal HLB Only with the template, follow the steps below:

1. Click the **Add New** button.



2. Enter a **Virtual Address**.
3. Select the **Lync Internal 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.2.2.2 Configure Internal Front-End WebSvc HTTP Virtual Service

To configure the Lync Internal Front-End WebSvc HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

## 5 Configuring Virtual Services for Lync 2013

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(+1)	tcp	Lync Internal WebSvc HTTP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:135	tcp	Lync Internal Front-End DCOM	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:443(+2)	tcp	Lync Internal WebSvc HTTPS HLB Only	L7	on Real Server	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:5061(+8)	tcp	Lync Internal Front-End SIP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Internal WebSvc HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 80** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.2.2.2.1 Internal Front-end WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	80
prot	tcp
Transparent	0
ExtraPorts	8080
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
IdleTime	1800
CheckType	tcp

API Parameters	API Value
CheckPort	5061

### 5.2.2.3 Configure Internal Front-End WebSvc HTTPS Virtual Service

To configure the Lync Internal Front-End WebSvc HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(+1)	tcp	Lync Internal WebSvc HTTP	L7		✖ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:135	tcp	Lync Internal Front-End DCOM	L7		✖ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:443(+2)	tcp	Lync Internal WebSvc HTTPS HLB Only	L7	on Real Server	✖ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:5061(+8)	tcp	Lync Internal Front-End SIP	L7		✖ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Internal WebSvc HTTPS HLB Only** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.2.2.3.1 Internal Front-End WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

Option	Value
port	443
prot	tcp
ForceL7	0
ExtraPorts	444,4443
Transparent	0

Option	Value
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.2.4 Configure Internal Front-End SIP Virtual Service

To configure the Lync Front-End SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(*1)	tcp	Lync Internal WebSvc HTTP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:135	tcp	Lync Internal Front-End DCOM	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:443(*2)	tcp	Lync Internal WebSvc HTTPS HLB Only	L7	on Real Server	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.48:5061(*8)	tcp	Lync Internal Front-End SIP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Internal Front-End SIP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server** Address.
6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

##### 5.2.2.4.1 Internal Front-End SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
VStype	gen
ForceL7	1
ExtraPorts	448,5070-5073,5075,5076,5080
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.2.5 Configure Internal Front-End DCOM Virtual Service

To configure the Lync Front End DCOM Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.48:80(+1)	tcp	Lync Internal WebSvc HTTP	L7		Down		Modify Delete
192.168.10.48:135	tcp	Lync Internal Front-End DCOM	L7		Down		Modify Delete
192.168.10.48:443(+2)	tcp	Lync Internal WebSvc HTTPS HLB Only	L7	on Real Server	Down		Modify Delete
192.168.10.48:5061(+8)	tcp	Lync Internal Front-End SIP	L7		Down		Modify Delete

2. Click **Modify** on the **Lync Internal Front-End DCOM** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.

5. Enter the **Real Server Address**.
6. Confirm that **Port 135** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.2.2.5.1 Internal Front-End DCOM Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	135
prot	tcp
VSType	Gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.2.3 Mediation HLB Only

The **Lync Mediation 2013 HLB Only** template contains one Virtual Services:

- Lync Mediation

##### 5.2.3.1 Deploy Mediation 2013 HLB Only Template

To add the Virtual Services for Lync Mediation HLB Only with the template, follow the steps below:



1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address	192.168.10.49
Port	5070
Service Name (Optional)	Lync Mediation 2013 H
Use Template	Lync Mediation 2013 HLB Only ▼
Protocol	tcp ▼

Cancel Add this Virtual Service

2. Enter a **Virtual Address**.
3. Select the **Lync Mediation 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.2.3.2 Configure Mediation Virtual Service

To configure the Lync Mediation Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.49:5070	tcp	Lync Mediation	L7		⛔ Down		Modify Delete

2. Click **Modify** on the **Lync Mediation** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5070** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

##### 5.2.3.2.1 Mediation Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	5070
prot	tcp
VStype	gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5070

#### 5.2.4 Edge Internal HLB Only

The Lync Edge Internal 2013 HLB Only template contains three Virtual Services:

- Lync Edge Internal AV Media TCP
- Lync Edge Internal AV Media UDP
- Lync Edge Internal SIP

##### 5.2.4.1 Deploy Edge Internal 2013 HLB Only Template

To add the Virtual Services for Lync Edge Internal 2013 HLB Only with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="192.168.10.49"/>
Port	<input type="text" value="443"/>
Service Name (Optional)	<input type="text" value="Lync Edge Internal 201"/>
Use Template	<input type="text" value="Lync Edge Internal 2013 HLB Only"/>
Protocol	<input type="text" value="tcp"/>

2. Enter a **Virtual Address**.
3. Select the **Lync Edge Internal 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.2.4.2 Configure Edge Internal AV Media TCP Virtual Service

To configure the Lync Edge Internal AV Media TCP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.49:443	tcp	Lync Edge Internal AV Media TCP	L7	on Real Server	<span>✖</span> Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>
192.168.10.49:3478	udp	Lync Edge Internal AV Media UDP	L4		<span>✖</span> Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>
192.168.10.49:5061(+1)	tcp	Lync Edge Internal SIP	L7		<span>✖</span> Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>

2. Click **Modify** on the **Lync Edge Internal AV Media TCP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

##### 5.2.4.2.1 Edge Internal AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	443
prot	tcp
VStype	gen
ForceL7	1
Transparent	0
ServerInit	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	TCP Connection Only
CheckPort	5061

#### 5.2.4.3 Configure Edge Internal AV Media UDP Virtual Service

To configure the Lync Edge Internal AV Media UDP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.49:443	tcp	Lync Edge Internal AV Media TCP	L7	on Real Server	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.49:3478	udp	Lync Edge Internal AV Media UDP	L4		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.49:5061(+1)	tcp	Lync Edge Internal SIP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Edge Internal AV Media UDP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 3478** is entered.

7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.2.4.3.1 Edge Internal AV Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	3478
prot	udp
ForceL7	0
Transparent	1
Persist	src
PersistTimeout	1200
Schedule	rr
Idletime	1800
CheckType	icmp

#### 5.2.4.4 Configure Edge Internal SIP Virtual Service\_D39

To configure the Lync Edge Internal SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
192.168.10.49:443	tcp	Lync Edge Internal AV Media TCP	L7	on Real Server	⛔ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.49:3478	udp	Lync Edge Internal AV Media UDP	L4		⛔ Down		<a href="#">Modify</a> <a href="#">Delete</a>
192.168.10.49:5061(+1)	tcp	Lync Edge Internal SIP	L7		⛔ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Edge Internal SIP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.

6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.2.4.4.1 Edge Internal SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5061
prot	tcp
VStype	gen
Transparent	0
ExtraPorts	5062
ServerInit	0
Persist	src
PersistTimeout	1200
Useforsnat	1
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

## 5.3 Edge Configuration

Refer to the sections below for settings using a Lync Edge configuration.

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When load balancing external interfaces of Edge pools, the shared interface IP should be used as the default gateway on

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all Edge interfaces. Also, a publicly routable IP with no NAT or port translation must be used.

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### 5.3.1 Edge External HLB Only

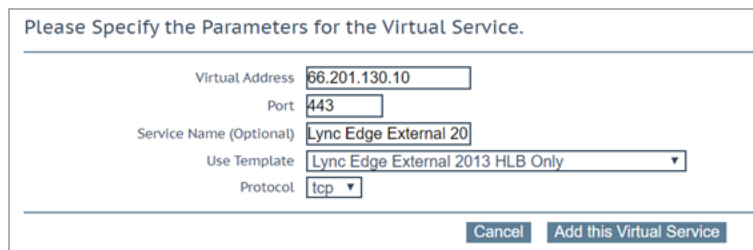
The Lync Edge External HLB Only template contains three Virtual Services:

- Lync Edge External SIP
- Lync Edge External SIP Federation
- Lync Edge External XMPP

#### 5.3.1.1 Deploy Edge External HLB Only Template

To add the Virtual Services for Lync Edge External HLB Only with the template, follow the steps below:

1. Click the **Add New** button.



2. Enter a **Virtual Address**.
3. Select the **Lync Edge External 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.3.1.2 Configure Edge External SIP Virtual Service

To configure the Lync Edge External SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.10:443	tcp	Lync Edge External SIP	L7	on Real Server	⊗ Down		Modify Delete
66.201.130.10:5061	tcp	Lync Edge External SIP Federation	L7		⊗ Down		Modify Delete
66.201.130.10:5269	tcp	Lync Edge External XMPP	L7		⊗ Down		Modify Delete

2. Click **Modify** on the **Lync Edge External SIP** Virtual Service.

3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.3.1.2.1 Edge External SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.3.1.3 Configure Edge External SIP Federation Virtual Service

To configure the Lync Edge External SIP Federation Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.10:443	tcp	Lync Edge External SIP	L7	on Real Server	⚠ Down		<a href="#">Modify</a> <a href="#">Delete</a>
66.201.130.10:5061	tcp	Lync Edge External SIP Federation	L7		⚠ Down		<a href="#">Modify</a> <a href="#">Delete</a>
66.201.130.10:5269	tcp	Lync Edge External XMPP	L7		⚠ Down		<a href="#">Modify</a> <a href="#">Delete</a>



2. Click **Modify** on the **Lync Edge External SIP Federation** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.3.1.3.1 Edge External SIP Federation Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	5061
prot	tcp
ForceL7	1
Transparent	0
Persistent	src
PersistTimeout	1200
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.3.1.4 Configure Edge External XMPP Virtual Service

To configure the Lync Edge External XMPP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

## 5 Configuring Virtual Services for Lync 2013

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.10:443	tcp	Lync Edge External SIP	L7	on Real Server	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
66.201.130.10:5061	tcp	Lync Edge External SIP Federation	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
66.201.130.10:5269	tcp	Lync Edge External XMPP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Edge External XMPP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5269** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.3.1.4.1 Edge External XMPP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	5269
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

### 5.3.2 Edge External AV HLB Only

The **Lync Edge External AV HLB Only** template contains two Virtual Services:

- Lync Edge External AV Media TCP
- Lync Edge External AV Media UDP

#### 5.3.2.1 Deploy Edge External AV HLB Only Template

To add the Virtual Services for Lync Edge External AV HLB Only with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="66.201.130.11"/>
Port	<input type="text" value="443"/>
Service Name (Optional)	<input type="text" value="Lync Edge External AV"/>
Use Template	<input type="text" value="Lync Edge External AV 2013 HLB Only"/>
Protocol	<input type="text" value="tcp"/>

2. Enter a **Virtual Address**.
3. Select the **Lync Edge External AV 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.3.2.2 Configure Edge External AV Media TCP Virtual Service

To configure the Lync Edge External AV Media TCP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.11:443	tcp	Lync Edge External AV Media TCP	L7	on Real Server	 Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>
66.201.130.11:3478	udp	Lync Edge External AV Media UDP	L4		 Down		<input type="button" value="Modify"/> <input type="button" value="Delete"/>

2. Click **Modify** on the **Lync Edge External AV Media TCP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.

6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.3.2.2.1 Edge External AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
Transparent	1
ForceL7	1
Persist	src
PersistTimeout	1200
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

#### 5.3.2.3 Configure Edge External AV Media UDP Virtual Service

To configure the Lync Edge External AV Media UDP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.11:443	tcp	Lync Edge External AV Media TCP	L7	on Real Server	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
66.201.130.11:3478	udp	Lync Edge External AV Media UDP	L4		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Edge External AV Media UDP** Virtual Service.
3. Expand the **Real Servers** section.

4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 3478** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

#### 5.3.2.3.1 Edge External AV Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

Option	Value
port	3478
prot	udp
Transparent	1
Persist	src
PersistTimeout	1200
Schedule	rr
Useforsnat	1
CheckType	icmp

#### 5.3.3 Edge External Conferencing HLB Only

The Lync Edge External Conferencing HLB Only template contains one Virtual Services:

- Lync Edge External Conferencing

##### 5.3.3.1 Deploy Edge External Conferencing HLB Only Template

To add the Virtual Services for Lync Edge External Conferencing HLB Only with the template, follow the steps below:

1. Click the **Add New** button.

## 5 Configuring Virtual Services for Lync 2013

Please Specify the Parameters for the Virtual Service.

Virtual Address	66.201.130.12
Port	443
Service Name (Optional)	Lync Edge External Cq
Use Template	Lync Edge External Conferencing 2013 HLB Only ▼
Protocol	tcp ▼

Cancel Add this Virtual Service

2. Enter a **Virtual Address**.
3. Select the **Lync Edge External Conferencing 2013 HLB Only** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

## 5.3.3.2 Configure Edge External Conferencing Virtual Service

To configure the Lync Edge External Conferencing Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
66.201.130.12:443	tcp	Lync Edge External Conferencing	L7	on Real Server	Down		Modify Delete

2. Click **Modify** on the **Lync Edge External Conferencing** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

## 5.3.3.2.1 Edge External Conferencing Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
ForceL7	1
Transparent	0
PersistTimeout	1200
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

## 5.4 Common to Both

The Virtual Services listed below are common to both DNS and HLB configurations.

### 5.4.1 Office Web App

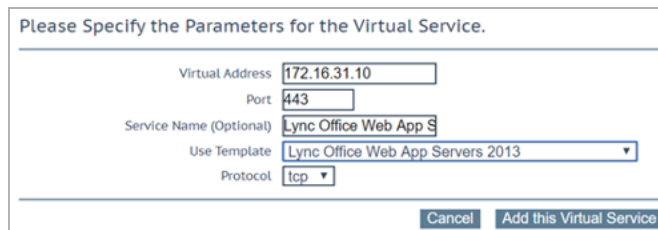
The Lync Office Web App template contains one Virtual Services:

- Office Web App Servers

#### 5.4.1.1 Deploy Office Web App Server Template

To add the Virtual Services for Lync Office Web App Servers with the template, follow the steps below:

1. Click the **Add New** button.



Please Specify the Parameters for the Virtual Service.

Virtual Address	172.16.31.10
Port	443
Service Name (Optional)	Lync Office Web App S
Use Template	Lync Office Web App Servers 2013
Protocol	tcp

Cancel Add this Virtual Service

2. Enter a Virtual Address.

3. Select the **Lync Office Web App Servers 2013** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

#### 5.4.1.2 Configure Office Web App Virtual Service

These steps assume a TLS Certificate has already been added to the LoadMaster. More information on certification, refer to the [SSL Accelerated Services](#) document on the Kemp Support Site.

To configure the Lync Office Web App Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
172.16.31.10:443	tcp	Office Web App Servers	L7	Add New	⚠ Down		Modify Delete

2. Click **Modify** on the **Office Web App Server** Virtual Service.
3. Expand the **SSL Properties** section.
4. Select a valid certificate that was previously imported and click the > button to assign the certificate.
5. Click **Set Certificate**.
6. Expand the **Real Servers** section.
7. Click **Add New**.
8. Enter the **Real Server Address**.
9. Confirm that **Port 443** is entered.
10. Click **Add This Real Server**.
11. Add additional Real Servers as needed.

##### 5.4.1.2.1 Office Web App Servers Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.



API Parameters	API Value
port	443
prot	tcp
Transparent	0
SSLAcceleration	1
SSLReencrypt	1
Persist	super and src
PersistTimeout	1800
Schedule	rr
IdleTime	1800
CheckType	https
CheckPort	443
CheckURL	/hosting/discovery
CheckUse	1
CheckUseGet	GET

It is optional to add a HTTP redirector Virtual Service. Whether you require one or not depends on your environment.

#### 5.4.2 Director Reverse Proxy

The Lync Reverse Proxy template can be used for both Director and Front-End. If using both roles in Lync 2013 you must rename the Virtual Services such as **Lync Director Reverse Proxy** and **Lync Front-End Reverse Proxy** as shown in the steps below.

The **Lync Directory Reverse Proxy** template contains one Virtual Services:

- Lync Director Reverse Proxy HTTP
- Lync Director Reverse Proxy HTTPS

#### 5.4.2.1 Deploy Director Reverse Proxy Template

To add the Virtual Services for Lync Director Reverse Proxy with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address	172.16.31.11
Port	443
Service Name (Optional)	Lync Reverse Proxy 20
Use Template	Lync Reverse Proxy 2013
Protocol	tcp

Cancel Add this Virtual Service

2. Enter a **Virtual Address**.
3. Select the **Lync Office Web App Servers 2013** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.
5. Rename Virtual Service to **Lync Director Reverse Proxy 2013**.

#### 5.4.2.2 Configure Director Reverse Proxy HTTP Virtual Service

To configure the Lync Director Reverse Proxy HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

Add New							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
172.16.31.11:80	tcp	Lync Director Reverse Proxy HTTP	L7		Down		Modify Delete
172.16.31.11:443	tcp	Lync Director Reverse Proxy HTTPS	L7	Add New	Down		Modify Delete

2. Click **Modify** on the **Lync Director Reverse Proxy HTTP** Virtual Service.
3. Expand the **SSL Properties**.
4. Expand the **Real Servers** section.
5. Click **Add New**.
6. Enter the **Real Server Address**.
7. Confirm that **Port 8080** is entered.
8. Click **Add This Real Server**.
9. Add additional Real Servers as needed.

---

Ensure that port tcp/80 is not used for the Real Servers.

---

#### 5.4.2.2.1 Director Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameters	API Value
port	80
prot	tcp
ForceL7	1
Transparent	0
Persist	src
PersistTimeout	1200
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.4.2.3 Configure Director Reverse Proxy HTTPS Virtual Service

These steps assume a TLS Certificate has already been added to the LoadMaster. More information on certification can be found in the [SSL Accelerated Services](#) document on the Kemp Support Site.

To configure the Lync Director Reverse Proxy HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<a href="#">Add New</a>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
172.16.31.11:80	tcp	Lync Director Reverse Proxy HTTP	L7		<span>⚠ Down</span>		<a href="#">Modify</a> <a href="#">Delete</a>
172.16.31.11:443	tcp	Lync Director Reverse Proxy HTTPS	L7	<a href="#">Add New</a>	<span>⚠ Down</span>		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Director Reverse Proxy HTTPS** Virtual Service.
3. Expand the **SSL Properties** section.
4. Expand the **Real Servers** section.

5. Click **Add New**.
6. Enter the **Real Server Address**.
7. Confirm that **Port 4443** is entered.
8. Click **Add This Real Server**.
9. Add additional Real Servers as needed.

---

Ensure that port tcp/443 is not used for the Real Servers.

---

#### 5.4.2.3.1 Director Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
Transparent	0
SSLAcceleration	1
SSLReencrypt	1
Persist	src
PersistTimeout	1200
Schedule	rr
Idletime	1800
CheckType	tcp
CheckPort	5061

#### 5.4.3 Front-End Reverse Proxy

The Lync Reverse Proxy template can be used for both Director and Front-End. If using both roles in Lync 2013, you must rename the Virtual Services such as **Lync Director Reverse Proxy** and **Lync Front-End Reverse Proxy** as shown in the steps below.

The Lync Front-End Reverse Proxy template contains two Virtual Services:

- Lync Front-End Reverse Proxy HTTP
- Lync Front-End Reverse Proxy HTTPS

#### 5.4.3.1 Deploy Front-End Reverse Proxy Template

To add the Virtual Services for Lync Front-End Reverse Proxy with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="172.16.31.12"/>
Port	<input type="text" value="443"/>
Service Name (Optional)	<input type="text" value="Lync Reverse Proxy 20"/>
Use Template	<input type="text" value="Lync Reverse Proxy 2013"/>
Protocol	<input type="text" value="tcp"/>

2. Enter a **Virtual Address**.
3. Select the **Lync Reverse Proxy 2013** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.
5. Rename Virtual Service to **Lync Front-End Reverse Proxy 2013**.

#### 5.4.3.2 Configure Front-End Reverse Proxy HTTP Virtual Service

To configure the Lync Front-End Reverse Proxy Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<input type="button" value="Add New"/>								
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation	
172.16.31.12:80	tcp	Lync Front-End Reverse Proxy HTTP	L7		<span>✖</span> Down		<input type="button" value="Modify"/>	<input type="button" value="Delete"/>
172.16.31.12:443	tcp	Lync Front-End Reverse Proxy HTTPS	L7	<input type="button" value="Add New"/>	<span>✖</span> Down		<input type="button" value="Modify"/>	<input type="button" value="Delete"/>

2. Click **Modify** on the **Lync Front-End Reverse Proxy HTTP** Virtual Service.
3. Expand the **SSL Properties** section.
4. Expand the **Real Servers** section.
5. Click **Add New**.
6. Enter the **Real Server Address**.
7. Confirm that **Port 8080** is entered.

8. Click **Add This Real Server**.

9. Add additional Real Servers as needed.

Ensure that port tcp/80 is not used for the Real Servers.

#### 5.4.3.2.1 Front End Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	80
prot	tcp
ForceL7	1
Schedule	rr
Transparent	0
Persist	src
PersistTime	1200
Idletime	1800
Useforsnat	1
CheckType	tcp
CheckPort	5061

#### 5.4.3.3 Configure Front-End Reverse Proxy HTTPS Virtual Service

These steps assume a TLS Certificate has already been added to the LoadMaster. More information on certification can be found in the [SSL Accelerated Services](#) document on the Kemp Support site.

To configure the Lync Front-End Reverse Proxy HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
172.16.31.12:80	tcp	Lync Front-End Reverse Proxy HTTP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
172.16.31.12:443	tcp	Lync Front-End Reverse Proxy HTTPS	L7	<a href="#">Add New</a>	⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **Lync Front-End Reverse Proxy HTTP** Virtual Service.
3. Expand the **SSL Properties** section.
4. Expand the **Real Servers** section.
5. Click **Add New**.
6. Enter the **Real Server** Address.
7. Confirm that **Port 4443** is entered.
8. Click **Add This Real Server**.
9. Add additional Real Servers as needed.

---

Ensure that port tcp/443 is not used for the Real Servers.

---

#### 5.4.3.3.1 Front End Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

API Parameter	API Value
port	443
prot	tcp
Transparent	1
SSLAcceleration	1
SSLReencrypt	1
Persist	src
PersistTimeout	1200
Schedule	rr
IdleTime	1800
CheckType	tcp
CheckPort	5061

# 6 References

The following sources are referred to in this document:

**Kemp website**

[www.kemptechnologies.com](http://www.kemptechnologies.com)

**Kemp Documentation page**

<http://kemptechnologies.com/loadmaster-documentation>.

**MS Lync 2013 Single Pair Addendum, Deployment Guide**

<http://www.kemptechnologies.com/documentation>

**Web User Interface (WUI), Configuration Guide**

<http://www.kemptechnologies.com/documentation>

**Virtual Services and Templates, Feature Description**

<http://www.kemptechnologies.com/documentation>

**Ports and Protocols for Internal Servers**

<http://technet.microsoft.com/en-us/library/gg398833.aspx>

**Port Summary - Scaled Consolidated Edge with Hardware Load Balancers**

<http://technet.microsoft.com/en-us/library/gg398739.aspx>

**Scaled Consolidated Edge with Hardware Load Balancers**

<http://technet.microsoft.com/en-us/library/gg398478.aspx>



# Last Updated Date

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