



MS Skype For Business 2015

Deployment Guide

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1 Introduction

Kemp's LoadMaster family of purpose-built hardware and Virtual LoadMasters (VLMs) offer advanced Layer 4 and Layer 7 server load balancing, content switching, SSL Acceleration and a multitude of other advanced Application Delivery and Optimization (ADC) features.

Kemp's LoadMaster fully supports Microsoft's key solutions and are approved by Microsoft. The LoadMaster efficiently distributes user traffic for Microsoft Skype for Business 2015 so that users get the best experience possible.

The entire Kemp LoadMaster product family, including the Virtual LoadMaster (VLM) supports Microsoft Skype for Business 2015.

For more information about Kemp, visit us online at www.kemptechnologies.com.

1.1 Microsoft Skype for Business 2015

Microsoft Skype for Business 2015 is a communications tool which provides services such as audio/video conferencing, Instant Messaging (IM) and Voice over Internet Protocol (VoIP). These services can all be accessible from the Internet, or from an internal network. Microsoft Skype for Business 2015 allows companies to enhance collaboration amongst employees.

A number of enhancements have been made in Microsoft Skype for Business 2015. The network topology setup is quite similar to the previous version (Lync 2013) but with a number of small differences. The Director role is still optional and is not recommended. Less servers are needed because front-end servers can now take the role of Director. A new role has been added called the Video Interoperability Server (VIS) which acts as an intermediary between third party teleconference systems and the Skype for Business 2015 deployment.

1.2 Intended Audience

Anyone interested in configuring the Kemp LoadMaster to load balance Skype for Business.

1.3 Document Purpose

This documentation is intended to provide guidance on how to configure Kemp LoadMaster products to provide High Availability (HA) for a Microsoft Skype for Business 2015 environment. This documentation is created using a representative sample environment described later in the document. As this documentation is not intended to cover every possible deployment scenario it

may not address unique setup or requirements. The Kemp Support Team is available to provide solutions for scenarios not explicitly defined.

1.4 Prerequisites

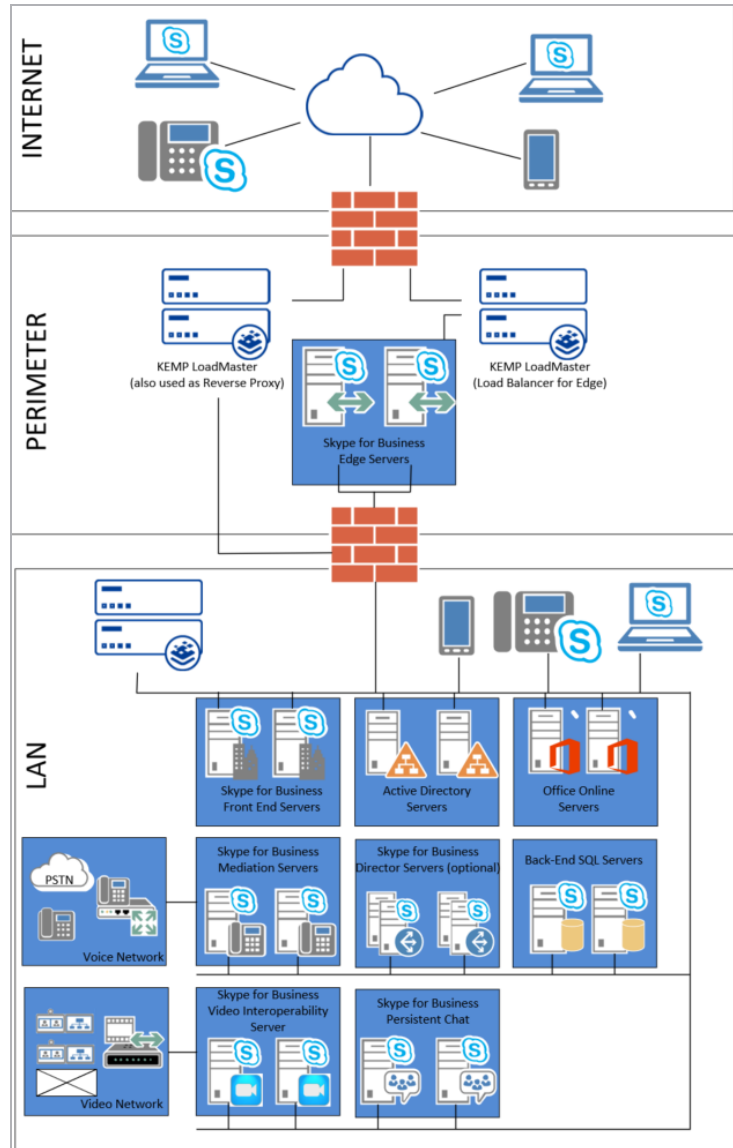
It is assumed that the reader is a network administrator or a person otherwise familiar with networking and general computer terminology. It is further assumed that the Microsoft Skype for Business 2015 environment has been set up and the Kemp LoadMaster has been installed.

Other LoadMaster documentation can be referred to as needed from <http://kemptechnologies.com/documentation>.

The minimum requirements that should be met before proceeding are as follows:

- LoadMaster firmware version 7.1 or above should be installed
- Configured and published Microsoft Skype for Business 2015 architecture with Skype for Business Topology builder
- Installed the Microsoft Servers, Active Directories and followed other Microsoft requirements
- Configured internal and external DNS entries for Front-End, Director and Edge pools
- Established access to the LoadMaster Web User Interface (WUI)

2 Load Balancing Microsoft Skype for Business 2015



Deploying a Microsoft Skype for Business 2015 environment can require multiple servers in Front-End pools and Edge server pools. Load balancing is necessary in this situation to distribute the traffic amongst these servers.

Microsoft Skype for Business 2015 supports two load balancing solutions: DNS load balancing and Hardware Load Balancing (HLB). Hardware load balancers are also required to provide load balancing for the internal and external web services when DNS load balancing is used.

Different load balancing methods cannot be used on the Edge internal and Edge external interfaces, that is, DNS load balancing cannot be used on the Edge internal interface when hardware load balancing is being used on the Edge external interface. Health checking at the LoadMaster ensures that, if one of the servers becomes inaccessible, the load balancer will take the server offline and automatically re-route and reconnect users to other functioning servers.

Kemp Technology recommend the configuration as depicted in the above diagram. If your configuration differs from the recommended configuration and there are issues deploying the LoadMaster, please contact the local Kemp Support Team for assistance.

3 Template

Kemp has developed a template containing our recommended settings for this workload. You can install this template to help create Virtual Services (VSs) because it automatically populates the settings. You can use the template to easily create the required VSs with the recommended settings. For some workloads, additional manual steps may be required such as assigning a certificate or applying port following, these steps are covered in the document, if needed.

You can remove templates after use and this will not affect deployed services. If needed, you can make changes to any of the VS settings after using the template.

Download release templates from the following page: [LoadMaster Templates](#).

For more information and steps on how to import and use templates, refer to the [Virtual Services and Templates, Feature Description](#) on the Kemp Documentation page.

4 General Configuration

Some recommended general LoadMaster configuration settings are outlined below. These options can be set within the LoadMaster WUI.

4.1 Disable SNAT Globally

By default, global Server Network Address Translation (SNAT) is enabled in the LoadMaster settings. Kemp recommends disabling SNAT globally when using the LoadMaster with a Skype for Business 2015 environment. To disable SNAT globally, follow the steps below:

1. In the main menu, select **System Configuration**.
2. Select **Miscellaneous Options**.
3. Select **Network Options**.

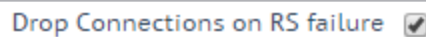


4. Clear the **Enable Server NAT** check box.

4.2 Change Drop Connections Settings

The LoadMaster must be configured to drop connections on Real Server Failure to have fast failover for clients to another Real Server.

1. To configure dropping connections, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.



4. Select the **Drop Connections on RS** failure checkbox.

4.3 Increase the Connection Drain Time

The LoadMaster Connection Timeout must be set to one day. The reason why this value can be set so high is because the LoadMaster monitors client connection to Real Servers and if a server fails then the LoadMaster can drop the associated client connections to that Real Server. Clients are

4 General Configuration

disconnected from the LoadMaster and then reconnected to the LoadMaster to connect to another Real Server.

One day is the maximum value for this setting and it must be used in conjunction with the **Drop Connections on RS failure** option.

1. To configure the Connection Timeout, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.



L7 Connection Drain Time (secs) **Set Time** (Valid values:0, 60 - 86400)

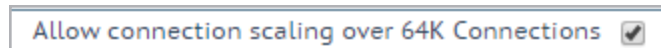
4. Enter **86400** (1 day) in the **L7 Connection Drain Time (secs)** field and click **Set Time**.

4.4 Connection Scaling For Large Scale Deployments

Execution of this procedure is optional and should be used only in cases where network traffic is expected to be greater than 64,000 server connections at any one particular time.

L7 Transparency must be disabled in order to use connection scaling.

1. To use connection scaling, click **System Configuration**.
2. Click **Miscellaneous Options**.
3. Click **L7 Configuration**.



Allow connection scaling over 64K Connections ☒

4. Select the **Allow connection scaling over 64K Connections** checkbox.
5. Click **Virtual Services**.
6. Click **View/Modify Services**.
7. Click the **Modify** button of the appropriate Virtual IP Address.
8. Expand the **Advanced Properties** section.

▼

Advanced Properties

Content Switching

Disabled

Enable

HTTP Selection Rules

Show Selection Rules

HTTP Header Modifications

Show Header Rules

Response Body Modification

Show Body Modification Rules

Enable HTTP/2 Stack

☐

Enable Caching

☐

Enable Compression

☐

Detect Malicious Requests

☐

Add Header to Request

:

Set Header

Copy Header in Request

To Header

Set Headers

Add HTTP Headers

Legacy Operation(X-ClientSide) ▼

"Sorry" Server

Port

Set Server Address

Not Available Redirection Handling

Error Code:

▼

Redirect URL:

Set Redirect URL

Default Gateway

Set Default Gateway

Service Specific Access Control

Access Control

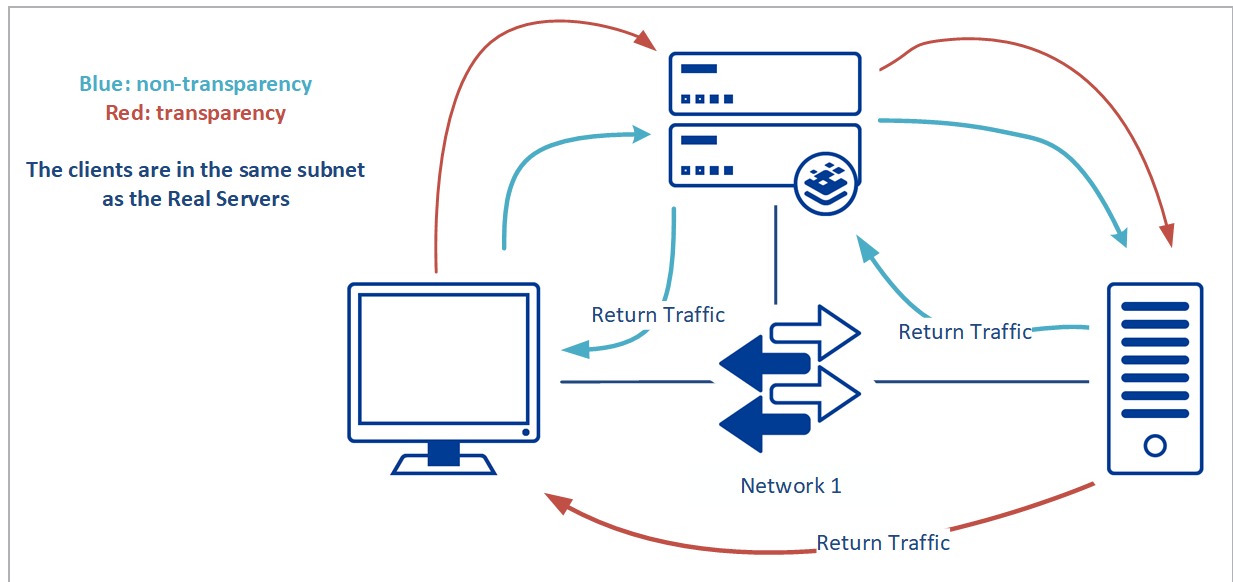
9. In the **Advanced Properties** panel, input a list of **Alternate Source Addresses**. Multiple IPV4 addresses must be separated with a space; each must be unallocated and allow 64K connections.

10. Click the **Set Alternate Source Addresses** button.

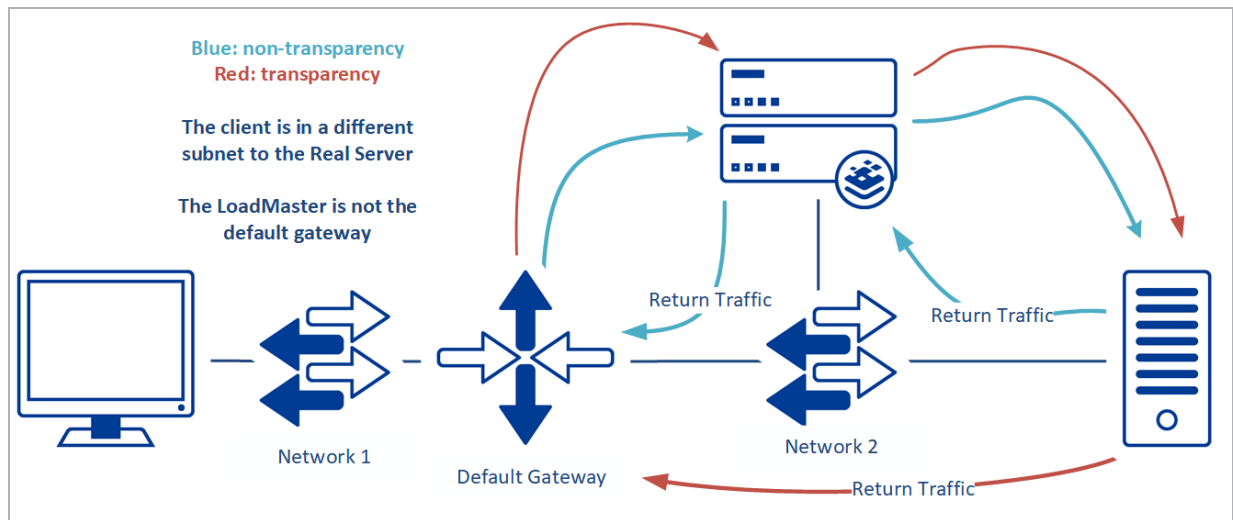
4.5 Layer 4 Considerations before Deployment

For this application, if you are using an L4 service, it is automatically transparent. When using transparency, the following steps must be followed:

If clients are on the same subnet as the Real Server, returning traffic to the LoadMaster is instead sent to the client. This is asymmetric routing and causes the client to drop the connection because it is expecting it from the LoadMaster, not the Real Server. The diagram below shows the flow of traffic when this rule is not followed.



If the Real Servers' default gateway is not set to be the LoadMaster's interface (the shared IP if the LoadMasters are in HA), traffic returning to the LoadMaster is instead sent to the gateway. This is asymmetric routing and causes the connection to drop because the connection should be sent from the LoadMaster, not the Real Server. The diagram below shows the flow of traffic when this rule is not followed.



4.6 Enable Subnet Originating Requests Globally

It is best practice to enable the **Subnet Originating Requests** option globally.

4 General Configuration

In a one-armed setup (where the Virtual Service and Real Servers are on the same network/subnet) **Subnet Originating Requests** is usually not needed. However, enabling **Subnet Originating Requests** should not affect the routing in a one-armed setup.

In a two-armed setup where the Virtual Service is on network/subnet A, for example, and the Real Servers are on network B, **Subnet Originating Requests** should be enabled on LoadMasters with firmware version 7.1-16 and above.



When **Subnet Originating Requests** is enabled, the Real Server sees traffic originating from 10.20.20.21 (LoadMaster eth1 address) and responds correctly in most scenarios.

With **Subnet Originating Requests** disabled, the Real Server sees traffic originating from 10.0.0.15 (LoadMaster Virtual Service address on **eth0**) and responds to **eth0** which could cause asymmetric routing.

When **Subnet Originating Requests** is enabled globally, it is automatically enabled on all Virtual Services. If the **Subnet Originating Requests** option is disabled globally, you can choose whether to enable **Subnet Originating Requests** on a per-Virtual Service basis.

To enable **Subnet Originating Requests** globally, follow the steps below:

1. In the main menu of the LoadMaster User Interface (UI), go to **System Configuration > Miscellaneous Options > Network Options**.
2. Select the **Subnet Originating Requests** check box.

4.7 Enable Check Persist Globally

It is recommended that you change the **Always Check Persist** option to **Yes – Accept Changes**. Use the following steps:

1. Go to **System Configuration > Miscellaneous Options > L7 Configuration**.
2. Click the **Always Check Persist** drop-down arrow and select **Yes – Accept Changes**.

5 Configuring Skype for Business 2015 Virtual Services

This deployment guide covers three types of Virtual Service; **DNS Only**, **HLB only** and those that are common to both types of environment. The below sections provide instructions and recommended configuration options for setting up a Kemp LoadMaster to work with Skype for Business 2015 with the use of Virtual Service templates.

The table in each section outlines the API settings and values. You can use this information when using the Kemp LoadMaster API and automation tools.

For an explanation of each of the fields mentioned, refer to the [Kemp Documentation Page](#).

5.1 DNS Configuration

Refer to the sections below for instructions on how to set up the LoadMaster using a DNS only configuration using the Kemp templates.

Microsoft recommends that DNS load balancing is used for Session Initiation Protocol (SIP) traffic. Microsoft also recommends that web services are configured to override FQDN for internal web services.

Source IP Persistence

Source IP persistence can be used but take care before enabling it because:

- Clients from behind a NAT device show up as a single IP
- It can result in uneven connection distribution

Cookies

If cookies are used, there is no negative impact. However, there are some requirements:

- The cookie must be named **MS-WSMAN**
- It must not expire
- It must not be marked httpOnly
- Cookie optimization should be turned off

To configure the various Virtual Services, refer to the sections below.

5.1.1 Director DNS

The **Skype Director DNS** template contains two Virtual Services.

- Skype Director DNS - WebSvc HTTP
- Skype Director DNS - WebSvc HTTPS

5.1.1.1 Deploy Director DNS template

To add the Virtual Services for Skype Director DNS with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

| | |
|-------------------------|---|
| Virtual Address | <input style="width: 70%;" type="text" value="192.168.10.244"/> |
| Port | <input style="width: 70%;" type="text" value="80"/> |
| Service Name (Optional) | <input style="width: 70%;" type="text" value="Skype Director DNS"/> |
| Use Template | <input style="width: 70%;" type="text" value="Skype Director DNS"/> |
| Protocol | <input style="width: 70%;" type="text" value="tcp"/> |

2. Enter a **Virtual Address**.
3. Select the **Skype Director DNS** template from the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.1.1.2 Configure Director DNS WebSvc HTTP Virtual Service

To configure the SfB Director WebSvc HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|-----------------------------------|-------|-----------------------|--------|--------------|---|
| Skype Director DNS - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Director DNS - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director DNS - WebSvc HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.

6. Confirm that **Port 80** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.1.1.2.1 Director DNS WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.1.1.3 Configure Director DNS WebSvc HTTPS Virtual Service

To configure the **Skype Director DNS - WebSvc HTTPS** Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|-----------------------------------|-------|-----------------------|--------|--------------|---|
| Skype Director DNS - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Director DNS - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director DNS - WebSvc HTTPS** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.

5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.1.1.3.1 Director DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| ExtraPorts | 444 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| Idletime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.1.2 Front End DNS

The **Skype Front End DNS** template contains two Virtual Services.

- Skype Front End DNS - WebSVC HTTP
- Skype Front End DNS - WebSVC HTTPS

5.1.2.1 Deploy Front End DNS template

To add the Virtual Services for Skype for Business Front End with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

| | |
|-------------------------|---|
| Virtual Address | <input type="text" value="192.168.10.245"/> |
| Port | <input type="text" value="80"/> |
| Service Name (Optional) | <input type="text" value="Skype Front End DNS"/> |
| Use Template | <input style="border: 1px solid black;" type="text" value="Skype Front End DNS"/> |
| Protocol | <input style="border: 1px solid black;" type="text" value="tcp"/> |

2. Enter a **Virtual Address**.
3. Select the **Skype Front End DNS** template under **Use Template**.
4. Click **Add This Virtual Service**.

5.1.2.2 Configure Front End DNS WebSvc HTTP Virtual Service

To configure the **Skype Front End DNS - WebSVC HTTP** Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | |
|-----|------------------------------------|----|--|---|
| tcp | Skype Front End DNS - WebSVC HTTP | L7 | ● Down | Modify Delete |
| tcp | Skype Front End DNS - WebSVC HTTPS | L7 | on Real Server ● Down | Modify Delete |

2. Click **Modify** on the **Skype Front End DNS - WebSVC HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 80** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.1.2.2.1 Front End DNS WebSvc HTTP Virtual Service Recommended API settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.1.2.3 Configure Front End DNS WebSvc HTTPS Virtual Service

To configure the **Skype Front End DNS - WebSVC HTTPS** Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | |
|------------------------------------|----|--|---|
| Skype Front End DNS - WebSVC HTTP | L7 | ● Down | Modify Delete |
| Skype Front End DNS - WebSVC HTTPS | L7 | on Real Server ● Down | Modify Delete |

2. Click **Modify** on the **Skype Front End DNS - WebSVC HTTPS** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.1.2.3.1 Front End DNS WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| ExtraPorts | 444 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2 HLB Only Configuration

The HLB only configuration instructions using the Kemp Templates are below.

5.2.1 Director HLB Only

The **Skype Director HLB Only** template contains three Virtual Services:

- Skype Director HLB Only - WebSvc HTTP
- Skype Director HLB Only - WebSvc HTTPS
- Skype Director HLB Only - SIP

5.2.1.1 Deploy Director HLB Only template

To add the Virtual Services for Skype Director with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

| | |
|-------------------------|--|
| Virtual Address | <input type="text" value="192.168.10.244"/> |
| Port | <input type="text" value="80"/> |
| Service Name (Optional) | <input type="text" value="Skype Director HLB Onl"/> |
| Use Template | <input type="text" value="Skype Director HLB Only"/> |
| Protocol | <input type="text" value="tcp"/> |

2. Enter a **Virtual Address**.
3. Select the **Skype Director HLB Only** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.2.1.2 Configure Director HLB WebSvc HTTP Virtual Service

To configure the **Skype Director HLB Only - WebSvc HTTP** Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|--|-------|-----------------------|--------|--------------|---|
| Skype Director HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Director HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Director HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director HLB Only - WebSvc HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 80** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.1.2.1 Director HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.1.3 Configure Director HLB WebSvc HTTPS Virtual Service

To configure the Skype Director HLB Only - WebSvc HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|--|-------|-----------------------|--------|--------------|---|
| Skype Director HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Director HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Director HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director HLB Only - WebSvc HTTPS** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.1.3.1 Director HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| ExtraPorts | 444 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.1.4 Configure Director HLB SIP Virtual Service

To configure the Skype Director HLB Only - SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|--|-------|-----------------------|--------|--------------|---|
| Skype Director HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Director HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Director HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director HLB Only - SIP** Virtual Service.
3. Expand **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.

6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.1.4.1 Director HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 5061 |
| prot | tcp |
| VStype | gen |
| ForceL7 | 1 |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| UseforSnat | 1 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.2 Front End HLB Only

The Skype Front End HLB Only template contains four Virtual Services:

- Skype Front End HLB Only - WebSvc HTTP
- Skype Front End HLB Only - WebSvc HTTPS

- Skype Front End HLB Only - SIP
- Skype Front End HLB Only - DCOM

5.2.2.1 Deploy Front End HLB Only template

To add the Virtual Services for Skype Front End with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

Port

Service Name (Optional)

Use Template

Protocol

Skype Front End HLB Only ▼

tcp ▼

2. Enter a **Virtual Address**.
3. Select **Skype Front End HLB Only** in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.2.2.2 Configure Front End HLB WebSvc HTTP Virtual Service

To configure the Skype Director HLB Only - WebSvc HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|---|-------|-----------------------|--------|--------------|---|
| Skype Front End HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - DCOM | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Front End HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Director HLB Only - WebSvc HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 80** is entered.

7. Click **Add This Real Server**.

8. Add additional Real Servers as needed.

5.2.2.2.1 Front End HLB WebSvc HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.2.3 Configure Front End HLB WebSvc HTTPS Virtual Service

To configure the Skype Front End HLB Only - WebSvc HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|---|-------|-----------------------|--------|--------------|---|
| Skype Front End HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - DCOM | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Front End HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Front End HLB Only - WebSvc HTTPS** Virtual Service.

3. Expand the **Real Servers** section.

4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.2.3.1 Front End HLB WebSvc HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| ExtraPorts | 444 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| Idletime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.2.4 Configure Front End HLB DCOM Virtual Service

To configure the Skype Front End HLB Only - DCOM Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|---|-------|-----------------------|--------|--------------|---|
| Skype Front End HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - DCOM | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Front End HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Front End HLB Only - DCOM** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 135** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.2.4.1 Front End HLB DCOM Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 135 |
| prot | tcp |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.2.5 Configure Front End HLB SIP Virtual Service

To configure the Skype Front End HLB Only - SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| Name | Layer | Certificate Installed | Status | Real Servers | Operation |
|---|-------|-----------------------|--------|--------------|---|
| Skype Front End HLB Only - WebSvc HTTP | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - DCOM | L7 | | ● Down | | Modify Delete |
| Skype Front End HLB Only - WebSvc HTTPS | L7 | on Real Server | ● Down | | Modify Delete |
| Skype Front End HLB Only - SIP | L7 | | ● Down | | Modify Delete |

2. Click **Modify** on the **Skype Front End HLB Only - SIP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.2.5.1 Front End HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|------------------------------|
| port | 5061 |
| prot | tcp |
| VStype | gen |
| ExtraPorts | 448,5070-5073,5075,5076,5080 |
| ServerInit | 0 |
| Persist | src |

| API Parameter | API Value |
|----------------|-----------|
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.3 Mediation HLB Only Virtual Service

DNS-only load balancing is sufficient for Mediation pools. If using the LoadMaster instead of DNS, load balance only TCP port **5070**.

To configure a Virtual Service for Skype Mediation with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.10.246

Port

5070

Service Name (Optional)

Skype Mediation HLB O

Use Template

Skype Mediation HLB Only ▼

Protocol

tcp ▼

2. Enter a **Virtual Address**.
3. Select **Skype Mediation HLB Only** in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.
5. Expand the **Real Servers** section.
6. Click **Add New**.
7. Enter the **Real Server Address**.
8. Confirm that **Port 5070** is entered.
9. Click **Add This Real Server**.
10. Add additional Real Servers as needed.

5.2.3.1 Mediation HLB Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 5070 |
| prot | tcp |
| VStype | gen |
| ForceL7 | 1 |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| Idletime | 1800 |
| CheckType | tcp |
| CheckPort | 5070 |

5.2.4 Edge Internal HLB Only

The Skype Edge Internal HLB Only template contains three Virtual Services:

- Skype Edge Internal HLB Only - AV Media TCP
- Skype Edge Internal HLB Only - AV Media UDP
- Skype Edge Internal HLB Only - SIP

5.2.4.1 Deploy Edge Internal HLB template

To add the Virtual Services for Skype for Business Director with Template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

| | |
|-------------------------|---|
| Virtual Address | <input type="text" value="192.168.10.247"/> |
| Port | <input type="text" value="443"/> |
| Service Name (Optional) | <input type="text" value="Skype Edge Internal HLB"/> |
| Use Template | <input type="text" value="Skype Edge Internal HLB Only"/> ▼ |
| Protocol | <input type="text" value="tcp"/> ▼ |

2. Enter a **Virtual Address**.
3. Select the **Skype Edge Internal HLB Only** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.2.4.2 Configure Edge Internal HLB AV Media TCP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media TCP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | | |
|---|----|----------------|--------|------------------------|------------------------|
| Skype Edge Internal HLB Only - AV Media TCP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - AV Media UDP | L4 | | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - SIP | L7 | | ● Down | Modify | Delete |

2. Click **Modify** on the **Skype Edge Internal HLB Only - AV Media TCP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.2.4.2.1 Edge Internal HLB AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| VStype | gen |
| ForceL7 | 1 |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.2.4.3 Configure Edge Internal HLB AV Media UDP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media UDP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | | |
|---|----|----------------|--------|--------|--------|
| Skype Edge Internal HLB Only - AV Media TCP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - AV Media UDP | L4 | | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - SIP | L7 | | ● Down | Modify | Delete |

2. Click **Modify** on the **Skype Edge Internal HLB Only - AV Media UDP** Virtual Service.
3. Expand **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 3478** is entered.
7. Click **Add This Real Server**.

8. Add additional Real Servers as needed.

5.2.4.3.1 Edge Internal HLB AV Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 3478 |
| prot | udp |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| CheckType | icmp |

5.2.4.4 Configure Edge Internal HLB SIP Virtual Service

To configure the Skype Edge Internal HLB Only - SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | | |
|---|----|----------------|--------|--------|--------|
| Skype Edge Internal HLB Only - AV Media TCP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - AV Media UDP | L4 | | ● Down | Modify | Delete |
| Skype Edge Internal HLB Only - SIP | L7 | | ● Down | Modify | Delete |

2. Click **Modify** on the **Skype Edge Internal HLB Only - SIP** Virtual Service.

3. Expand the **Real Servers** section.

4. Click **Add New**

5. Enter the **Real Server Address**.

6. Confirm that **Port 5061** is entered.

7. Click **Add This Real Server**.

8. Add additional Real Servers as needed.

5.2.4.4.1 Edge Internal HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 5061 |
| prot | tcp |
| VStype | gen |
| ExtraPorts | 5062 |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| Idletime | 1800 |
| UseforSnat | 1 |
| CheckType | tcp |
| CheckPort | 5061 |

Port 5062 is used by any Front End (FE) pool and Survivable Branch Appliance (SBA).

5.3 Configure External Edge Virtual Services

To configure the various Edge Virtual Services with Templates, refer to the sections below.

When load balancing external interfaces of Edge pools, the shared interface IP should be used as the default gateway on all Edge interfaces. Also, a publicly routable IP with no NAT or port translation must be used.

5.3.1 Edge External HLB Only

The Skype Edge External HLB Only template contains three Virtual Services:

- Skype Edge External HLB Only - SIP
- Skype Edge External HLB Only - SIP Federation
- Skype Edge External HLB Only - XMPP

5.3.1.1 Deploy Edge External HLB Template

To add the Virtual Services for Skype Edge External HLB Only with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

Port

Service Name (Optional)

Use Template

Protocol

2. Enter a **Virtual Address**.
3. Select the **Skype Edge External HLB Only** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.3.1.2 Configure Edge External HLB SIP Virtual Service

To configure the Sfb Edge External SIP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | |
|---|----|----------------|--------|---------------|
| Skype Edge External HLB Only - SIP | L7 | on Real Server | ● Down | Modify Delete |
| Skype Edge External HLB Only - SIP Federation | L7 | | ● Down | Modify Delete |
| Skype Edge External HLB Only - XMPP | L7 | | ● Down | Modify Delete |

2. Click **Modify** on the **Sfb Edge External SIP** Virtual Service.
3. Expand the **Real Servers** section.

4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.3.1.2.1 Edge External HLB SIP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.3.1.3 Configure Edge External HLB SIP Federation Virtual Service

To configure the Skype Edge External HLB Only - SIP Federation Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | | |
|---|----|----------------|--------|--------|--------|
| Skype Edge External HLB Only - SIP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge External HLB Only - SIP Federation | L7 | | ● Down | Modify | Delete |
| Skype Edge External HLB Only - XMPP | L7 | | ● Down | Modify | Delete |

2. Click **Modify** on the **Skype Edge External HLB Only - SIP Federation** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5061** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.3.1.3.1 Edge External HLB SIP Federation Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 5061 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.3.1.4 Configure Edge External HLB XMPP Virtual Service

To configure the Skype Edge External HLB Only - XMPP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left hand navigation.

| | | | | | |
|---|----|----------------|--------|--------|--------|
| Skype Edge External HLB Only - SIP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge External HLB Only - SIP Federation | L7 | | ● Down | Modify | Delete |
| Skype Edge External HLB Only - XMPP | L7 | | ● Down | Modify | Delete |

2. Click **Modify** on the **Skype Edge External HLB Only - XMPP** Virtual Service.
3. Expand **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 5269** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.3.1.4.1 Edge External HLB XMPP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 5269 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| ServerInit | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

5.3.2 Edge External Conferencing

To configure a Virtual Service for Skype Edge External Conferencing with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

Port

Service Name (Optional)

Use Template

Skype Edge External Conferencing ▼

Protocol

tcp ▼

2. Enter a **Virtual Address**.
3. Select the **Skype Edge External Conferencing** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.
5. Expand the **Real Servers** section.
6. Click **Add New**.
7. Enter the **Real Server Address**.
8. Confirm that **Port 443** is entered.
9. Click **Add This Real Server**.
10. Add additional Real Servers as needed.

5.3.2.1 Edge External HLB Conferencing Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|-----------|
| port | 443 |
| prot | tcp |

| API Parameter | API Value |
|----------------|-----------|
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 443 |

5.3.3 Edge External AV HLB Only

The Skype Edge External AV HLB Only template contains two Virtual Services:

- Skype Edge External AV HLB Only - Media TCP
- Skype Edge External AV HLB Only - Media UDP

5.3.3.1 Deploy Edge External AV HLB Template

To add the Virtual Services for Skype Edge External AV with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.10.244

Port

443

Service Name (Optional)

Skype Edge External AV

Use Template

Skype Edge External AV HLB Only ▼

Protocol

tcp ▼

2. Enter a **Virtual Address**.
3. Select the **Skype Edge External AV HLB Only** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.3.3.2 Configure Edge External HLB AV Media TCP Virtual Service

To configure the Skype Edge External AV HLB Only - Media TCP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left hand navigation.

| | | | | | |
|---|----|----------------|--------|--------|--------|
| Skype Edge External AV HLB Only - Media TCP | L7 | on Real Server | ● Down | Modify | Delete |
| Skype Edge External AV HLB Only - Media UDP | L4 | | ● Down | Modify | Delete |

2. Click **Modify** on the Skype Edge External AV HLB Only - Media TCP Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 443** is entered.
7. Click **Add This Real Server**.
8. Add additional Real Servers as needed.

5.3.3.2.1 Edge External HLB AV Media TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|----------------|-----------|
| port | 443 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 1 |
| Persist | src |
| PersistTimeout | 1200 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |

| API Parameter | API Value |
|---------------|-----------|
| CheckPort | 443 |

5.3.3.3 Configure Edge External HLB AV Media UDP Virtual Service

To configure the Skype Edge Internal HLB Only - AV Media UDP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | | |
|---|----|----------------|--------|---------------|
| Skype Edge External AV HLB Only - Media TCP | L7 | on Real Server | ● Down | Modify Delete |
| Skype Edge External AV HLB Only - Media UDP | L4 | | ● Down | Modify Delete |

2. Click **Modify** on the Skype Edge Internal HLB Only - AV Media UDP Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 3478** is entered.
7. Set the **Forwarding Method** to **Direct Return**.
8. Click **Add This Real Server**.
9. Add additional Real Servers as needed.

Ensure the **Forwarding Method** is set to **Direct Return** when adding the Real Servers.

5.3.3.3.1 Edge External HLB Media UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|-----------|
| port | 3478 |
| prot | udp |
| Persist | src |

| API Parameter | API Value |
|----------------|-----------|
| PersistTimeout | 1200 |
| Schedule | lc |
| CheckType | icmp |

Ensure the **Forwarding Method** is set to **Direct Return** when adding the Real Servers.

5.4 Common to Both with Templates

The Virtual Services listed below are common to both DNS and HLB configurations.

5.4.1 Office Web App Servers Virtual Service

To configure a Virtual Service for Office Web App Servers with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

| | |
|-------------------------|---|
| Virtual Address | <input type="text" value="192.168.10.243"/> |
| Port | <input type="text" value="443"/> |
| Service Name (Optional) | <input type="text" value="Skype Office Web App"/> |
| Use Template | <input type="text" value="Skype Office Web App Servers"/> |
| Protocol | <input type="text" value="tcp"/> |

2. Enter a **Virtual Address**.
3. Select **Skype Office Web App Servers** in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.
5. Expand the **SSL Properties** section.

| SSL Properties | |
|----------------------------------|---|
| SSL Acceleration | Enabled: <input checked="" type="checkbox"/> Reencrypt: <input checked="" type="checkbox"/> |
| Supported Protocols | <input type="checkbox"/> SSLv3 <input type="checkbox"/> TLS1.0 <input checked="" type="checkbox"/> TLS1.1 <input checked="" type="checkbox"/> TLS1.2 <input checked="" type="checkbox"/> TLS1.3 |
| Require SNI hostname | <input type="checkbox"/> |
| Certificates | <p>Self Signed Certificate In use.</p> <div> <div>Available Certificates None Available</div> <div>></div> <div>Assigned Certificates None Assigned</div> </div> <p>Set Certificates</p> <p>Manage Certificates</p> |
| Ciphers | <p>Cipher Set: Default Modify Cipher Set</p> <p>Assigned Ciphers</p> <ul style="list-style-type: none"> ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-GCM-SHA384 DHE-DSS-AES256-GCM-SHA384 DHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-CHACHA20-POLY1305 ECDHE-RSA-CHACHA20-POLY1305 |
| Client Certificates | No Client Certificates required |
| Reencryption Client Certificate | None required |
| Reencryption SNI Hostname | <input type="text"/> Set SNI Hostname |
| Strict Transport Security Header | Don't add the Strict Transport Security Header |
| Intermediate Certificates | <p>Using all installed Intermediate certificates</p> <p>Show Intermediate Certificates</p> |

6. Select a valid certificate which was previously imported and click the > button to assign the certificate.
7. Click **Set Certificates**.
8. Expand the **Real Servers** section.
9. Click **Add New**.
10. Enter the **Real Server Address**.
11. Confirm that **Port 443** is entered.
12. Click **Add This Real Server**.
13. Add additional Real Servers as needed.

5.4.1.1 Office Web App Servers Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|-----------|
| port | 443 |

| API Parameter | API Value |
|-----------------|--------------------|
| prot | tcp |
| SSLAcceleration | 1 |
| SSLReencrypt | 1 |
| Persist | super-src |
| PersistTimeout | 1800 |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | https |
| CheckURL | /hosting/discovery |
| CheckUse1.1 | 1 |
| CheckUseGet | 1 |

5.4.2 Director Reverse Proxy

The Skype Director Reverse Proxy template contains two Virtual Services:

- Skype Director Reverse Proxy - HTTP
- Skype Director Reverse Proxy - HTTPS

5.4.2.1 Deploy Director Reverse Proxy Template

To add the Virtual Services for Skype for Business Director with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.10.242

Port

80

Service Name (Optional)

Skype Director Reverse

Use Template

Skype Director Reverse Proxy ▼

Protocol

tcp ▼

2. Enter a **Virtual Address**.
3. Select the **Skype Director Reverse Proxy** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.4.2.2 Configure Director Reverse Proxy HTTP Virtual Service

To configure the Skype Director Reverse Proxy - HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | |
|--------------------------------------|----|----------------|---------------|
| Skype Director Reverse Proxy - HTTP | L7 | ● Down | Modify Delete |
| Skype Director Reverse Proxy - HTTPS | L7 | Add New ● Down | Modify Delete |

2. Click **Modify** on the Skype Director Reverse Proxy - HTTP Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.
6. Confirm that **Port 8080** is entered.
7. Click **Add This Real Server**.

Ensure to not use **80** as the Real Server **Port**.

8. Add additional Real Servers as needed.

5.4.2.2.1 Director Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persistent | none |

| API Parameter | API Value |
|---------------|-----------|
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

Ensure to not use **80** as the Real Server **Port**.

5.4.2.3 Configure Director Reverse Proxy HTTPS Virtual Service

To configure the Skype Director Reverse Proxy - HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | |
|--------------------------------------|----|---------------------------------------|---|
| Skype Director Reverse Proxy - HTTP | L7 | <div><div></div><div>Down</div></div> | <div><div>Modify</div><div>Delete</div></div> |
| Skype Director Reverse Proxy - HTTPS | L7 | <div><div></div><div>Down</div></div> | <div><div>Add New</div><div>Modify</div><div>Delete</div></div> |

2. Click **Modify** on the **Skype Director Reverse Proxy - HTTPS** Virtual Service.
3. Expand the **SSL Properties** section.

SSL Properties

SSL Acceleration

Enabled: ☒ Reencrypt: ☒

Supported Protocols

☐ SSLv3
☐ TLS1.0
☒ TLS1.1
☒ TLS1.2
☒ TLS1.3

Require SNI hostname

☐

Certificates

Self Signed Certificate in use.

Available Certificates

None Available

Assigned Certificates

None Assigned

Set Certificates

Manage Certificates

Ciphers

Cipher Set

Default

Modify Cipher Set

Assigned Ciphers

ECDHE-ECDSA-AES256-GCM-SHA384
ECDHE-RSA-AES256-GCM-SHA384
DHE-DSS-AES256-GCM-SHA384
DHE-RSA-AES256-GCM-SHA384
ECDHE-ECDSA-CHACHA20-POLY1305
ECDHE-RSA-CHACHA20-POLY1305

Client Certificates

No Client Certificates required

Reencryption Client Certificate

None required

Reencryption SNI Hostname

Set SNI Hostname

Strict Transport Security Header

Don't add the Strict Transport Security Header

Intermediate Certificates

Using all installed intermediate certificates

Show Intermediate Certificates

4. Select a valid certificate which was previously imported and click the > button to assign the certificate.
5. Click **Set Certificates**.
6. Expand the **Real Servers** section.
7. Click **Add New**.
8. Enter the **Real Server Address**.
9. Confirm that **Port 4443** is entered.
10. Click **Add This Real Server**.

Ensure to not use **443** as the Real Server **Port**.

11. Add additional Real Servers as needed.

5.4.2.3.1 Director Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|-----------------|-----------|
| port | 443 |
| prot | tcp |
| SSLAcceleration | 1 |
| SSLReencrypt | 1 |
| Persist | none |
| Schedule | lc |
| Idletime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

Ensure to not use **443** as the Real Server **Port**.

5.4.3 Front End Reverse Proxy

The Skype for Business 2015 Front End Reverse Proxy template contains two Virtual Services:

- Skype Front End Reverse Proxy - HTTP
- Skype Front End Reverse Proxy - HTTPS

5.4.3.1 Deploy Front End Reverse Proxy Template

To add the Virtual Services for Skype Front End Reverse Proxy with the template, follow the steps below:

1. Click the **Add New** button.

Please Specify the Parameters for the Virtual Service.

Virtual Address

Port

Service Name (Optional)

Use Template

Protocol

2. Enter a **Virtual Address**.
3. Select the **Skype For Business 2015 Front End Reverse Proxy** template in the **Use Template** drop-down list.
4. Click **Add This Virtual Service**.

5.4.3.2 Configure Front End Reverse Proxy HTTP Virtual Service

To configure the Skype Front End Reverse Proxy - HTTP Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | |
|---------------------------------------|----|--------|-----------------------|
| Skype Front End Reverse Proxy - HTTP | L7 | ● Down | Modify Delete |
| Skype Front End Reverse Proxy - HTTPS | L7 | ● Down | Add New Modify Delete |

2. Click **Modify** on the **Skype Front End Reverse Proxy - HTTP** Virtual Service.
3. Expand the **Real Servers** section.
4. Click **Add New**.
5. Enter the **Real Server Address**.

6. Confirm that **Port 8080** is entered.

7. Click **Add This Real Server**.

Ensure to not use **80** as the Real Server **Port**.

8. Add additional Real Servers as needed.

5.4.3.2.1 Front End Reverse Proxy HTTP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|---------------|-----------|
| port | 80 |
| prot | tcp |
| ForceL7 | 1 |
| Transparent | 0 |
| Persist | none |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

Ensure to not use **80** as the Real Server **Port**.

5.4.3.3 Configure Front End Reverse Proxy HTTPS Virtual Service

To configure the Skype Front End Reverse Proxy - HTTPS Virtual Service, follow the steps below:

1. Select **View/Modify Services** under **Virtual Services** in the left-hand navigation.

| | | | |
|---------------------------------------|----|----------------|---------------|
| Skype Front End Reverse Proxy - HTTP | L7 | ● Down | Modify Delete |
| Skype Front End Reverse Proxy - HTTPS | L7 | Add New ● Down | Modify Delete |

2. Click **Modify** on the **Skype Front End Reverse Proxy - HTTPS** Virtual Service.

3. Expand the **SSL Properties** section.

| SSL Properties | |
|----------------------------------|---|
| SSL Acceleration | Enabled: <input checked="" type="checkbox"/> Reencrypt: <input checked="" type="checkbox"/> |
| Supported Protocols | <input type="checkbox"/> SSLv3 <input type="checkbox"/> TLS1.0 <input checked="" type="checkbox"/> TLS1.1 <input checked="" type="checkbox"/> TLS1.2 <input checked="" type="checkbox"/> TLS1.3 |
| Require SNI hostname | <input type="checkbox"/> |
| Certificates | <p>Self Signed Certificate In use.</p> <div> <div>Available Certificates None Available</div> <div>></div> <div>Assigned Certificates None Assigned</div> </div> <p>Set Certificates</p> <p>Manage Certificates</p> |
| Ciphers | <p>Cipher Set: Default Modify Cipher Set</p> <p>Assigned Ciphers</p> <ul style="list-style-type: none"> ECDHE-ECDSA-AES256-GCM-SHA384 ECDHE-RSA-AES256-GCM-SHA384 DHE-DSS-AES256-GCM-SHA384 DHE-RSA-AES256-GCM-SHA384 ECDHE-ECDSA-CHACHA20-POLY1305 ECDHE-RSA-CHACHA20-POLY1305 |
| Client Certificates | No Client Certificates required |
| Reencryption Client Certificate | None required |
| Reencryption SNI Hostname | <input type="text"/> Set SNI Hostname |
| Strict Transport Security Header | Don't add the Strict Transport Security Header |
| Intermediate Certificates | <p>Using all Installed Intermediate certificates</p> <p>Show Intermediate Certificates</p> |

4. Select a valid certificate which was previously imported and click the > button to assign the certificate.
5. Click **Set Certificates**.
6. Expand the **Real Servers** section.
7. Click **Add New**.
8. Enter the **Real Server Address**.
9. Confirm that **Port 4443** is entered.
10. Click **Add This Real Server**.

Ensure to not use **443** as the Real Server **Port**.

11. Add additional Real Servers as needed.

5.4.3.3.1 Front End Reverse Proxy HTTPS Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. These settings can be used with scripts and automation tools.

| API Parameter | API Value |
|-----------------|-----------|
| port | 443 |
| prot | tcp |
| SSLAcceleration | 1 |
| SSLReencrypt | 1 |
| Persist | none |
| Schedule | lc |
| IdleTime | 1800 |
| CheckType | tcp |
| CheckPort | 5061 |

Ensure to not use **443** as the Real Server **Port**.

6 Additional Information

Some additional information that may be of use is contained within the sections below.

6.1 Server Maintenance

When blocking traffic to a server during maintenance, removing the server IP entry from the pool Fully Qualified Domain Name (FQDN) is not sufficient. The server entry must be removed from the DNS. As the server to server traffic is topology-aware, in order to block server to server traffic the server must be removed from the DNS topology.

6.2 Loss of Failover while using DNS

Loss of failover when load balancing Edge pools using DNS is possible in the following scenarios:

- Federation with organizations running OCS versions older than Lync 2010
- PIM connectivity with Skype, Windows Live, AOL, Yahoo! and XMPP partners
- UM Play on Phone functionality
- Transferring calls from UM Auto Attendant

6.3 Hardware Load Balancing

If hardware load balancing is being used, a list of the ports that must be open can be found here:

<http://technet.microsoft.com/en-us/library/gg398833.aspx>

Hardware load balancing Edge servers requires N+1 Public IP addresses.

Refer to the link below for further information on hardware load balancing:

- <https://technet.microsoft.com/en-us/library/gg615011.aspx>

7 References

The following sources are referred to in this document:

Kemp website

www.kemptechnologies.com

Kemp Documentation page

<http://kemptechnologies.com/documentation>

Web User Interface (WUI), Configuration Guide

<http://kemptechnologies.com/documentation>

Virtual Services and Templates, Feature Description

<http://kemptechnologies.com/documentation>

Ports and Protocols for Internal Servers

1. <http://technet.microsoft.com/en-us/library/gg398833.aspx>

Port Summary - Scaled Consolidated Edge with Hardware Load Balancers

2. <http://technet.microsoft.com/en-us/library/gg398739.aspx>

Scaled Consolidated Edge with Hardware Load Balancers

3. <http://technet.microsoft.com/en-us/library/gg398478.aspx>

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