



# DNS

## Deployment Guide

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#1 Load Balancer in Price/Performance, 360 Central, 360 Vision, Chef, Chef (and design), Chef Habitat, Chef Infra, Code Can (and design), Compliance at Velocity, Corticon, Corticon.js, DataDirect (and design), DataDirect Cloud, DataDirect Connect, DataDirect Connect64, DataDirect XML Converters, DataDirect XQuery, DataRPM, Defrag This, Deliver More Than Expected, DevReach (and design), Driving Network Visibility, Flowmon, Inspec, Ipswitch, iMacros, K (stylized), Kemp, Kemp (and design), Kendo UI, Kinvey, LoadMaster, MessageWay, MOVEit, NativeChat, OpenEdge, Powered by Chef, Powered by Progress, Progress, Progress Software Developers Network, SequeLink, Sitefinity (and Design), Sitefinity, Sitefinity (and design), Sitefinity Insight, SpeedScript, Stylized Design (Arrow/3D Box logo), Stylized Design (C Chef logo), Stylized Design of Samurai, TeamPulse, Telerik, Telerik (and design), Test Studio, WebSpeed, WhatsConfigured, WhatsConnected, WhatsUp, and WS\_FTP are registered trademarks of Progress Software Corporation or one of its affiliates or subsidiaries in the U.S. and/or other countries.

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# 1 Introduction

Domain name system (DNS) servers match domain names like Kemptechnologies.com to their associated IP addresses, for example, 107.22.236.183. When you type kemptechnologies.com into your web browser's address bar, your computer contacts your current DNS server and asks what IP address is associated with kemptechnologies.com.

The Kemp LoadMaster is used to load balance the DNS workload. The LoadMaster offers advanced Layer 4 and Layer 7 server load balancing, SSL Acceleration and a multitude of other advanced Application Delivery Controller (ADC) features. The LoadMaster intelligently and efficiently distributes user traffic among the application servers so that users get the best experience possible.

## 1.1 Document Purpose

This document provides the recommended LoadMaster settings used when load balancing the DNS workload. The Kemp Support Team is available to provide solutions for scenarios not explicitly defined. The Kemp support site can be found at: <https://support.kemptechnologies.com>

## 1.2 Intended Audience

This document is intended to be read by anyone who is interested in configuring the LoadMaster to optimize the DNS server.

## 1.3 Template

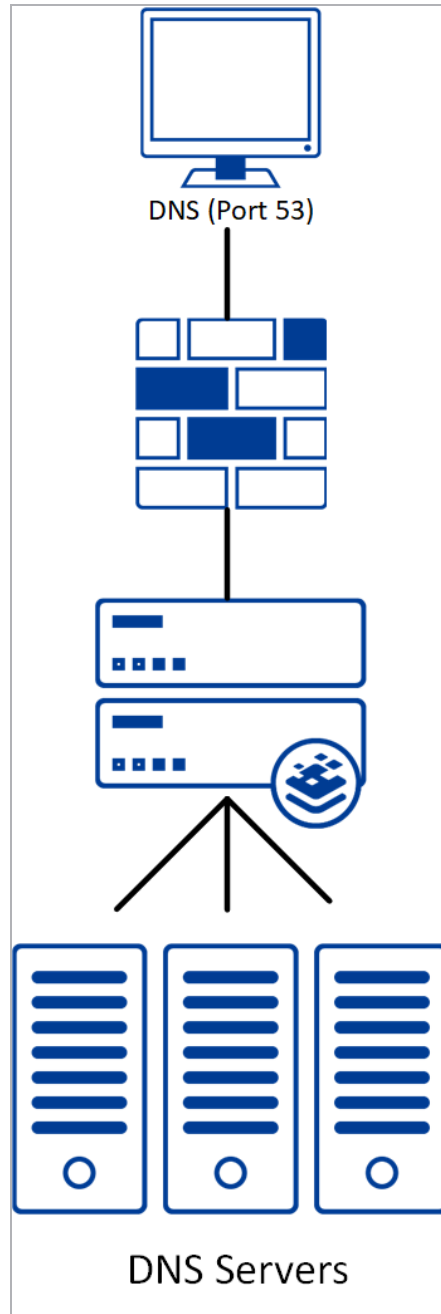
Kemp has developed a template containing our recommended settings for this workload. You can install this template to help create Virtual Services (VSs) because it automatically populates the settings. You can use the template to easily create the required VSs with the recommended settings. For some workloads, additional manual steps may be required such as assigning a certificate or applying port following, these steps are covered in the document, if needed.

You can remove templates after use and this will not affect deployed services. If needed, you can make changes to any of the VS settings after using the template.

Download released templates from the following page: [LoadMaster Templates](#).

For more information and steps on how to import and use templates, refer to the [Virtual Services and Templates, Feature Description](#) on the Kemp Documentation page.

## 2 Architecture



# 3 Configure the LoadMaster

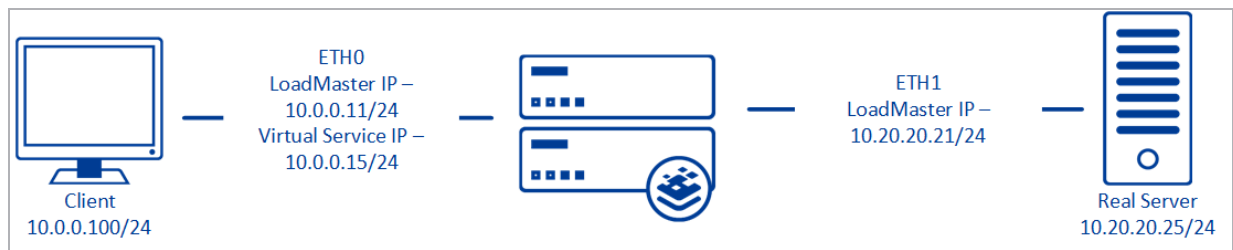
The deployed DNS environment determines which of the following setups is used.

## 3.1 Enable Subnet Originating Requests Globally

It is best practice to enable the **Subnet Originating Requests** option globally.

In a one-armed setup (where the Virtual Service and Real Servers are on the same network/subnet) **Subnet Originating Requests** is usually not needed. However, enabling **Subnet Originating Requests** should not affect the routing in a one-armed setup.

In a two-armed setup where the Virtual Service is on network/subnet A, for example, and the Real Servers are on network B, **Subnet Originating Requests** should be enabled on LoadMasters with firmware version 7.1-16 and above.



When **Subnet Originating Requests** is enabled, the Real Server sees traffic originating from 10.20.20.21 (LoadMaster eth1 address) and responds correctly in most scenarios.

With **Subnet Originating Requests** disabled, the Real Server sees traffic originating from 10.0.0.15 (LoadMaster Virtual Service address on **eth0**) and responds to **eth0** which could cause asymmetric routing.

When **Subnet Originating Requests** is enabled globally, it is automatically enabled on all Virtual Services. If the **Subnet Originating Requests** option is disabled globally, you can choose whether to enable **Subnet Originating Requests** on a per-Virtual Service basis.

To enable **Subnet Originating Requests** globally, follow the steps below:

1. In the main menu of the LoadMaster User Interface (UI), go to **System Configuration > Miscellaneous Options > Network Options**.
2. Select the **Subnet Originating Requests** check box.

## 3.2 Enable Check Persist Globally

It is recommended that you change the **Always Check Persist** option to **Yes – Accept Changes**. Use the following steps:

1. Go to **System Configuration > Miscellaneous Options > L7 Configuration**.
2. Click the **Always Check Persist** drop-down arrow and select **Yes – Accept Changes**.

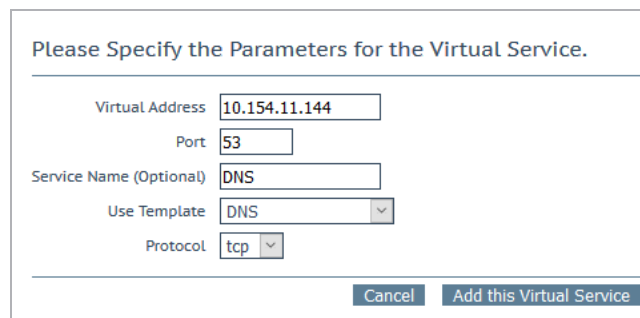
## 3.3 Create the DNS Virtual Services

The following sections describe the recommended settings for the DNS Virtual Services.

### 3.3.1 Create the DNS Virtual Services Using the Template

The following are the steps involved and the recommended settings to configure the DNS Virtual Service:

1. In the main menu of the LoadMaster Web User Interface (WUI), go to **Virtual Services > Add New**.



Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="10.154.11.144"/>
Port	<input type="text" value="53"/>
Service Name (Optional)	<input type="text" value="DNS"/>
Use Template	<input type="text" value="DNS"/>
Protocol	<input type="text" value="tcp"/>

2. Type a valid **Virtual Address**.
3. Select the **DNS** template from the **Use Template** drop-down list.
4. Click **Add this Virtual Service**.

If adding a DNS Virtual Service on a network not associated with the interface containing the LoadMaster's global default gateway, a Virtual Service Default Gateway is required. It is not possible to set a default gateway on a UDP Virtual Service. To set the default gateway for a UDP Virtual Service, use this workaround:

1. Create a TCP Virtual Service with the same IP address (the port is irrelevant). Do not add any Real Servers.

### 3 Configure the LoadMaster

- Set the **Default Gateway** for that Virtual Service. It will also affect the UDP Virtual Service (that is, the required one).

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Default gateways only work on IP addresses, so having two Virtual Services with the same IP address and different default gateways does not work.

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### 3.3.2 Configure the DNS TCP Virtual Service

The following are the steps involved and recommended settings to configure the DNS TCP Virtual Service:

- Select **View/Modify Services** under **Virtual Services** in the main menu on the left.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
10.10.99.12:53	tcp	DNS TCP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
10.10.99.12:53	udp	DNS UDP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

- Click **Modify** on the **DNS TCP** Virtual Service.
- Add the Real Servers:
  - Expand the **Real Servers** section.
  - Click **Add New**.
  - Enter the address of the relevant Real Server.
  - Confirm that port **53** is entered.
  - Click **Add this Real Server**, then click **OK** to the pop-up message.
  - Repeat the steps above to add more Real Servers as needed, based on your environment.

#### 3.3.2.1 DNS TCP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. You can use these settings with scripts and automation tools.

API Parameters	API Value
port	53



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API Parameters	API Value
prot	tcp
VStype	gen
SubnetOriginating	1
Idletimeout	180
Schedule	lc
CheckType	tcp

## 3.3.3 Configure the DNS UDP Virtual Service

The following are the steps involved and the recommended settings to configure the DNS UDP Virtual Service:

1. Select **View/Modify Services** under **Virtual Services** in the main menu on the left.

<b>Add New</b>							
Virtual IP Address	Prot	Name	Layer	Certificate Installed	Status	Real Servers	Operation
10.10.99.12:53	tcp	DNS TCP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>
10.10.99.12:53	udp	DNS UDP	L7		⊗ Down		<a href="#">Modify</a> <a href="#">Delete</a>

2. Click **Modify** on the **DNS UDP** Virtual Service.
3. Add the Real Servers:
  - a) Expand the **Real Servers** section.
  - b) Click **Add New**.
  - c) Enter the address of the relevant Real Server.
  - d) Confirm that port **53** is entered.
  - e) Click **Add this Real Server**, then click **OK** to the pop-up message.
  - f) Confirm that port **53** is entered.
  - g) Click **Add this Real Server**, then click **OK** to the pop-up message.
  - h) Repeat the steps above to add more Real Servers as needed, based on your environment.

### 3 Configure the LoadMaster

#### 3.3.3.1 DNS UDP Virtual Service Recommended API Settings (optional)

This table outlines the API parameters and values set using the Kemp application template. You can use these settings with scripts and automation tools.

API Parameters	API Value
port	53
prot	udp
VStype	gen
SubnetOriginating	1
Idletimeout	3
Schedule	lc
CheckType	dns

# References

Unless otherwise specified, the following documents can be found at <http://kemptechnologies.com/documentation>.

## **Virtual Services and Templates, Feature Description**

# Last Updated Date

This document was last updated on 28 July 2023.