



# SAML

## Feature Description

UPDATED: 27 July 2023

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# 1 Introduction

Security Assertion Markup Language (SAML) is a standards-defined protocol. The specification defines the syntax and semantics for assertions made about a subject. Subjects are typically end users of a system. SAML assertions and protocol messages are XML-encoded but rely on HTTP-based mechanisms for transport between entities.

SAML enables web-based Single Sign On (SSO). It also provides for centralized federated identity and authentication management. Microsoft Active Directory Federation Services (AD FS) is the SAML-based Identity Provider (IdP) which has been tested and which is referred to in this document. However, other IdPs may also work. AD FS is a standards-based service running on a Microsoft box that allows the secure sharing of identity information between trusted parties. In general terms, this is known as a federation. AD FS supports SAML, essentially playing the role of a SAML IdP. The LoadMaster supports SAML, playing the role of a SAML service provider. The service provider provides secure, gated access to a resource.

## 1.1 Document Purpose

The purpose of this document is to provide information and instructions on how to configure SAML authentication with the Kemp LoadMaster.

## 1.2 Intended Audience

This document is intended to be used by anyone who is interested in finding out further information about using SAML authentication with the LoadMaster.

## 2 SAML Authentication Flow

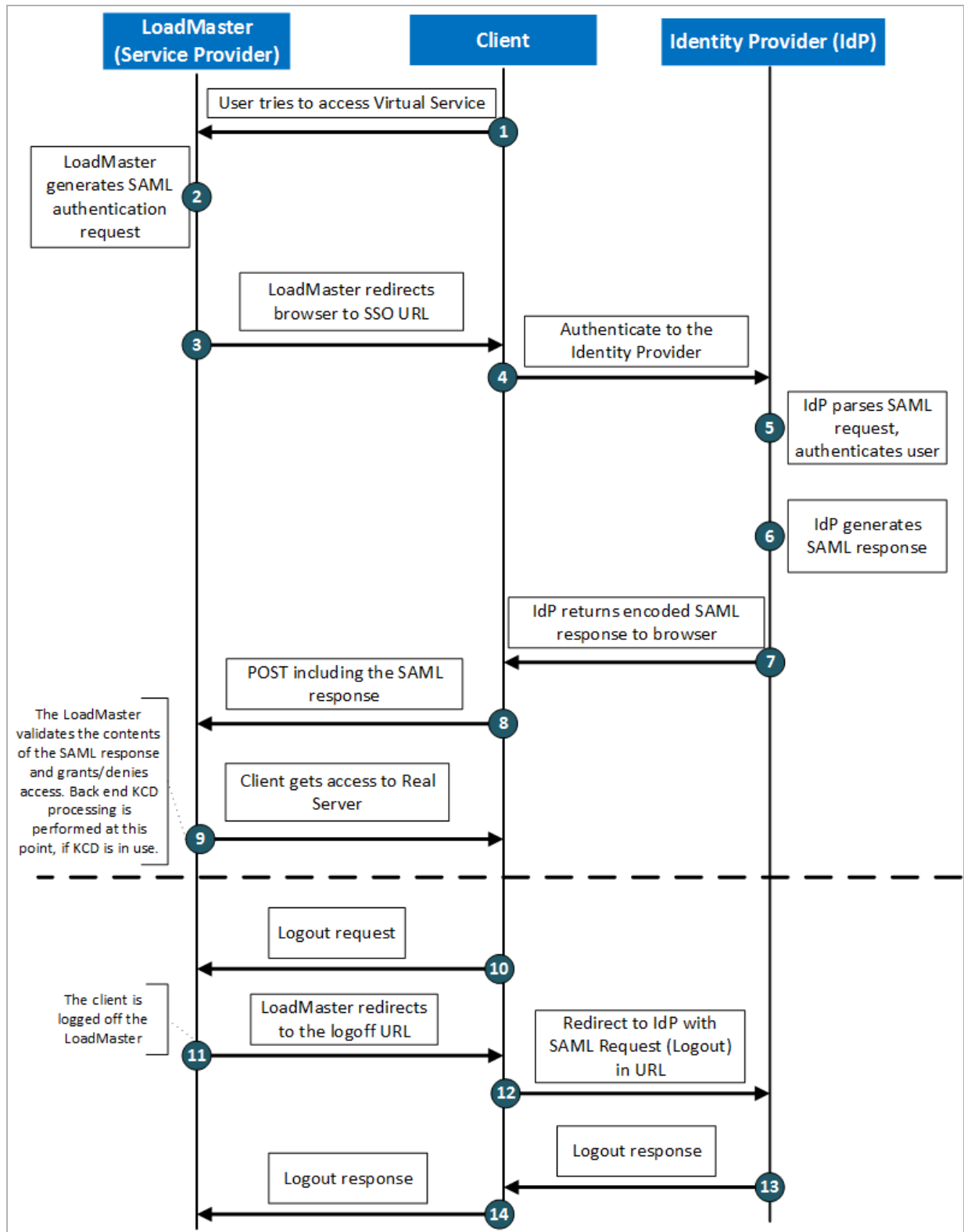
When using other Edge Security Pack (ESP) authentication protocols in the LoadMaster, end users are presented with the standard Kemp login form. This is not displayed by LoadMaster when using SAML because a login form is not provided by Kemp. The LoadMaster instead redirects the client to a login form which is located at the IdP.

The LoadMaster implementation relies on protocol bindings for HTTP redirect which is used for redirections to a claims provider, alternatively known as an IdP. The LoadMaster also has a dependency on HTTP POST – the LoadMaster expects HTTP POST messages for IdP responses, where applicable.

The domain is fundamentally different to other types of SSO domain that are configurable on the LoadMaster because the LoadMaster does not interact directly with the authentication server (AD FS in this scenario). The LoadMaster redirects and informs the client to interact directly with AD FS so that the client can input the credentials that are required for authentication.

The URL provided in the original request from L7 is preserved. This URL is given precedence over the destination URL from the SAML response. For example, if a user logs in to a URL such as **https://sharepoint.kemptest.com/personal/admin**, they are directed to **https://sharepoint.kemptest.com/personal/admin** and not **https://sharepoint.kemptest.com**.

## 2 SAML Authentication Flow



## 2 SAML Authentication Flow

Here is a description of the flow:

1. The client attempts to connect to the Virtual Service on the LoadMaster.
2. The LoadMaster identifies that there is no cookie for the session. As this is a SAML-based domain – the authentication request is built.
3. The client is informed to redirect to the IdP.
4. The client sees the login form from the IdP federation server and enters their credentials. This interaction is between the client and the IdP. The credentials are passed between the client and the Federation Server.
5. The IdP parses the SAML request and authenticates the user.
6. The IdP generates the SAML response.
7. The IdP returns the encoded SAML response to the browser in the URL.
8. A POST request, including the SAML response is passed back to the Service Provider (the LoadMaster).
9. The LoadMaster validates the contents of the SAML response and grants/denies access. Back-end KCD processing is performed at this point, if KCD is in use.

Logging out results in another series of events:

10. The user signs out.
11. The client gets logged out of the LoadMaster and redirected to the IdP again to allow the user to log back in, if necessary.
12. A logout response is passed from the IdP to the client.
13. A logout response is passed from the client to the LoadMaster.



# 3 AD FS Settings

Some information is provided below on some of the key AD FS settings. The AD FS settings can be configured using the AD FS management console which is available in the Server Manager by going to **Tools > AD FS Management**.

## 3.1 Terminology Differences

There is a difference in terminology between AD FS terms and SAML terms. AD FS supports SAML and implements SAML but the terminology associated with AD FS varies in comparison to the terminology that is used in the context of SAML.

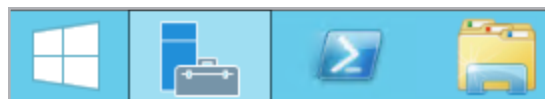
Some examples of these terminology differences are provided in the table below.

AD FS Name	SAML Name	Concept
Security Token	Assertion	A package of security information, describing a user, created and consumed during a federated access request.
Claims Provider	Identity Provider (IdP)	Partner in a federation that creates security tokens for users.
Relying Party	Service Provider (SP)	Partner in a federation that consumes security tokens for providing access to applications.
Claims	Assertion attributes	Data about users that is sent inside security tokens.

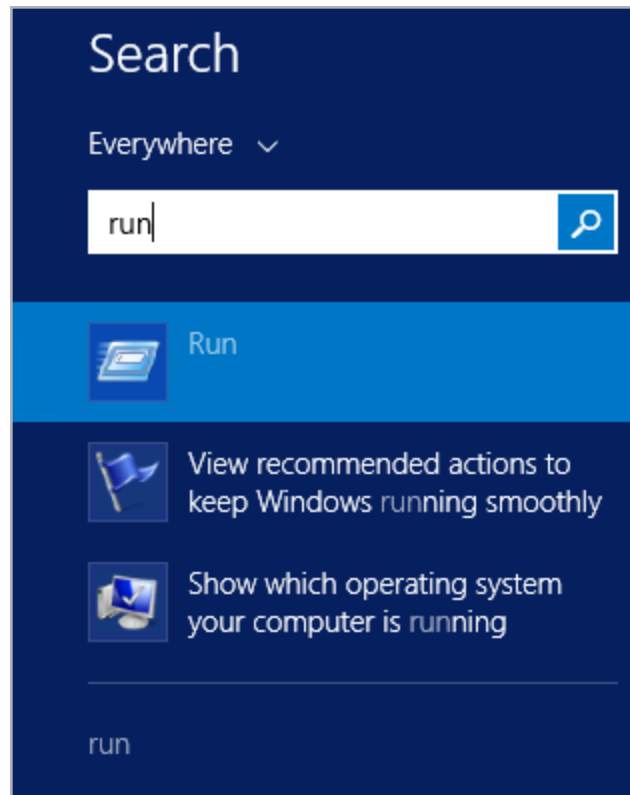
## 3.2 Ensure the Services are Running

Before making changes to the AD FS settings, ensure the Active Directory Federation Services and Device Registration Service are running.

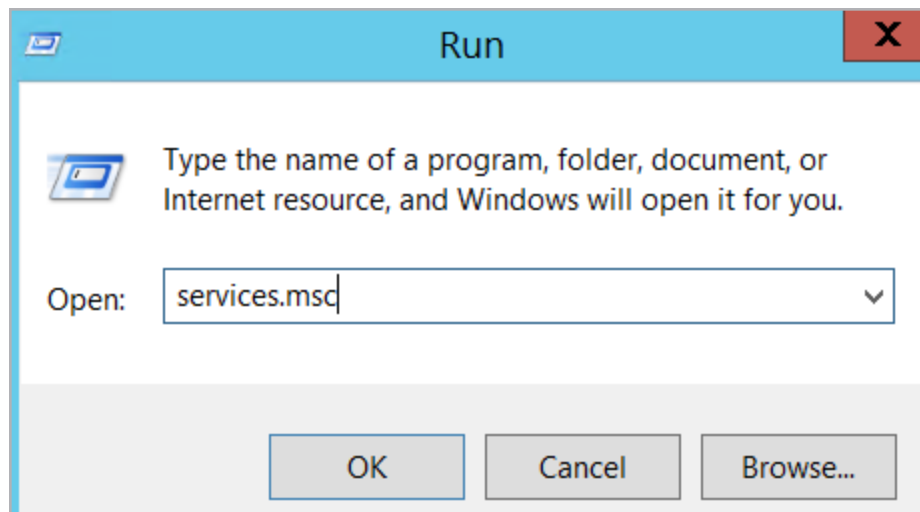
To do this, follow the steps below:



1. Click the **Start** menu in the bottom-left corner of the screen.



2. Type **run** and click the **Run** option.



3. Enter **services.msc** and click **OK**.

## 3 AD FS Settings

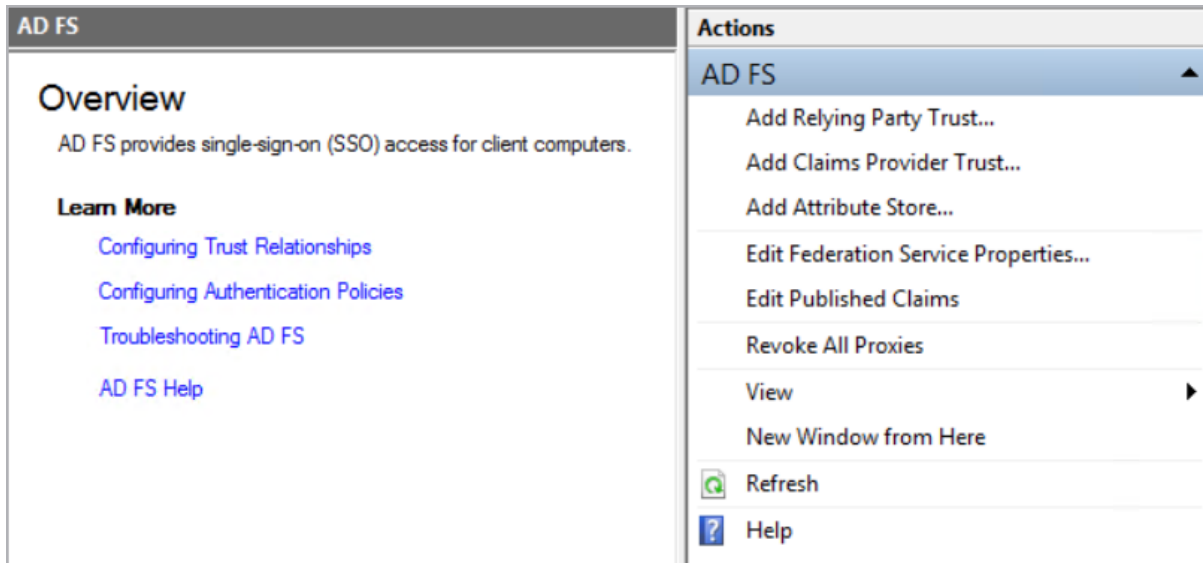
Name	Description	Status	Startup Type	Log On As
Active Directory Certificate Services	Creates, ma...	Running	Automatic	Local Syste...
Active Directory Domain Services	AD DS Dom...	Running	Automatic	Local Syste...
Active Directory Federation Services	Enables Acti...	Running	Automatic (Delayed Sta...	SAMLTEST...
Active Directory Web Services	This service ...	Running	Automatic	Local Syste...
App Readiness	Gets apps re...		Manual	Local Syste...
Application Experience	Processes a...		Manual (Trigger Start)	Local Syste...
Application Host Helper Service	Provides ad...	Running	Automatic	Local Syste...
Application Identity	Determines ...		Manual (Trigger Start)	Local Service
Application Information	Facilitates t...	Running	Manual (Trigger Start)	Local Syste...
Application Layer Gateway Service	Provides su...		Manual	Local Service
Application Management	Processes in...		Manual	Local Syste...
AppX Deployment Service (AppXSVC)	Provides inf...		Manual	Local Syste...
ASP.NET State Service	Provides su...		Manual	Network S...
Background Intelligent Transfer Service	Transfers fil...		Manual	Local Syste...
Background Tasks Infrastructure Service	Windows in...	Running	Automatic	Local Syste...
Base Filtering Engine	The Base Fil...	Running	Automatic	Local Service
Certificate Propagation	Copies user ...	Running	Manual	Local Syste...
CNG Key Isolation	The CNG ke...	Running	Manual (Trigger Start)	Local Syste...
COM+ Event System	Supports Sy...	Running	Automatic	Local Service
COM+ System Application	Manages th...		Manual	Local Syste...
Credential Manager	Provides se...	Running	Manual	Local Syste...
Cryptographic Services	Provides thr...	Running	Automatic	Network S...
DCOM Server Process Launcher	The DCOM...	Running	Automatic	Local Syste...
Device Association Service	Enables pair...		Manual (Trigger Start)	Local Syste...
Device Install Service	Enables a c...		Manual (Trigger Start)	Local Syste...
Device Registration Service	Enables Dev...	Running	Automatic	SAMLTEST...

4. Ensure the Active Directory Federation Services is running. If it is not, right-click it and click **Start**.

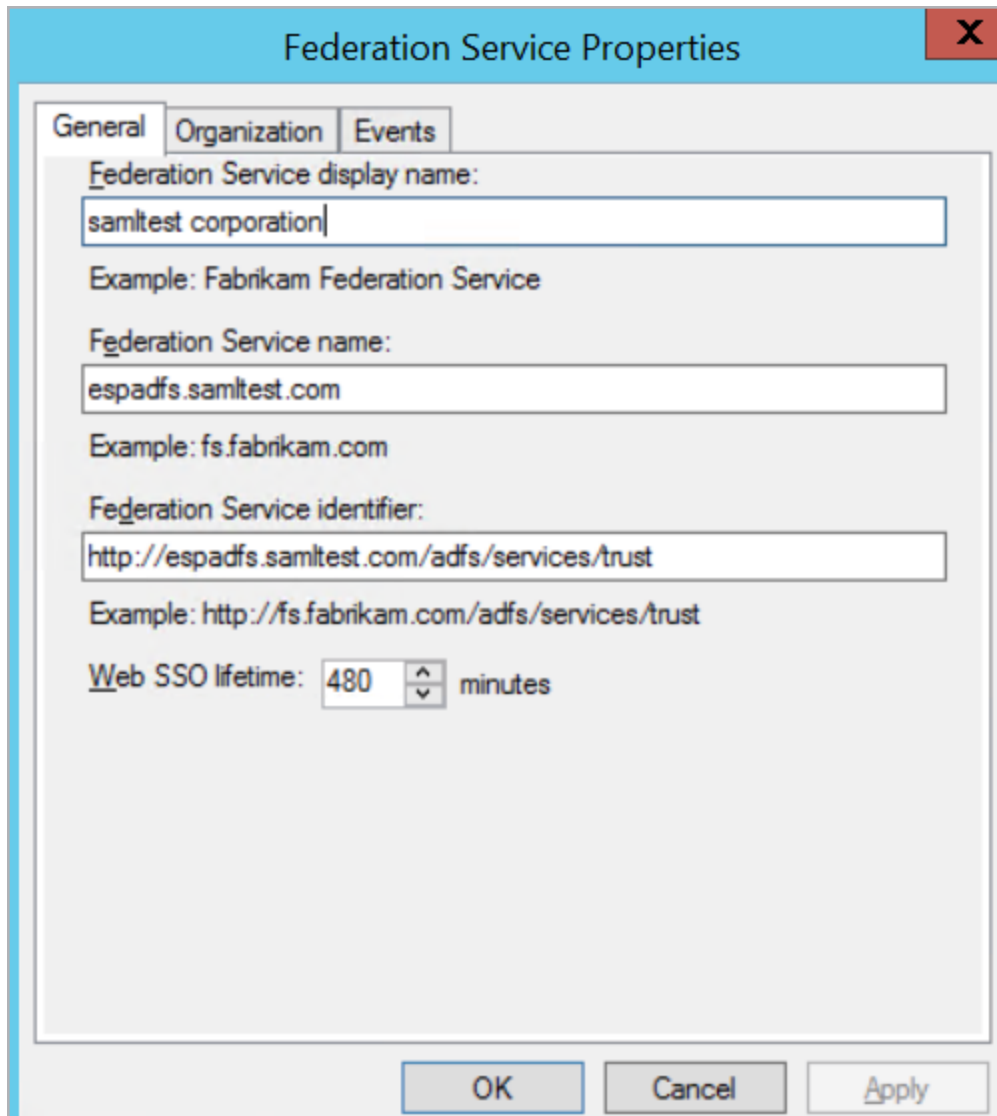
Name	Description	Status	Startup Type	Log On As
Device Install Service	Enables a c...		Manual (Trig...	Local Syste...
Device Registration Service	Enables Dev...	Running	Automatic	SAMLTEST...
Device Setup Manager	Enables the ...		Manual (Trig...	Local Syste...

5. Ensure the Device Registration Service is running. If it is not, right-click them and click **Start**.

### 3.3 Service Settings



To access the Federation Service Properties, click the **AD FS folder** and click **Edit Federation Service Properties** on the right.



The image shows a Windows-style dialog box titled "Federation Service Properties". It has a blue title bar with a close button (X) on the right. The dialog contains three tabs: "General", "Organization", and "Events". The "General" tab is selected. Inside the "General" tab, there are four text input fields, each with an example below it, and a spinner control for the "Web SSO lifetime".

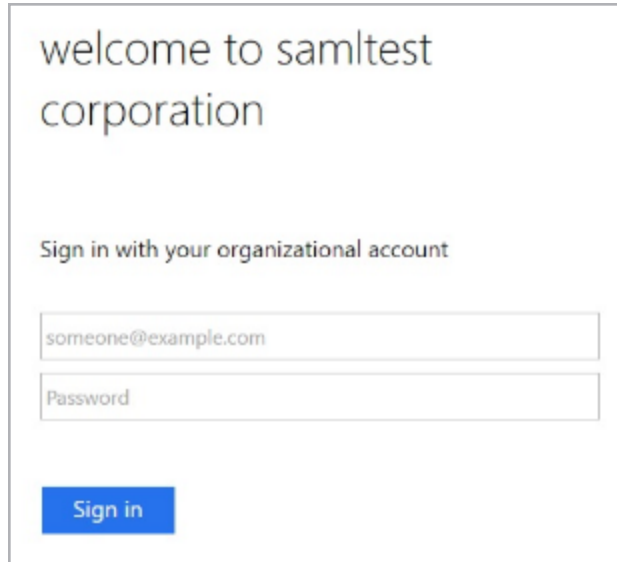
**Federation Service display name:**  
samtest corporation  
Example: Fabrikam Federation Service

**Federation Service name:**  
espadfs.samtest.com  
Example: fs.fabrikam.com

**Federation Service identifier:**  
http://espadfs.samtest.com/adfs/services/trust  
Example: http://fs.fabrikam.com/adfs/services/trust

**Web SSO lifetime:** 480 minutes

At the bottom of the dialog are three buttons: "OK", "Cancel", and "Apply".



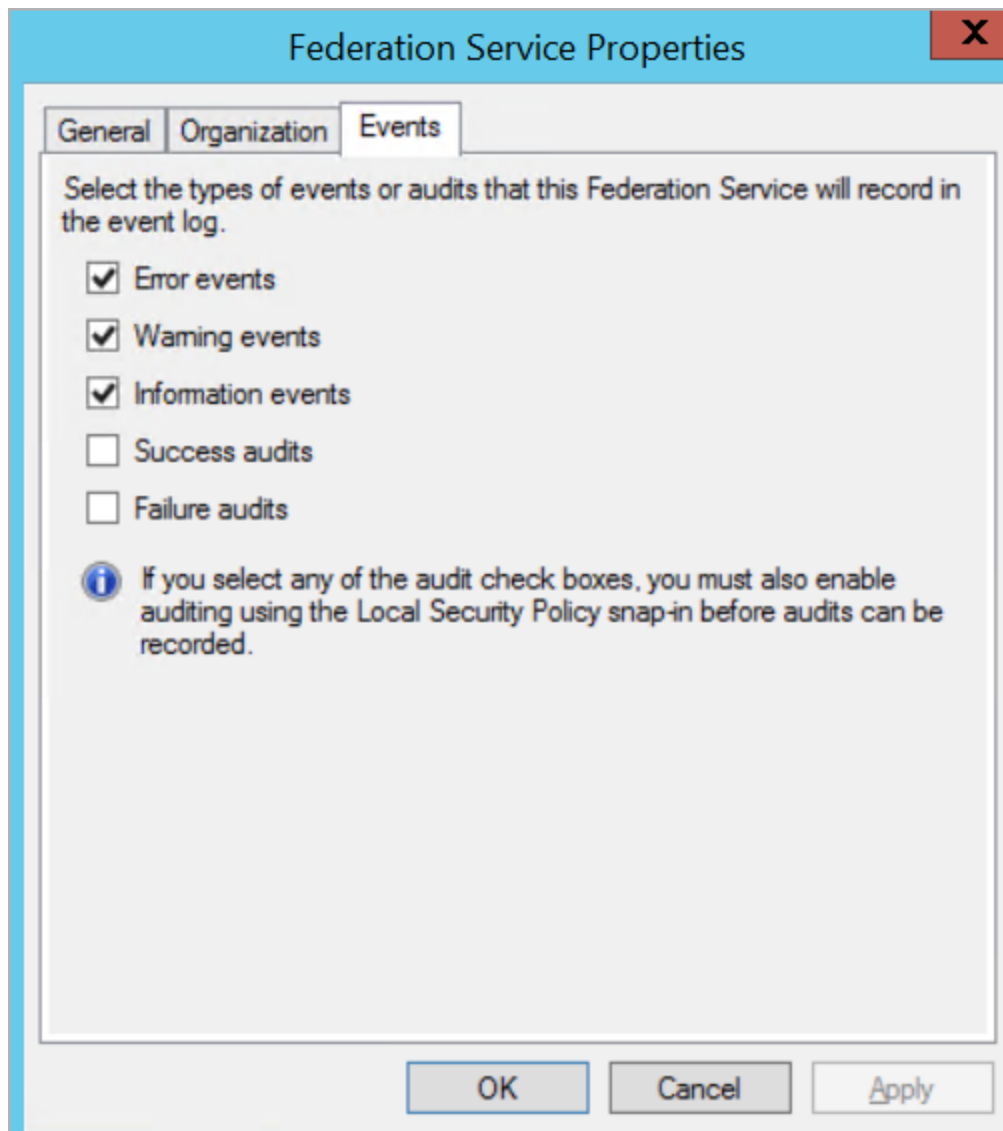
welcome to samltest corporation

Sign in with your organizational account

The Federation Service display name is the corporation name. This is shown on the log on screen when the client is redirected to the form-based authentication on the IdP. In the example screenshot above, the Federation Service display name is set to samltest corporation.

The Federation Service name is the qualified server name (Fully Qualified Domain Name (FQDN)) for this federation service (AD FS).

The Federation Service identifier is the IdP entity ID, such as `http://<FQDN>/adfs`. This must match the IdP entity ID in the context of SAML.



In the Events tab, the first three options should be selected.

### 3.4 Endpoint Settings

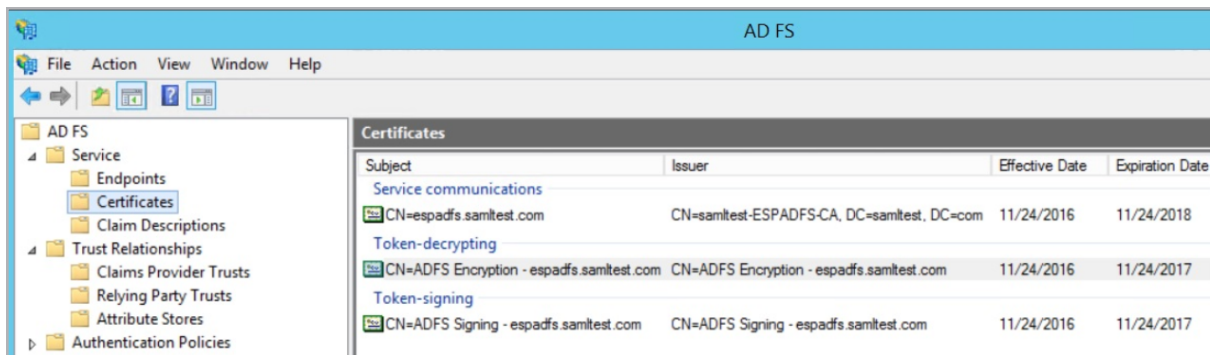
The Services > Endpoints folder contains a list of the endpoints that are served by AD FS.

Metadata			
Yes	Yes	/adfs/services/trust/mex	WS-MEX
Yes	Yes	/FederationMetadata/2007-06/FederationMetadata.xml	Federation Metadata
Yes	No	/adfs/fs/federationsservice.asmx	ADFS 1.0 Metadata

The Metadata section contains a path to the FederationMetadata.xml file which can be imported into the LoadMaster when configuring the SAML domain. This path will form part of a full URL which includes the federation service server. Go to this URL (for example, <https://<FQDN>/FederationMetadata/2007-06/FederationMetadata.xml>) in a web browser to download the metadata file which can then be imported using the IdP Metadata File field in the LoadMaster. Importing this file automatically populates the IdP Entity ID, IdP SSO URL and IdP Logoff URL fields with the relevant data.

### 3.5 Certificate Settings

All communications between the service provider and the IdP (AD FS in this case) must be secure. The certificate infrastructure must be in place on AD FS. Kemp assumes that this is in place in the case of production environments. If setting up AD FS for the first time, please ensure the correct certificate infrastructure is in place.

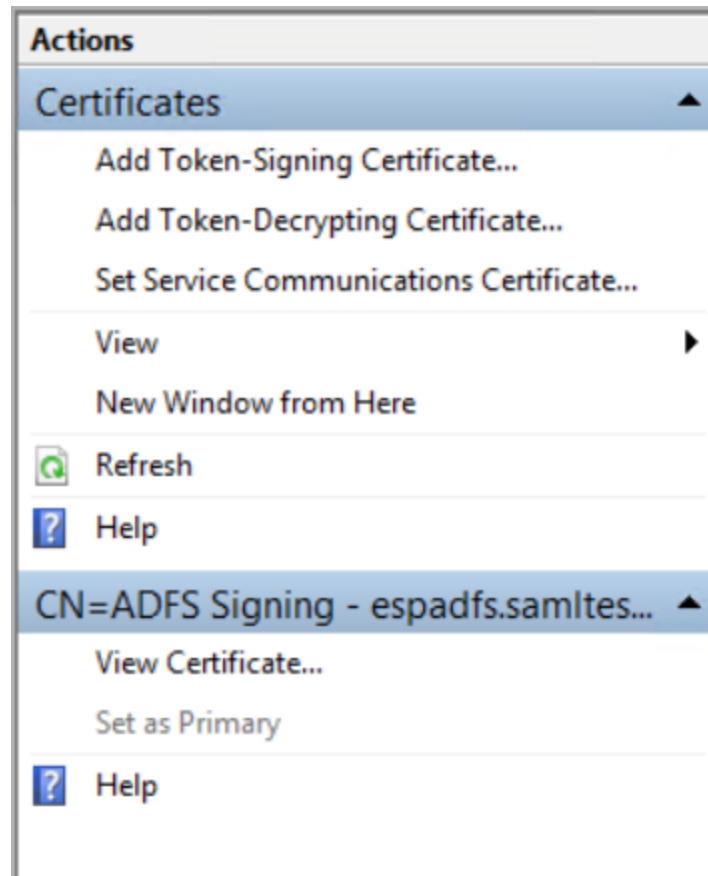


In the Certificates folder, there are certificates for service communication, token decrypting and token signing. The token signing certificate is important. When referring to tokens in AD FS, they generally map to assertions in the context of SAML. The token signing certificate is used for signing any response data from the AD FS. The LoadMaster requires this certificate to verify the signature on the service provider side (that is, on the LoadMaster side).

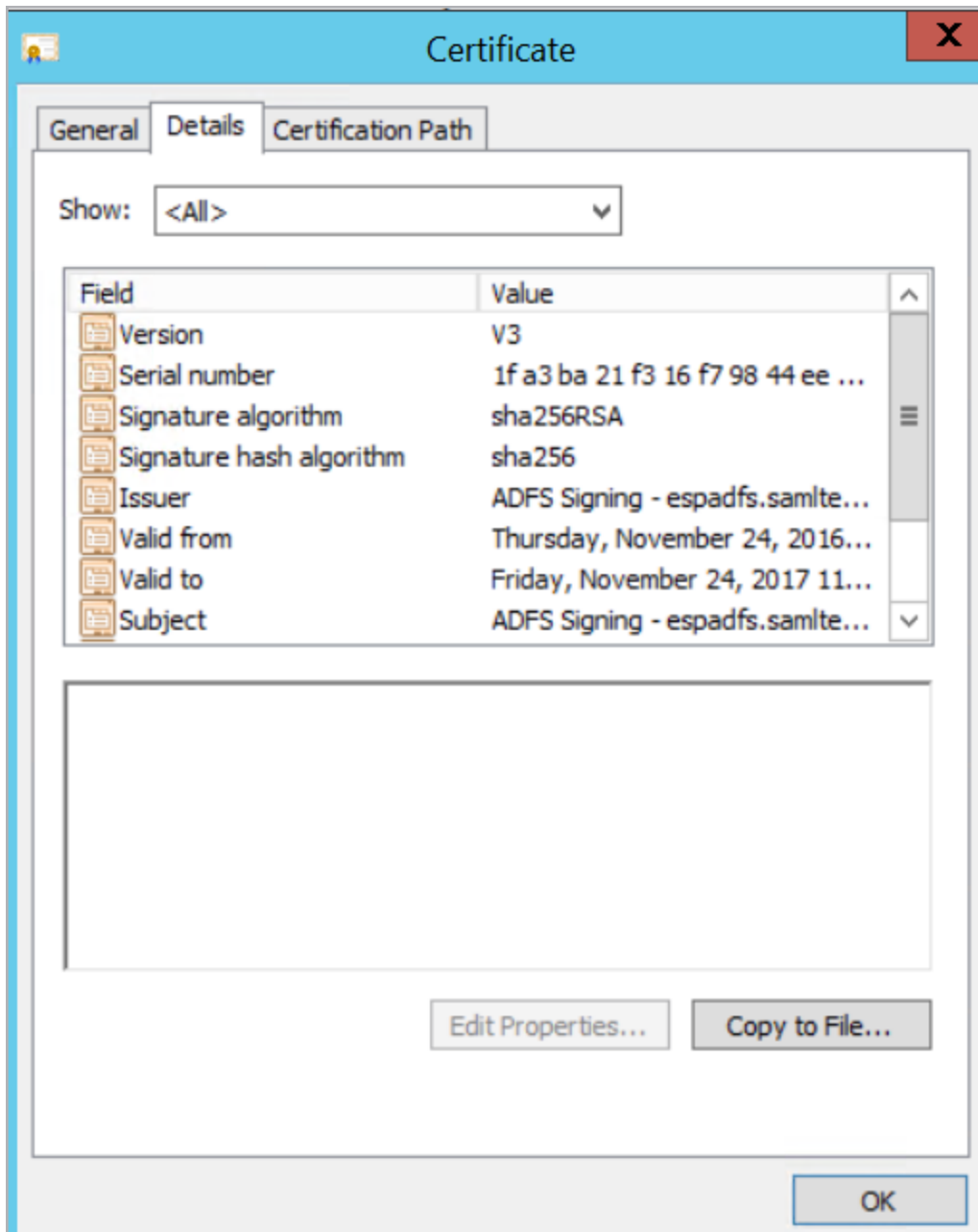
Export the token signing certificate from AD FS by following the steps below:

1. Go to **Services > Certificates** in AD FS.
2. Select the **Token-signing** certificate.





3. Click **View Certificate**.



4. Click **Copy to File**.
5. Follow the steps in the certificate export wizard.
6. Provide a filename for the certificate.

You must convert the certificate to a .pem format before importing it to the LoadMaster. There are many certificate converters available online. Alternatively, you can use an openssl command to perform the conversion.

Import the .pem certificate into the LoadMaster by following the steps below in the LoadMaster Web User Interface (WUI):

7. In the main menu, go to **Certificates & Security > Intermediate Certs.**
8. Click **Choose File.**
9. Browse to and select the certificate file.
10. Enter a Certificate Name and click **Add Certificate.**

This token signing certificate is now available to select in the IdP Certificate drop-down list in the SAML SSO domain in the LoadMaster.

## 3.6 Claim Description Settings

The Claim Descriptions folder contains a list of all the claims that can be asked and provided for. Usually this is backed up by Active Directory. There is a mapping between LDAP attributes and the claims that can be provided by AD FS.

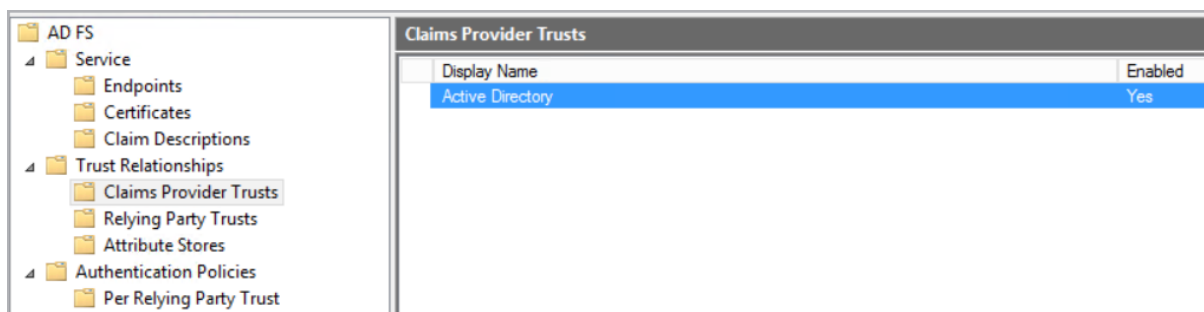
## 3.7 Trust Relationships Settings

The trust relationship is about establishing trust between an IdP and a service provider. In AD FS terminology – the relying party is the service provider (the LoadMaster).

Identifiers are configured here in AD FS which are used when building request messages from the service provider.

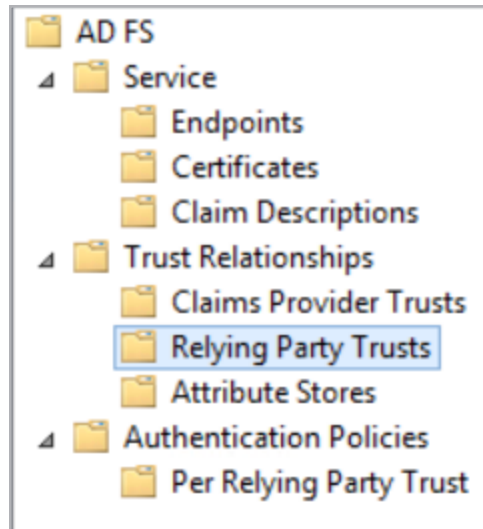
### 3.7.1 Ensure Active Directory is Enabled

To ensure Active Directory is enabled, click the **Claims Provider Trusts** folder.

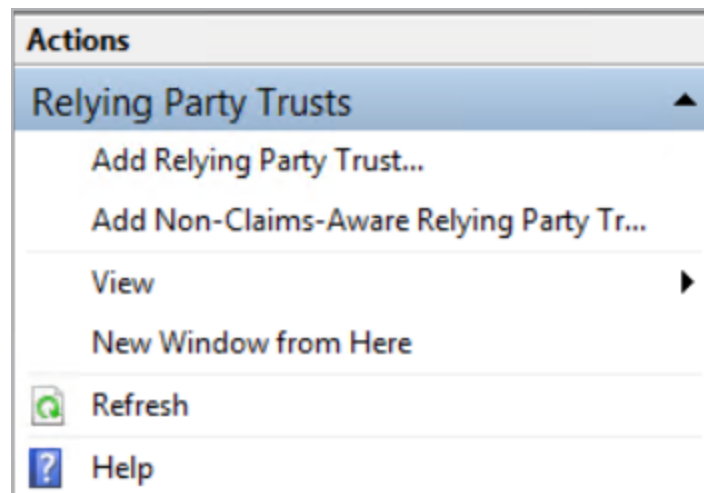


## 3.7.2 Add a Relying Party Trust

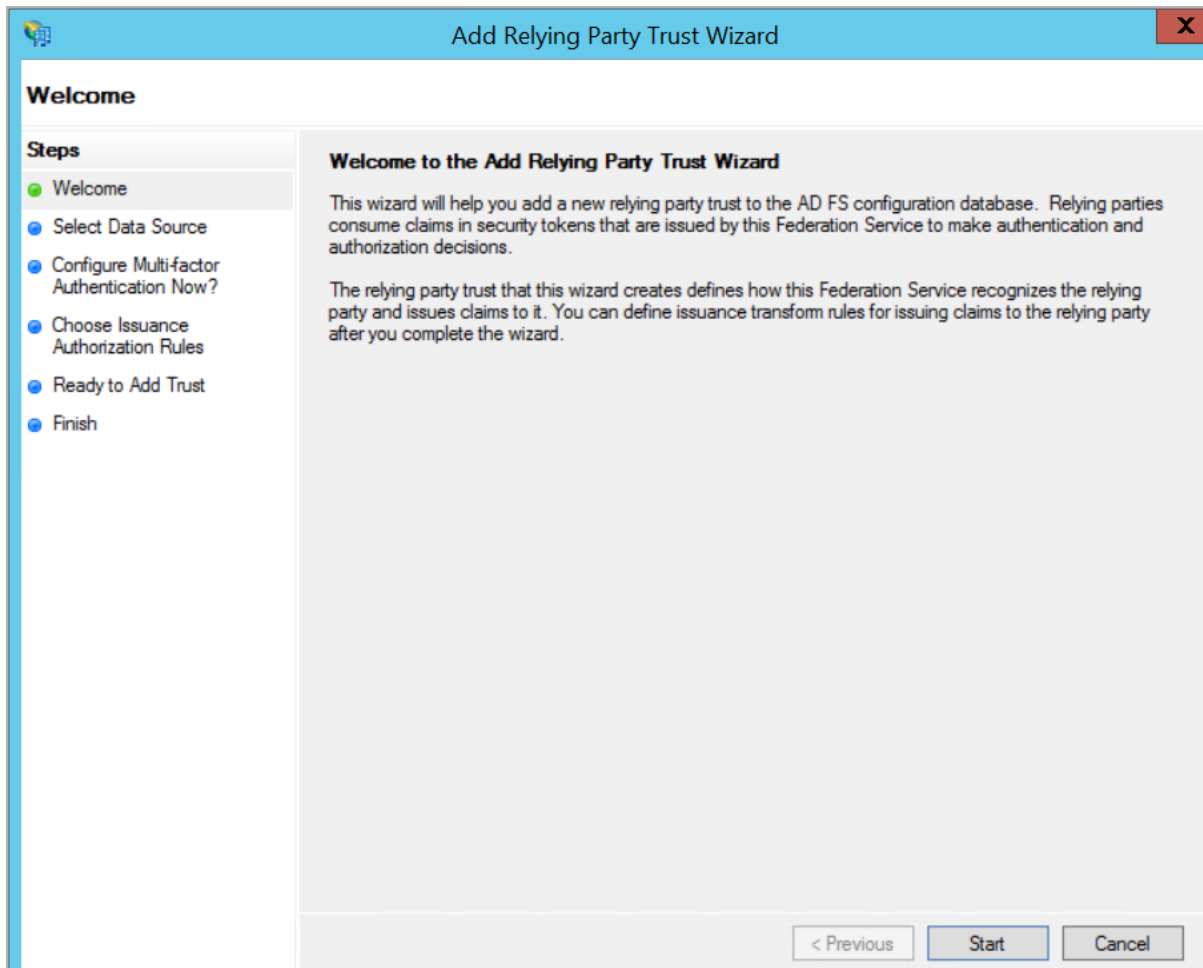
To add a Relying Party Trust, follow the steps below:



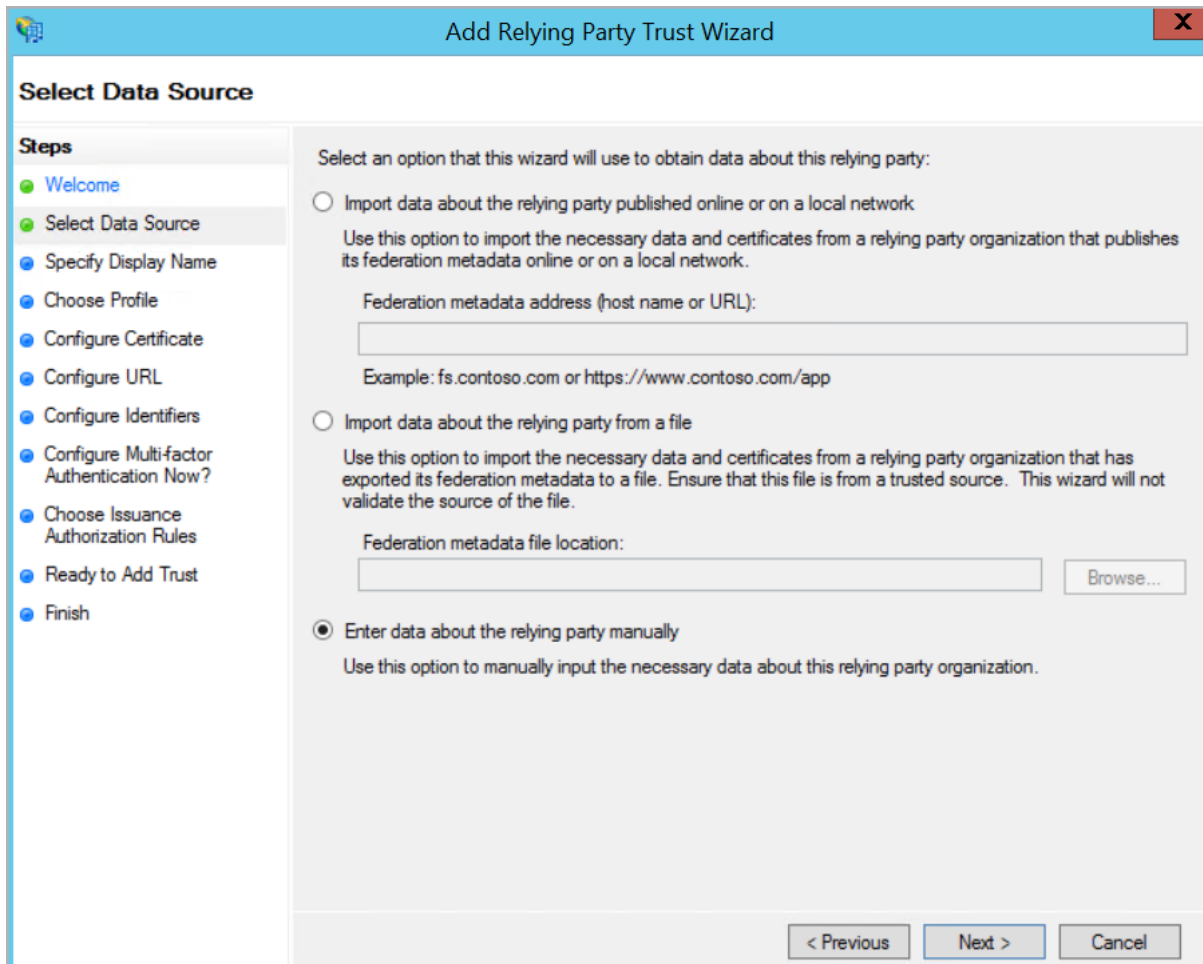
1. Click the **Relying Party Trusts** folder.



2. Click **Add Relying Party Trust**.



3. Click **Start**.



The screenshot shows the 'Add Relying Party Trust Wizard' window. The title bar is blue with a close button (X) on the right. The main window has a light gray background. On the left, there is a 'Steps' pane with a list of steps: Welcome, Select Data Source (highlighted), Specify Display Name, Choose Profile, Configure Certificate, Configure URL, Configure Identifiers, Configure Multi-factor Authentication Now?, Choose Issuance Authorization Rules, Ready to Add Trust, and Finish. The main area is titled 'Select Data Source' and contains the following text: 'Select an option that this wizard will use to obtain data about this relying party:'. There are three radio button options: 1. 'Import data about the relying party published online or on a local network' with a description and a text box for 'Federation metadata address (host name or URL)'. 2. 'Import data about the relying party from a file' with a description and a text box for 'Federation metadata file location' with a 'Browse...' button. 3. 'Enter data about the relying party manually' (selected) with a description. At the bottom right, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

**Add Relying Party Trust Wizard**

**Select Data Source**

**Steps**

- Welcome
- Select Data Source
- Specify Display Name
- Choose Profile
- Configure Certificate
- Configure URL
- Configure Identifiers
- Configure Multi-factor Authentication Now?
- Choose Issuance Authorization Rules
- Ready to Add Trust
- Finish

Select an option that this wizard will use to obtain data about this relying party:

☐ Import data about the relying party published online or on a local network

Use this option to import the necessary data and certificates from a relying party organization that publishes its federation metadata online or on a local network.

Federation metadata address (host name or URL):

Example: fs.contoso.com or https://www.contoso.com/app

☐ Import data about the relying party from a file

Use this option to import the necessary data and certificates from a relying party organization that has exported its federation metadata to a file. Ensure that this file is from a trusted source. This wizard will not validate the source of the file.

Federation metadata file location:

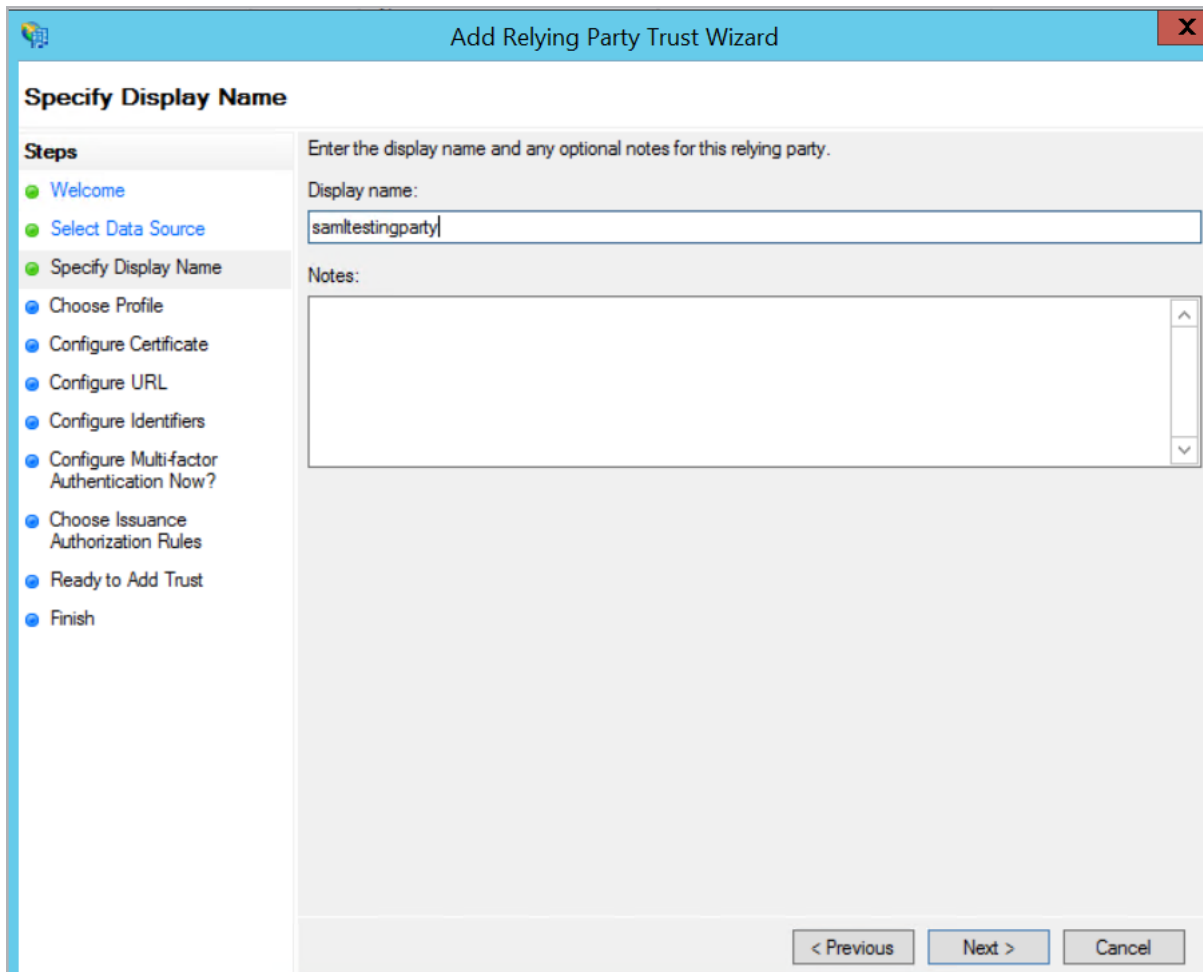
Browse...

☒ Enter data about the relying party manually

Use this option to manually input the necessary data about this relying party organization.

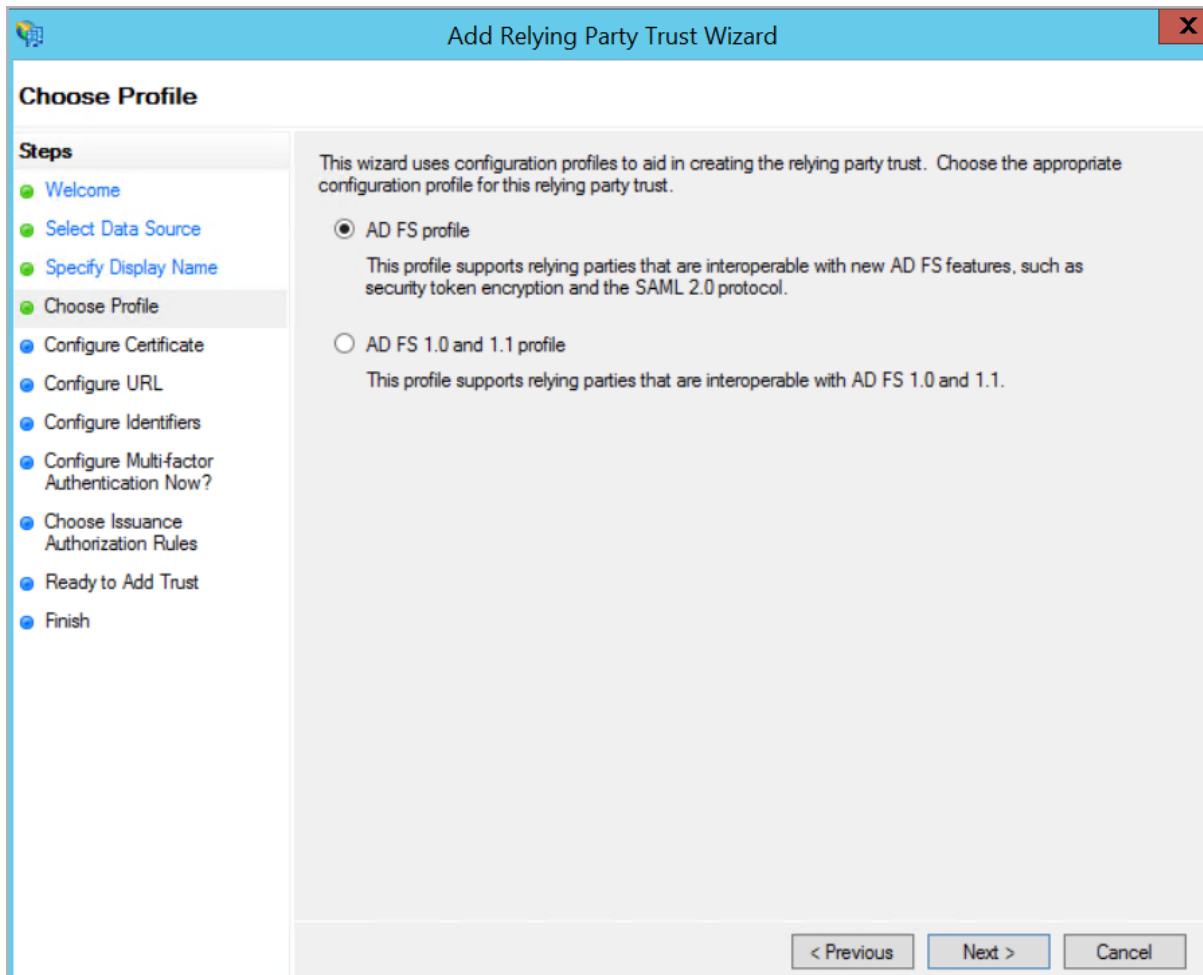
< Previous   Next >   Cancel

4. Select **Enter data about the relying party manually** and click **Next**.



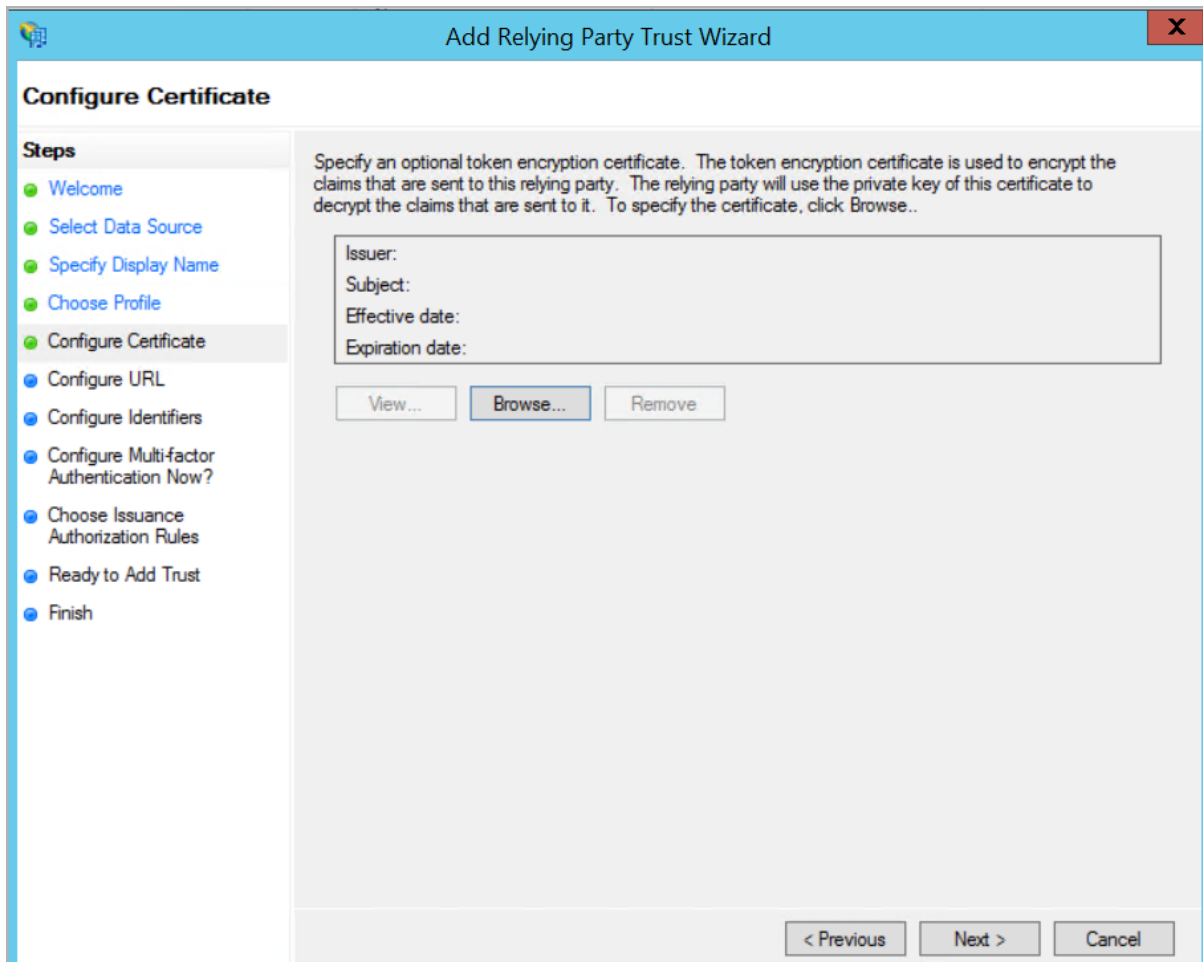
The image shows a screenshot of the 'Add Relying Party Trust Wizard' window, specifically the 'Specify Display Name' step. The window has a blue title bar with the text 'Add Relying Party Trust Wizard' and a close button (X). On the left, there is a 'Steps' pane with a list of steps: 'Welcome', 'Select Data Source', 'Specify Display Name' (which is highlighted with a green dot), 'Choose Profile', 'Configure Certificate', 'Configure URL', 'Configure Identifiers', 'Configure Multi-factor Authentication Now?', 'Choose Issuance Authorization Rules', 'Ready to Add Trust', and 'Finish'. The main area of the wizard is titled 'Specify Display Name' and contains the instruction 'Enter the display name and any optional notes for this relying party.' Below this instruction, there is a 'Display name:' label followed by a text box containing the text 'samtestingparty'. Below the text box is a 'Notes:' label followed by a large, empty text area with a vertical scrollbar on the right. At the bottom right of the wizard, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

5. Enter a Display name for the Relying Party Trust and click **Next**.

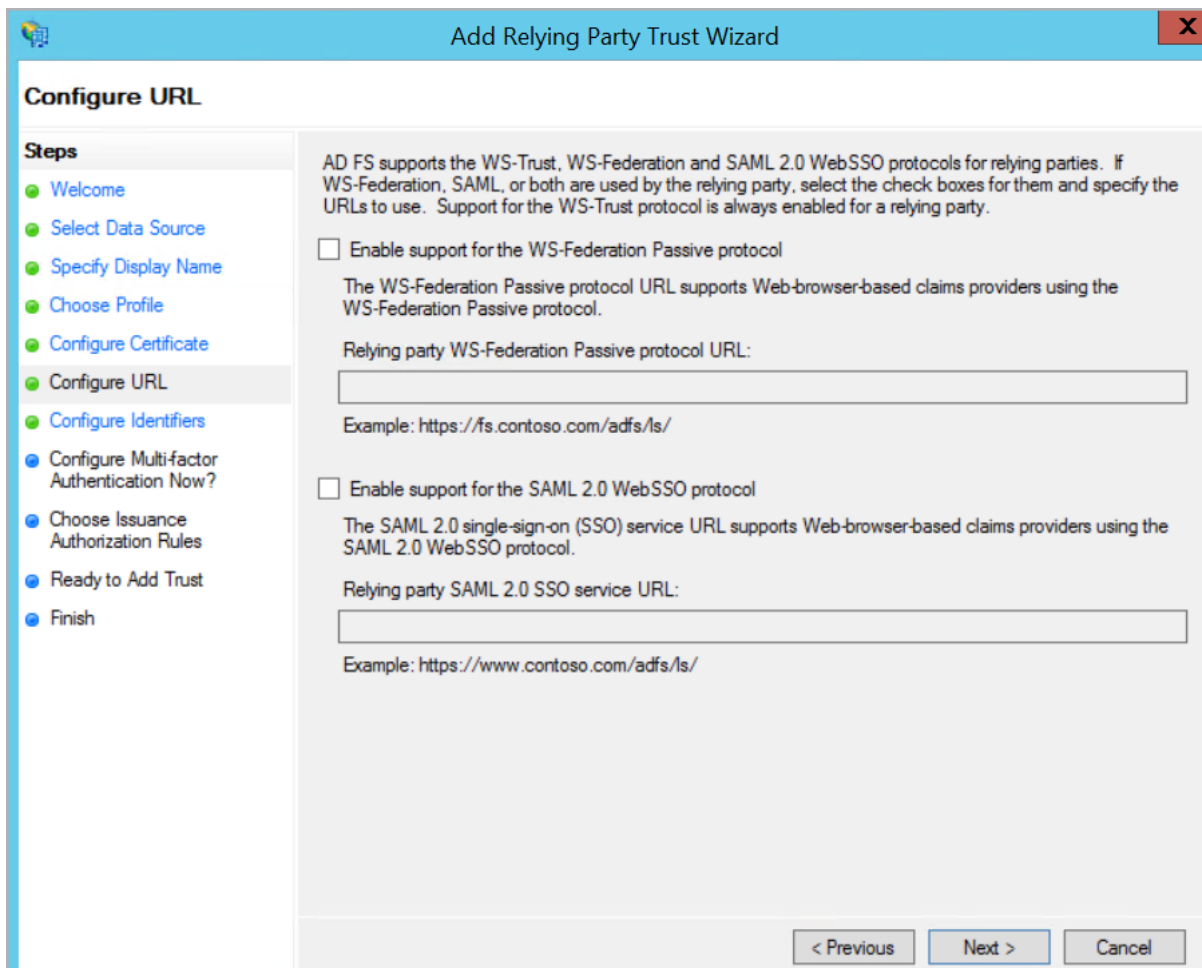


6. Select the **AD FS profile** option (this supports SAML 2.0) and click **Next**.



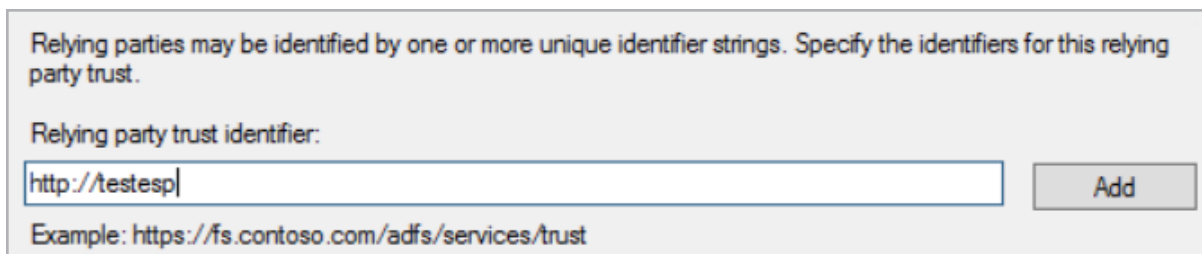


7. Click **Next** and do not add a token encryption certificate. Encryption is not supported.



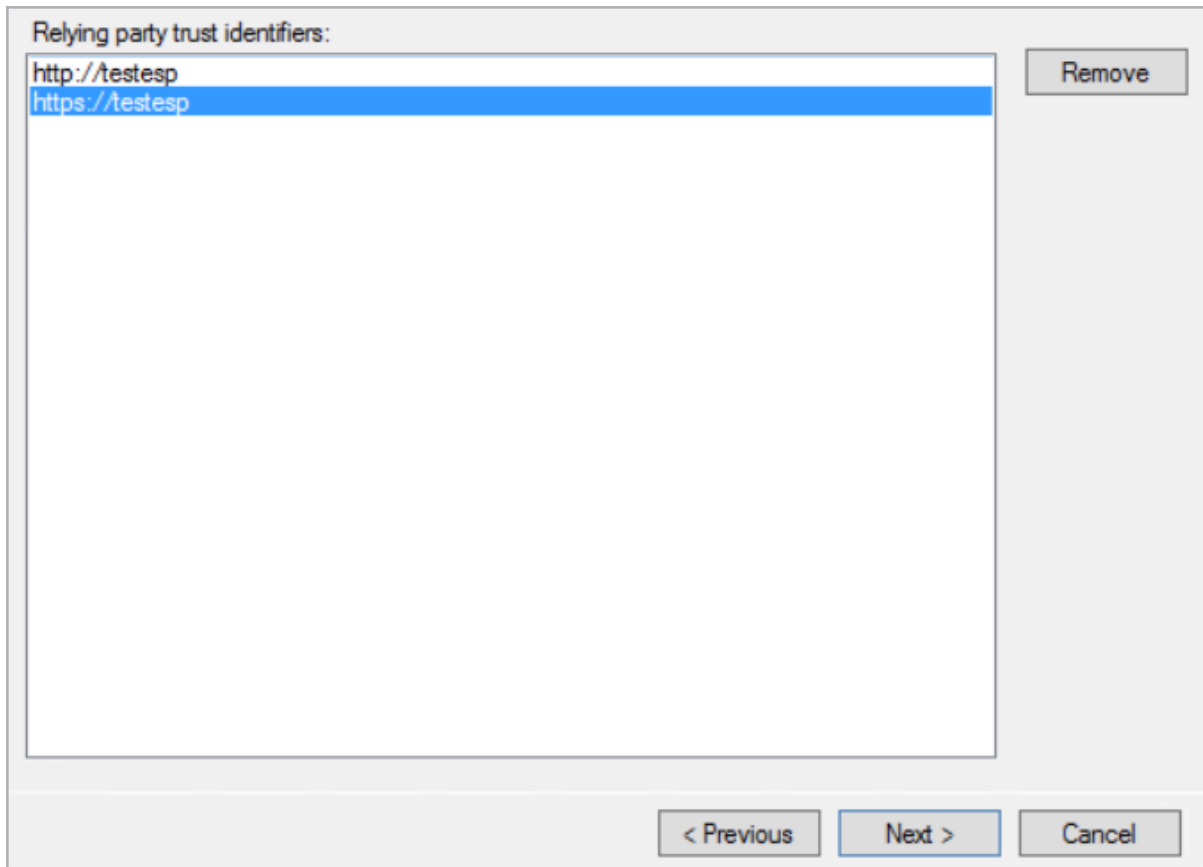
The screenshot shows the 'Add Relying Party Trust Wizard' window with the 'Configure URL' step selected in the left-hand 'Steps' pane. The main area contains instructions and two optional configuration sections. The first section, 'Enable support for the WS-Federation Passive protocol', is unchecked. It explains that the WS-Federation Passive protocol URL supports Web-browser-based claims providers using the WS-Federation Passive protocol. Below this is a text box for the 'Relying party WS-Federation Passive protocol URL:' with an example: 'https://fs.contoso.com/adfs/ls/'. The second section, 'Enable support for the SAML 2.0 WebSSO protocol', is also unchecked. It explains that the SAML 2.0 single-sign-on (SSO) service URL supports Web-browser-based claims providers using the SAML 2.0 WebSSO protocol. Below this is a text box for the 'Relying party SAML 2.0 SSO service URL:' with an example: 'https://www.contoso.com/adfs/ls/'. At the bottom right are buttons for '< Previous', 'Next >', and 'Cancel'.

8. Do not select either option on the Configure URL screen and click **Next**.



The screenshot shows a dialog box titled 'Relying parties may be identified by one or more unique identifier strings. Specify the identifiers for this relying party trust.' It contains a label 'Relying party trust identifier:' followed by a text box containing 'http://testesp'. To the right of the text box is an 'Add' button. Below the text box is an example: 'Example: https://fs.contoso.com/adfs/services/trust'.

9. Enter the Relying party trust identifier in the form of a URL and click **Add**.



Relying party trust identifiers:

- http://testesp
- https://testesp

Remove

< Previous   Next >   Cancel

10. Click **Next**.

Configuring Authentication Policies.' At the bottom right are three buttons: '< Previous', 'Next >', and 'Cancel'." data-bbox="128 118 864 571"/>

**Steps**

- Welcome
- Select Data Source
- Specify Display Name
- Choose Profile
- Configure Certificate
- Configure URL
- Configure Identifiers
- Configure Multi-factor Authentication Now?**
- Choose Issuance Authorization Rules
- Ready to Add Trust
- Finish

Configure multi-factor authentication settings for this relying party trust. Multi-factor authentication is required if there is a match for any of the specified requirements.

Multi-factor Authentication		Global Settings
Requirements	Users/Groups	Not configured
	Device	Not configured
	Location	Not configured

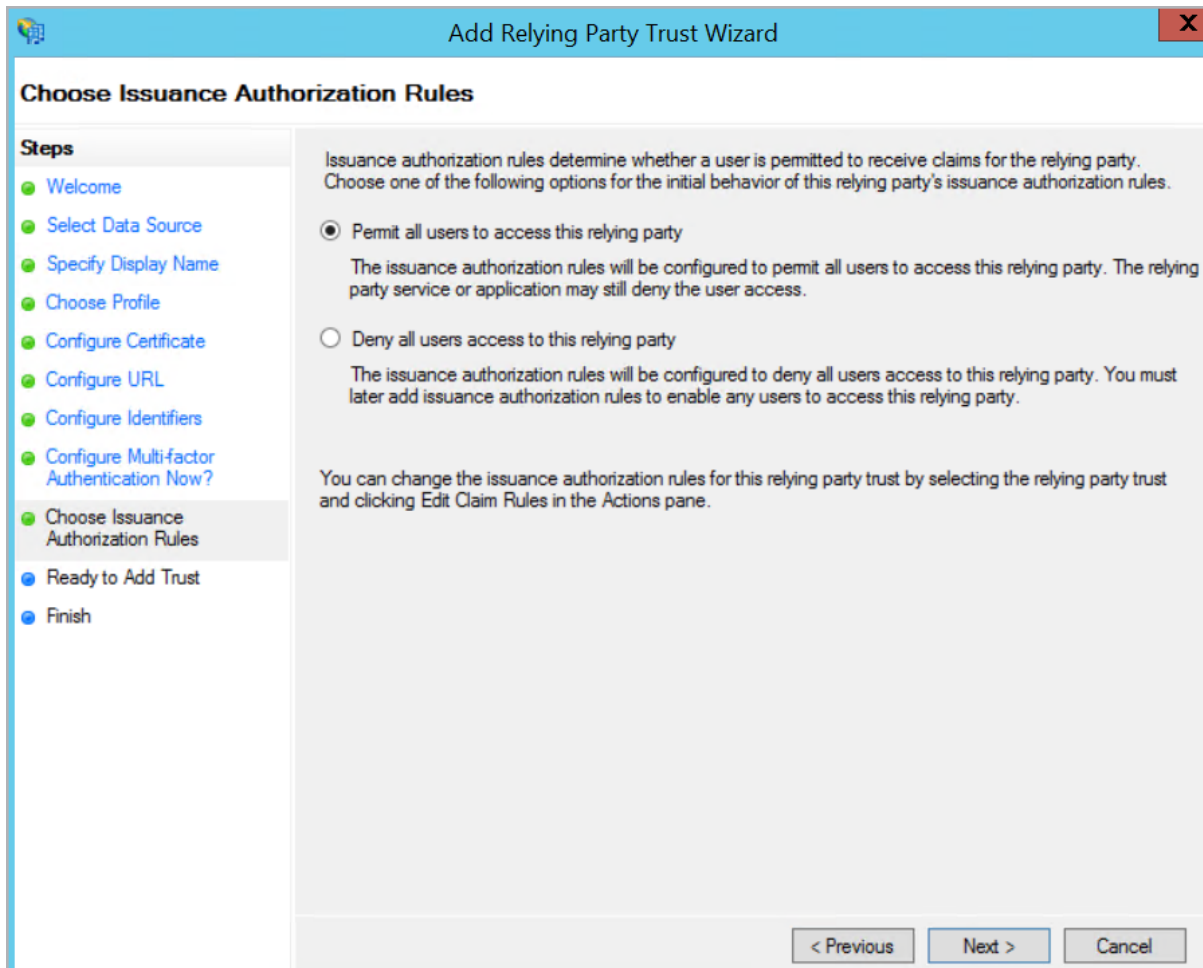
☒ I do not want to configure multi-factor authentication settings for this relying party trust at this time.

☐ Configure multi-factor authentication settings for this relying party trust.

You can also configure multi-factor authentication settings for this relying party trust by navigating to the Authentication Policies node. For more information, see [Configuring Authentication Policies](#).

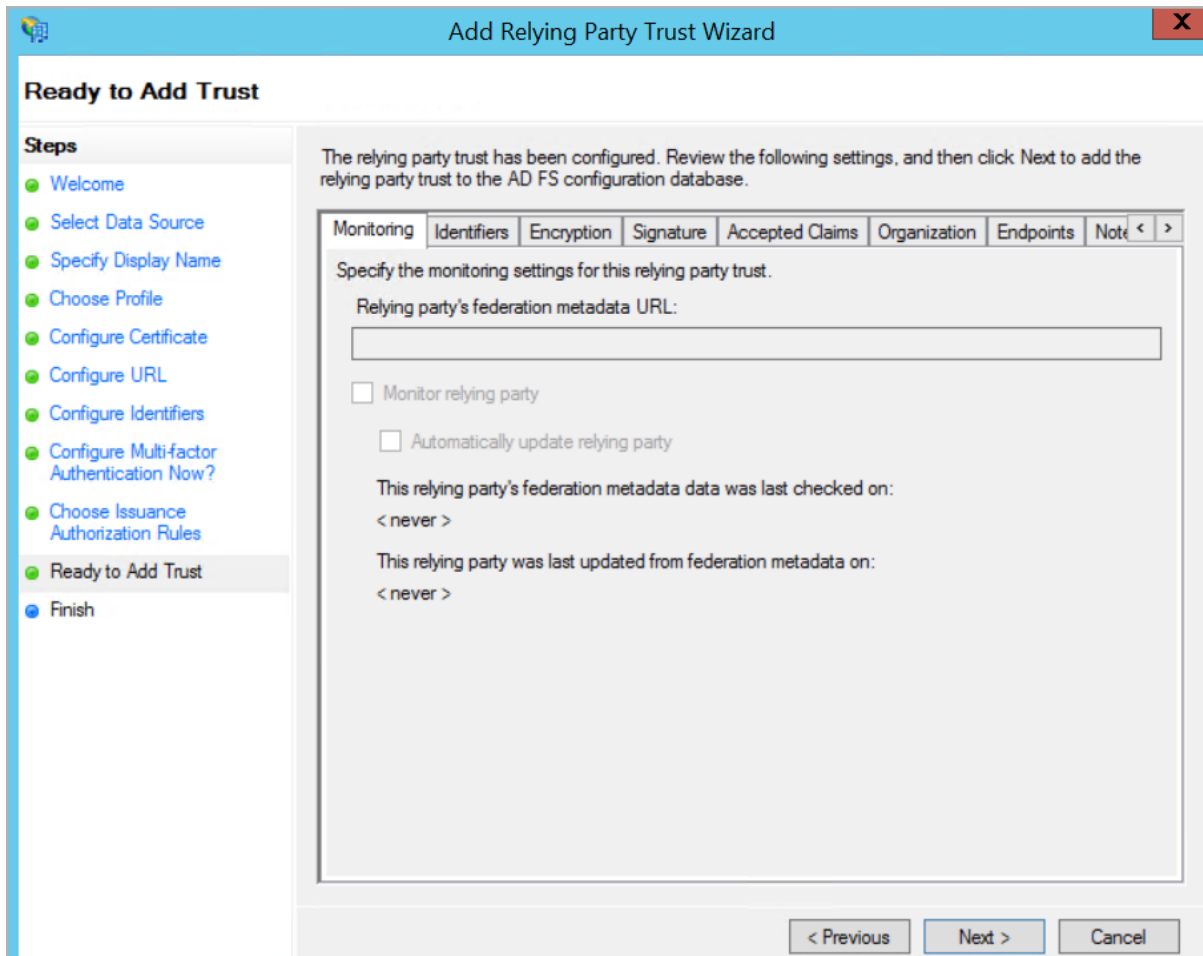
< Previous   Next >   Cancel

11. Select I do not want to configure multi-factor authentication settings for this relying party trust at this time and click **Next**.



The screenshot shows the 'Add Relying Party Trust Wizard' window. The title bar is blue with the text 'Add Relying Party Trust Wizard' and a close button. The main content area is titled 'Choose Issuance Authorization Rules'. On the left, there is a 'Steps' pane with a list of steps: Welcome, Select Data Source, Specify Display Name, Choose Profile, Configure Certificate, Configure URL, Configure Identifiers, Configure Multi-factor Authentication Now?, Choose Issuance Authorization Rules (highlighted), Ready to Add Trust, and Finish. The main area contains the following text: 'Issuance authorization rules determine whether a user is permitted to receive claims for the relying party. Choose one of the following options for the initial behavior of this relying party's issuance authorization rules.' There are two radio button options: 'Permit all users to access this relying party' (selected) and 'Deny all users access to this relying party'. Below the 'Permit' option, it says: 'The issuance authorization rules will be configured to permit all users to access this relying party. The relying party service or application may still deny the user access.' Below the 'Deny' option, it says: 'The issuance authorization rules will be configured to deny all users access to this relying party. You must later add issuance authorization rules to enable any users to access this relying party.' At the bottom, there is a note: 'You can change the issuance authorization rules for this relying party trust by selecting the relying party trust and clicking Edit Claim Rules in the Actions pane.' At the bottom right, there are three buttons: '< Previous', 'Next >', and 'Cancel'.

12. Select **Permit all users to access this relying party** and click Next.



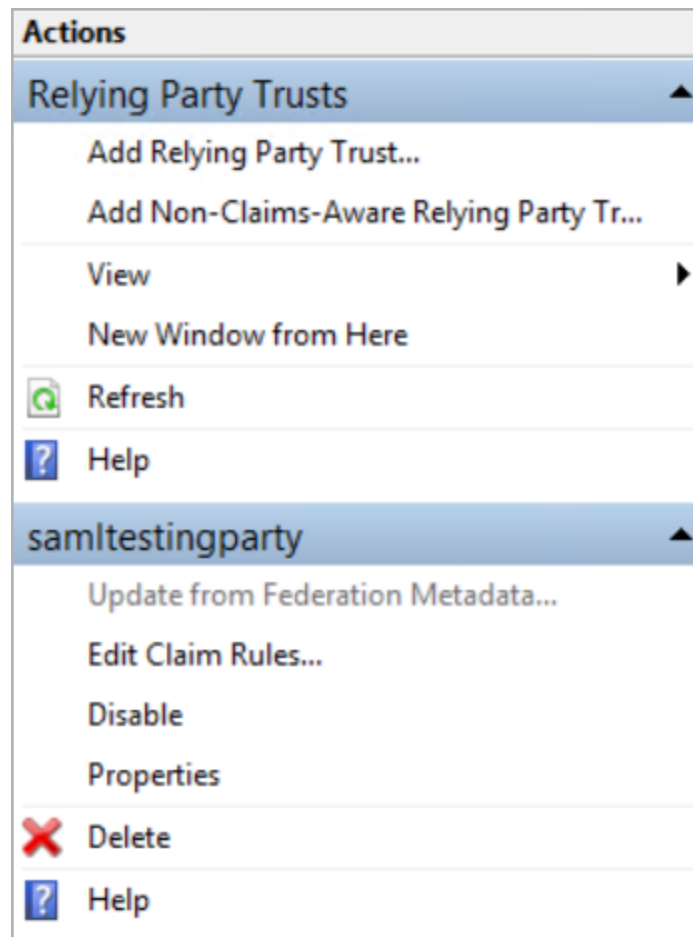
The screenshot shows the 'Add Relying Party Trust Wizard' window. The title bar is blue with the text 'Add Relying Party Trust Wizard' and a close button. The main window has a light gray background. On the left, there is a 'Steps' pane with a list of steps: Welcome, Select Data Source, Specify Display Name, Choose Profile, Configure Certificate, Configure URL, Configure Identifiers, Configure Multi-factor Authentication Now?, Choose Issuance Authorization Rules, Ready to Add Trust (highlighted), and Finish. The main area has a heading 'Ready to Add Trust' and a message: 'The relying party trust has been configured. Review the following settings, and then click Next to add the relying party trust to the AD FS configuration database.' Below this is a tabbed interface with tabs: Monitoring (selected), Identifiers, Encryption, Signature, Accepted Claims, Organization, Endpoints, and Notes. The 'Monitoring' tab contains the text 'Specify the monitoring settings for this relying party trust.' followed by a text box for 'Relying party's federation metadata URL:'. Below this are two checkboxes: 'Monitor relying party' (unchecked) and 'Automatically update relying party' (unchecked). At the bottom of the tab are two lines of text: 'This relying party's federation metadata data was last checked on: < never >' and 'This relying party was last updated from federation metadata on: < never >'. At the bottom of the window are three buttons: '< Previous', 'Next >', and 'Cancel'.

13. Click **Next**.

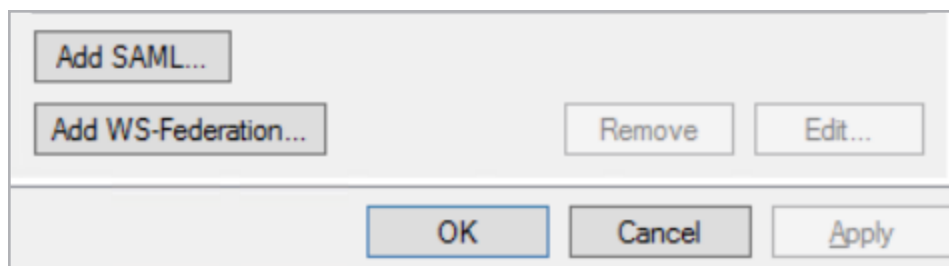
14. Click **Finish**.

### 3.7.3 Add End Points

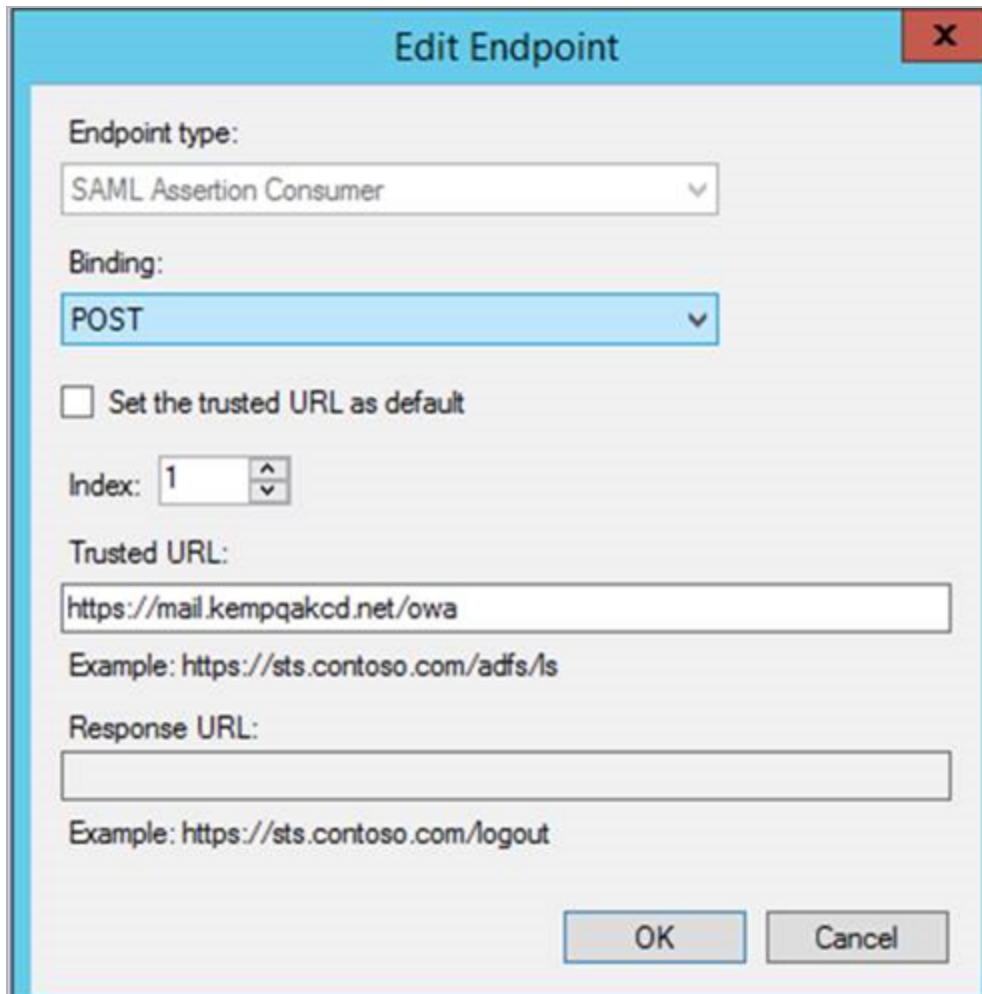
Now, add the end points by following the steps below:



1. Go to the Properties of the relying party trust.
2. Select the **Endpoints** tab.



3. Click **Add SAML**.

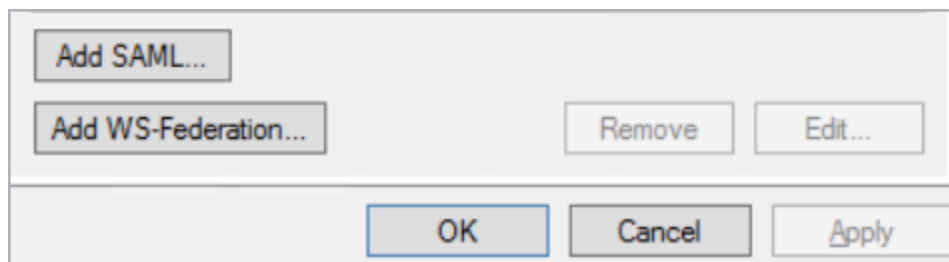


The 'Edit Endpoint' dialog box is shown with the following settings:

- Endpoint type:** SAML Assertion Consumer
- Binding:** POST
- ☐ Set the trusted URL as default
- Index:** 1
- Trusted URL:** https://mail.kempqakcd.net/owa
- Example:** https://sts.contoso.com/adfs/ls
- Response URL:** (empty)
- Example:** https://sts.contoso.com/logout

Buttons: OK, Cancel

4. Select **SAML Assertion Consumer** from the **Endpoint type** drop-down list.
5. Select **POST** as the Binding.
6. Enter the **Virtual Service FQDN** in the **Trusted URL** text box. Then, click OK.



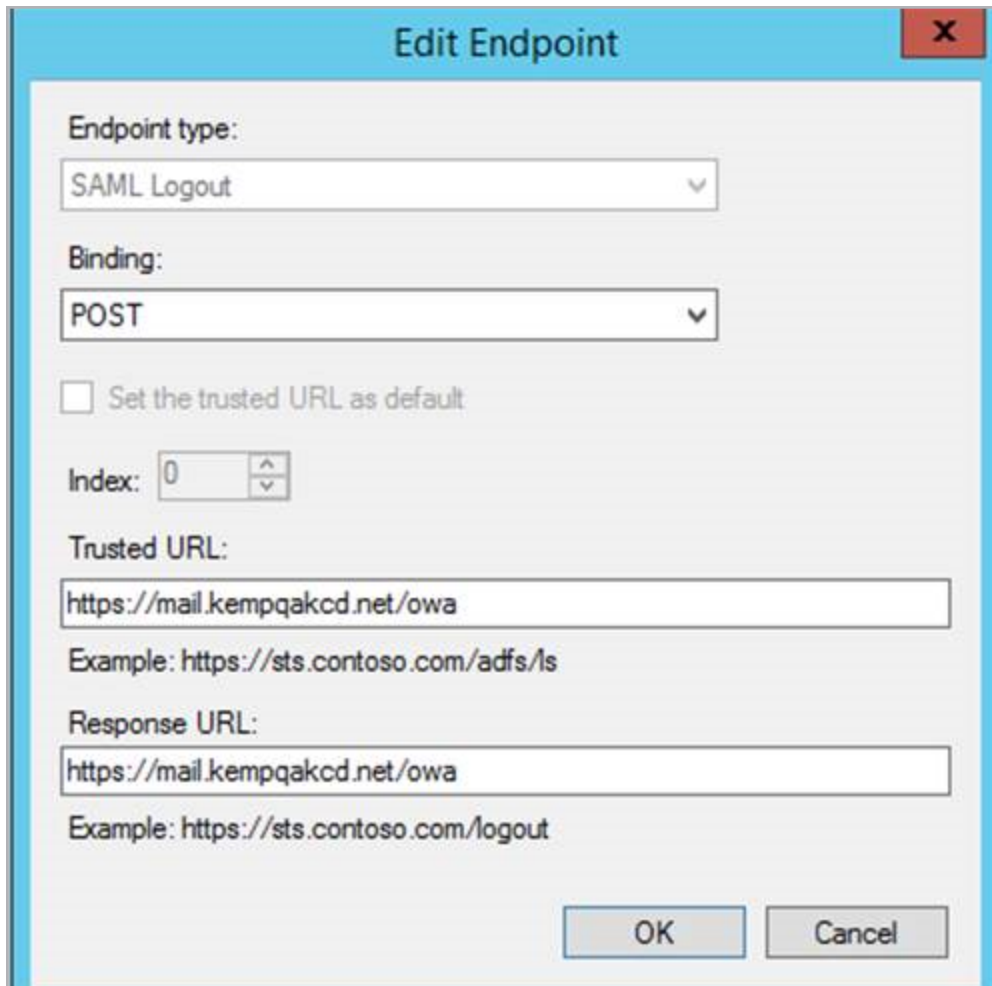
The dialog box shows the following buttons:

- Add SAML...
- Add WS-Federation...
- Remove
- Edit...

Buttons at the bottom: OK, Cancel, Apply

7. Click **Add SAML** again to add the logout endpoint.





**Edit Endpoint**

Endpoint type:  
SAML Logout

Binding:  
POST

☐ Set the trusted URL as default

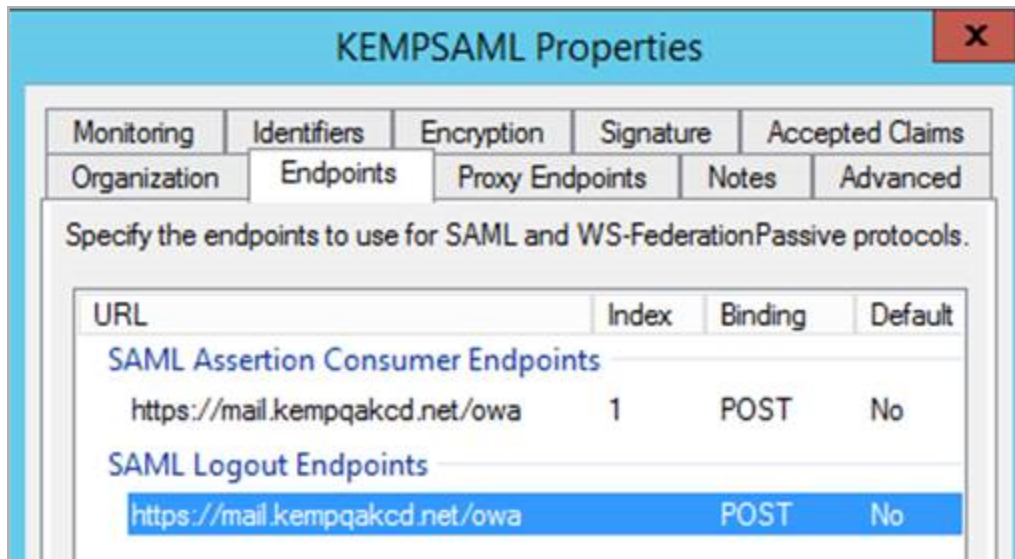
Index: 0

Trusted URL:  
https://mail.kempqakcd.net/owa  
Example: https://sts.contoso.com/adfs/ls

Response URL:  
https://mail.kempqakcd.net/owa  
Example: https://sts.contoso.com/logout

OK Cancel

8. Select **SAML Logout** as the Endpoint type.
9. Select **POST** as the Binding.
10. Enter the logout URL in the **Trusted URL** text box, for example  
https://<VirtualServiceFQDN>/<LogoutURL>.
11. Copy the URL from the **Trusted URL** text box into the **Response URL** text box. Then,  
click **OK**.



Both URLs should point towards the Virtual Service.

#### 3.7.4 Import the Certificate

Export the certificate from the LoadMaster by going to **Virtual Services > Manage SSO**, clicking **Modify** on the SAML SSO domain and clicking **Download**.

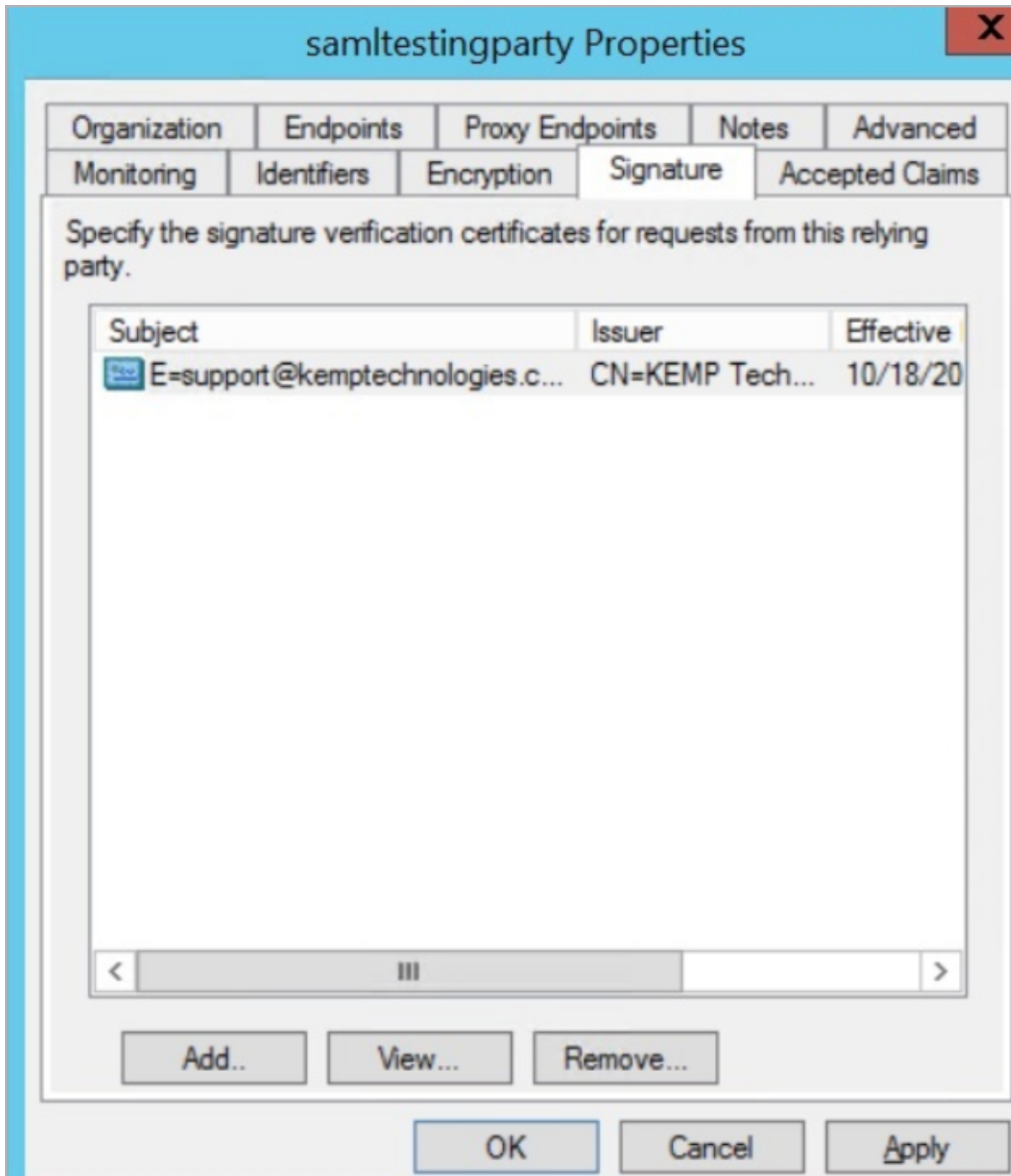
To import the certificate in AD FS, follow the steps below:

1. Select the **Signature** tab.
2. Click **Add**.
3. Browse to and select the certificate that was downloaded from the LoadMaster.

---

In the context of log out processing – the service provider signs the log out request message. Therefore, on the AD FS side – there must be a certificate to verify that the signature is accurate and correct for the message that was signed on the service provider.

---

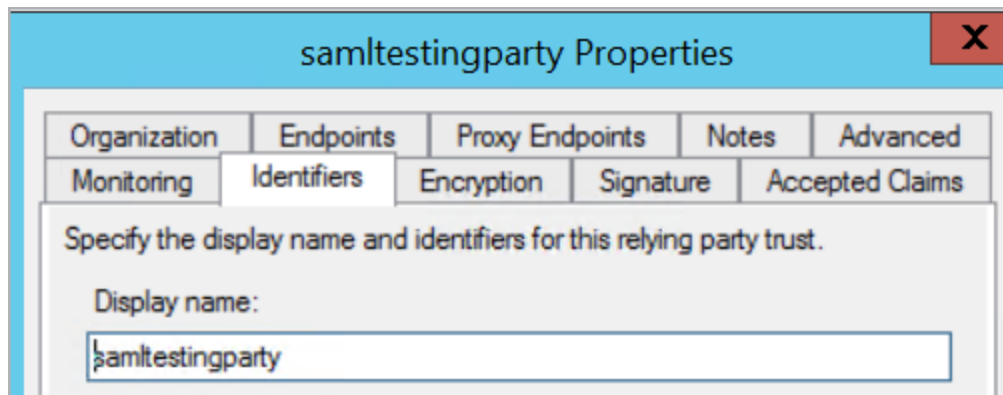


4. Click **OK**.

### 3.7.5 Configure the Identifiers

Configure the identifiers by following the steps below:

1. Select the **Identifiers** tab.



2. Enter the Display name. This value should be entered as the **SP Entity ID** in the LoadMaster.
3. For the Relying party identifiers, include all possible connotations of the URL, for example `http://<ID>`, `https://<ID>`.
4. Click **OK**.

### 3.7.6 Claim Rules

A single claim is required. While multiple claims may be configured, it is recommended you use a single claim only, which should be most appropriate for the environment. In the Claim Rule, the LDAP attributes are mapped to the outgoing claim types. The LoadMaster supports:

- The User-Principal-Name which maps to the UPN (which is the outgoing claim type)
- The SAM-Account-Name (which is the typical Windows samAccountName attribute from an LDAP perspective) which maps to the Windows account name
- The User-Principal-Name which maps to the Name ID outgoing claim type

---

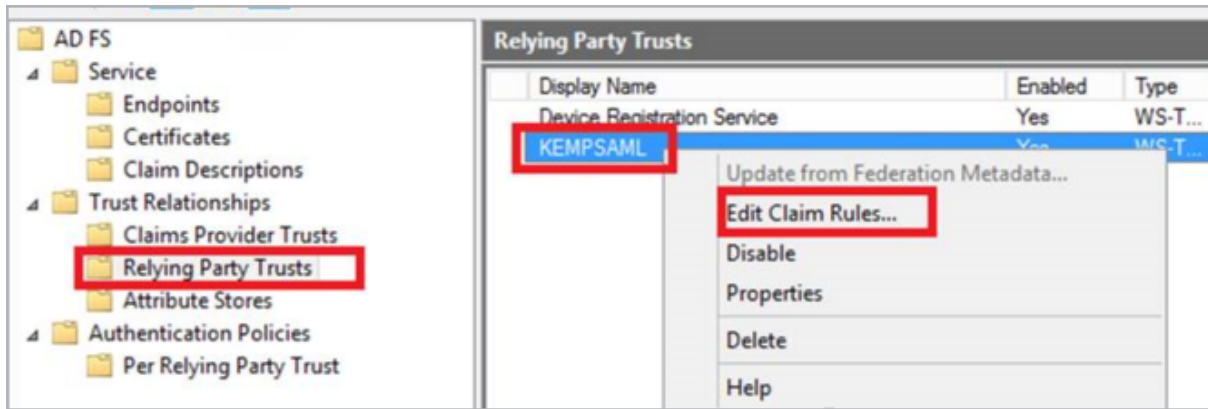
The User-Principal-Name is important because without it – a session index is not included in the SAML response. The session index is very important to correlate an existing session and a log out operation.

---

## 3 AD FS Settings

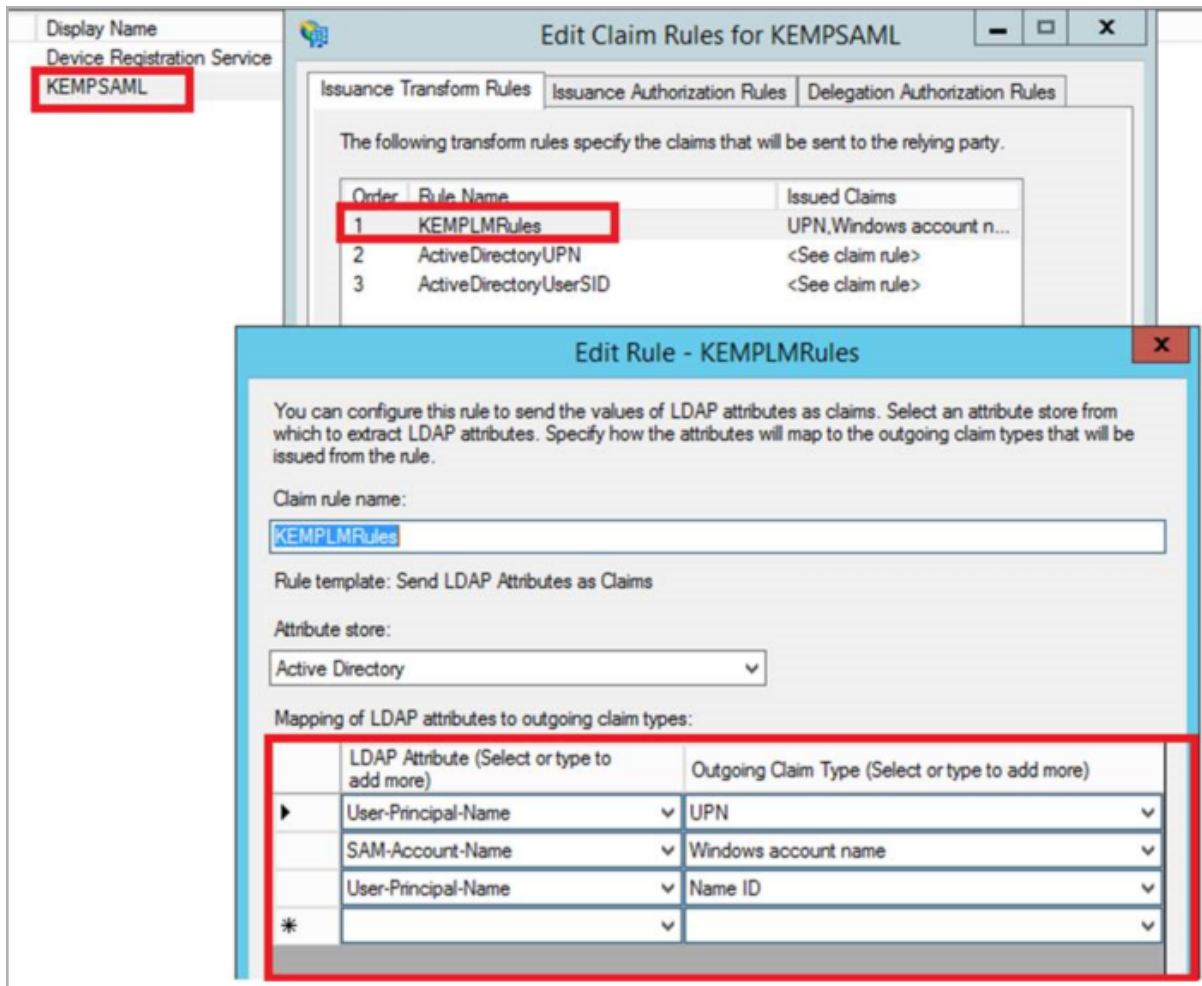
These three attributes are the minimum required. The UPN is required to proceed with KCD processing on the back end.

To add the Claim Rule, follow the steps below:

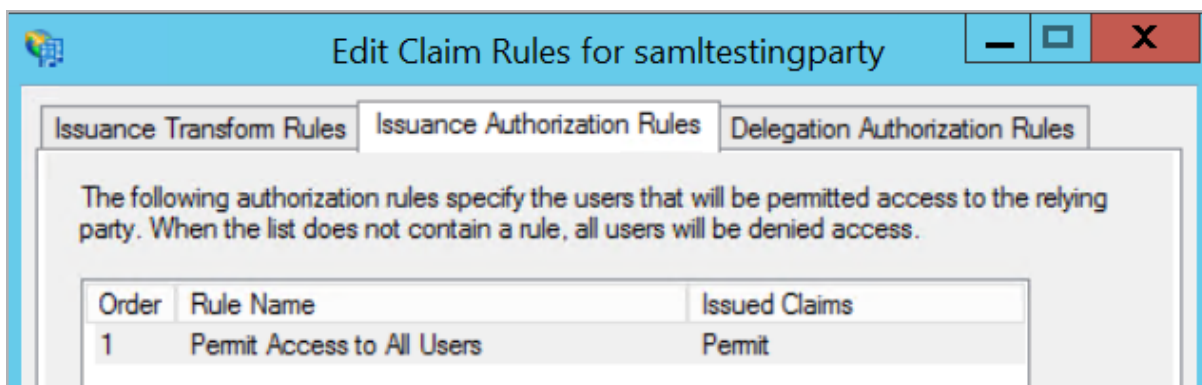


1. Select the **Relying Party Trusts** folder.
2. Right-click the relevant Display Name and select **Edit Claim Rules**.

## 3 AD FS Settings



3. Edit the relevant rule.
4. Add the attribute mappings.



5. Ensure that all users are permitted access by selecting the Issuance Authorization Rules tab.

## 3.8 Authentication Policies Setting

Right-click the **Authentication Policies** folder and select **Edit Global Primary Authentication**.

Edit Global Authentication Policy

PrimaryMulti-factor

Select authentication methods. By selecting more than one authentication method, you enable users to have a choice of what method to authenticate with at sign in.  
  
If Integrated Windows authentication method is specified, it appears as the default authentication method on browsers that support Integrated Windows authentication.

Extranet

☒ Forms Authentication

☐ Certificate Authentication

Intranet

☒ Forms Authentication

☐ Windows Authentication

☐ Certificate Authentication

☐ Enable device authentication

OK

Cancel

Apply



### 3 AD FS Settings

Select the **Primary** tab. Depending on production requirements (external/internal, and so on), Forms Authentication may need to be enabled for both the Extranet and Intranet. Deselect the other options. Click **OK** to save the settings.

# 4 Configure SAML Authentication in the LoadMaster

Follow the steps in the sections below to configure the options for SAML in the LoadMaster.

## 4.1 Limitations

Refer to the sections below for information on some limitations when using SAML.

### 4.1.1 Certificate Signature Verification

Since LoadMaster firmware version 7.2.40, the signature verification in the case of having a SAML IDP Token Signing certificate, which was signed by your Root Certificate, will not (should not) work.

In previous versions, you could set your SAML IDP Token Signing Certificate on your IDP Provider. The Root certificate configured in your SSO Domain was then used to verify the signature and trust was established.

Since 7.2.40, the certificate in the response must match the certificate assigned in the SAML SSO domain. This means that your certificate can not be created by a Third Party Provider, such as Go Daddy, and it should be a trusted Root Cert.

### 4.1.2 Persistent Cookies

The persistent cookie feature works with SAML. However, it is susceptible to browser behavior and may be effective to use with Internet Explorer only. Also, depending on testing performed and multiple cookies being in use, the cookie that can be used varies.

## 4.2 Configure the SSO Domain

SAML SSO domains are fundamentally different from other SSO domains which can be configured on the LoadMaster. This is because the LoadMaster does not directly interact with the authentication server. In the context of SAML, the LoadMaster performs redirections. The LoadMaster asks the client to redirect to an IdP to issue some claims and get the required assertions back.

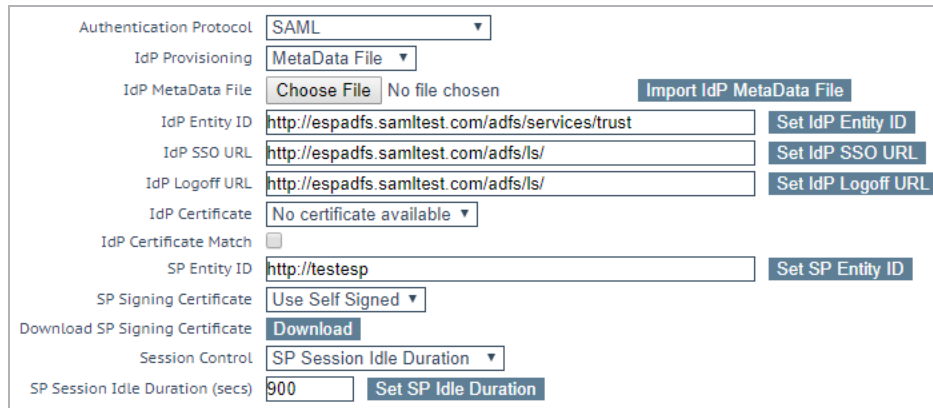
To configure a SAML-based SSO domain in the LoadMaster, follow the steps below:

## 4 Configure SAML Authentication in the LoadMaster

1. In the main menu of the LoadMaster WUI, go to **Virtual Services > Manage SSO**.



2. Enter a name for the SSO domain in the Add new Client Side Configuration text box and click **Add**.



3. Select **SAML** as the Authentication Protocol.
4. Select the relevant IdP Provisioning option.

The Manual option enables you to manually input details into the IdP fields.

The Metadata File option enables you to upload an IdP Metadata File. This simplifies the configuration of the IdP attributes, including the IdP Entity ID, IdP SSO URL and IdP Logoff URL. The metadata file can be downloaded from the IdP. For further information, refer to the **Endpoint Settings** section. To upload the file - click **Browse**, navigate to and select the relevant file and click **Import IdP Metadata File**.

5. Select an IdP Certificate for use in the context of assertion verification.

---

The certificate can be exported from the IdP and imported in the LoadMaster in the **Certificates & Security** section.

---



---

The IdP Certificate is very important in terms of verification of the assertions that must be contained in the SAML response

---

#### 4 Configure SAML Authentication in the LoadMaster

---

that is received from the IdP. Without the certificate, verification cannot proceed.

---

6. Decide whether or not to enable the **IdP Certificate Match** check box.

---

If this option is enabled, the IdP certificate assigned must match the certificate in the IdP SAML response.

---

7. Enter the **SP Entity ID** and click **Set SP Entity ID**.

---

This is an identifier that is shared to enable the IdP to understand, accept and have knowledge of the entity when request messages are sent from the LoadMaster. This must correlate to the identifier of the relying party on the AD FS server.

---

8. Select the relevant SP Signing Certificate option.

It is optional to sign requests that are sent in the context of logon. Currently, the LoadMaster does not sign those requests.

In the context of log off requests – it is mandatory and these requests must be signed. This is to avoid any spoofing and to provide extra security in relation to log off functionality. This ensures that users are not being hacked and not being logged off unnecessarily.

In the SP Signing Certificate field, you can choose to use a self-signed certificate or third party certificate to perform the signing.

9. If using a self-signed certificate, click the **Download** button to download the certificate. This certificate must be installed on the IdP server (for example AD FS) to be added to the relying party signature.

The AD FS server requires this certificate for use of the public key to verify the signatures that the LoadMaster generates.

10. Select the relevant Session Control option.

---

The IdP maximum duration value cannot be set in the LoadMaster. The value is taken from the IdP protocol. If the value is not already set in the IdP authentication response, the

---

#### 4 Configure SAML Authentication in the LoadMaster

default value of 30 minutes is assigned as the IdP maximum duration.

11. If using SP Session Idle Duration, enter the SP Session Idle Duration and click **Set SP Idle Duration**.
12. If using SP Session Max Duration, enter the SP Session Max Duration and click **Set SP Max Duration**.

### 4.3 Configure the Virtual Service

Follow the steps below to configure the Virtual Service to use SAML authentication:

1. In the main menu of the LoadMaster WUI, go to **Virtual Services > Add New**.

Please Specify the Parameters for the Virtual Service.

Virtual Address	<input type="text" value="10.154.30.221"/>
Port	<input type="text" value="443"/>
Service Name (Optional)	<input type="text" value="Example Virtual Service"/>
Use Template	<input type="text" value="Select a Template"/>
Protocol	<input type="text" value="tcp"/>

2. Enter a valid IP address in the **Virtual Address** text box.
3. Enter the **Port**.
4. Enter a **Service Name**.
5. Click **Add this Virtual Service**.
6. Expand the **ESP Options** section.

## 4 Configure SAML Authentication in the LoadMaster

▼

ESP Options

Enable ESP ☒

ESP Logging

User Access: ☒ Security: ☒ Connection: ☒

Client Authentication Mode

SAML ▼

SSO Domain

ESP.SAMLTEST.COM ▼

Allowed Virtual Hosts

testqa.samltest.com

Set Allowed Virtual Hosts

Allowed Virtual Directories

/\*

Set Allowed Directories

Pre-Authorization Excluded Directories

Set Excluded Directories

Use Session or Permanent Cookies

Session Cookies Only ▼

Logout String

/signout.aspx

Set SSO Logout String

Additional Authentication Header

Set Additional Authentication Header

Server Authentication Mode

KCD ▼

Server Side configuration

KCD.SAMLTEST.COM ▼

7. Select the **Enable ESP** check box.
8. Select **SAML** as the Client Authentication Mode.
9. Select the SAML **SSO Domain**.
10. Enter any Allowed Virtual Hosts, as needed.
11. Enter the **Logout String** and click **Set SSO Logout String**.

---

The Logout String is important. The Logout String has a special protocol flow associated with it in the context of SAML. Not only do you want to log out of the Service Provider on the LoadMaster, but the user also must be logged out of the IdP.

---

12. If required, enter the **Additional Authentication Header** and click **Set Additional Authentication Header**.

---

The **Additional Authentication Header** specifies the name of the HTTP header. This header is added to the HTTP request from the LoadMaster to the Real Server and its value is set to the user ID for the authenticated session.

---

13. Select the **Server Authentication Mode**.

## 4 Configure SAML Authentication in the LoadMaster

---

The **Server Authentication Mode** can be set to **None**, **KCD**, or **Server Token**. **Basic Authentication** is not supported because the LoadMaster does not have access to the username and password.

---

---

If you select **Server Token** as the **Server Authentication Mode** on reception and verification of the SAML response, the LoadMaster requests a long-lived token. The LoadMaster then builds a redirection URL with the token specified.

---

14. If using KCD as the **Server Authentication Mode**, please select the relevant option for Server Side configuration.

---

For further information on KCD, refer to the [Kerberos Constrained Delegation, Feature Description](#).

---

15. Configure any other settings as needed.

# 5 Appendix A: Logging

There are very detailed logs available to assist in investigating issues. Some things to look out for in the logs are:

```
Jun 15 07:45:38 lb100 ssongr: find_user_by_cookie:fa0795f5c08b5fc0ea0869010b7c4171)
Jun 15 07:45:38 lb100 ssongr: #14566# --- 0x2b8b10002ae0 --> free()
Jun 15 07:45:38 lb100 ssongr: #14566# --- 0x2b8b10000ae0 --> free()
Jun 15 07:45:38 lb100 ssongr: >>find_user_by_cookie(): up=NULL
Jun 15 07:45:38 lb100 ssongr: #14566# >>>get_domain
Jun 15 07:45:38 lb100 ssongr: #14566# >>>get_domain_from_user
Jun 15 07:45:38 lb100 ssongr: #14566# get_domain_from_user: no domain to extract from []
Jun 15 07:45:38 lb100 ssongr: #14566# get_domain: client domain not provided, proceed with default domain [SAML_ADFS] for VS[4]
Jun 15 07:45:38 lb100 ssongr: #14566# get_sso_conf: domain=[SAML_ADFS] refcount=2
Jun 15 07:45:38 lb100 ssongr: #14566# >>>generate_ID: Generate ID for SAML AuthnReq
Jun 15 07:45:38 lb100 ssongr: #14566# +++ 0x2b8b10002aa0 <-- malloc(42)
Jun 15 07:45:38 lb100 ssongr: #14566# generate_random_sequence: sequence [034634b6-f8ec-4230-bf34-f659b7c9fe52]
Jun 15 07:45:38 lb100 ssongr: #14566# <<<generate_ID: ID string generated [034634b6-f8ec-4230-bf34-f659b7c9fe52]
Jun 15 07:45:38 lb100 ssongr: #14566# >>>build_saml_auth_req: Start processing to build AuthnReq for SAML
Jun 15 07:45:38 lb100 ssongr: #14566# >>>generate_IssueInstant: Generate IssueInstant for SAML Req
Jun 15 07:45:38 lb100 ssongr: #14566# +++ 0x2b8b10009400 <-- malloc(21)
Jun 15 07:45:38 lb100 ssongr: #14566# <<<generate_IssueInstant: IssueInstant generated [2016-06-15T07:45:38Z]
Jun 15 07:45:38 lb100 ssongr: #14566# --- 0x2b8b10009400 --> free()
Jun 15 07:45:38 lb100 ssongr: #14566# build_saml_auth_req: AuthnReq XML string:[<samlp:AuthnRequest xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol" Version="2.0" IssueInstant="2016-06-15T07:45:38Z" Destination="https://fs.esppworld.com/adfs/ls/" ProtocolBinding="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST" AssertionMethod="urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST-Signature" />]
Jun 15 07:45:38 lb100 ssongr: #14566# >>>encode_saml_req: Start SAML AuthnReq Request encoding...
```

- Ensure there is a SAML domain assigned
- An ID must be generated for the request
- The SAML request is encoded
- The authentication request is built up and sent back down to L7

```
Jun 15 07:46:42 lb100 ssongr: #14566# >>>get_domain
Jun 15 07:46:42 lb100 ssongr: #14566# >>>get_domain_from_user
Jun 15 07:46:42 lb100 ssongr: #14566# get_domain_from_user: no domain to extract from []
Jun 15 07:46:42 lb100 ssongr: #14566# get_domain: client domain not provided, proceed with default domain [SAML_ADFS] for VS[4]
Jun 15 07:46:42 lb100 ssongr: #14566# get_sso_conf: domain=[SAML_ADFS] refcount=2
Jun 15 07:46:42 lb100 ssongr: #14566# >>>decode_saml_resp: Start SAML Response decoding...
Jun 15 07:46:42 lb100 ssongr: #14566# +++ 0x2b8b1000e610 <-- malloc(4009)
Jun 15 07:46:42 lb100 ssongr: #14566# >>>parseXmlMemory: Start parsing the SAML Resp XML
Jun 15 07:46:42 lb100 ssongr: #14566# parseXmlMemory: SAML Resp XML: [4007]|<samlp:Response ID="91046ac4-f871-4ee8-9707-d207d593540f" InResponseTo="034634b6-f8ec-4230-bf34-f659b7c9fe52" xmlns:samlp="urn:oasis:names:tc:SAML:2.0:protocol" Version="2.0" />
Jun 15 07:46:42 lb100 ssongr: #14566# >>>processNode: Start node processing
Jun 15 07:46:42 lb100 ssongr: #14566# processNode:*** Processing node name[Response]
Jun 15 07:46:42 lb100 ssongr: #14566# processNode: **** matched nodePtr->name[Response]
Jun 15 07:46:42 lb100 ssongr: #14566# processNode: **** ID_91046ac4-f871-4ee8-9707-d207d593540f, Version:2.0, IssueInstant:2016-06-15T07:46:42Z, Destination:https://fs.esppworld.com/adfs/ls/, AssertionMethod:urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST-Signature, SignatureMethod:urn:oasis:names:tc:SAML:2.0:bindings:HTTP-POST-Signature, SignatureValue:-----BEGIN-----
4230-bf34-f659b7c9fe52
```

- At some point later, a response is received
- An XML-encoded SAML response gets parsed
- Some of the information which is in the SAML response is displayed
- That information is processed



## 5 Appendix A: Logging

- The required pieces are extracted to perform a significant amount of verification checks

```

Jun 15 07:46:42 lb100 ssongr: #14566# <<<print_saml_resp: Finished printing the contents of the SAML Response data
Jun 15 07:46:42 lb100 ssongr: #14566# <<<decode_saml_resp: Finished SAML Response decoding
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_saml_resp: Start SAML Response verification...
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Assertion: Start SAML Response Assertion verification...
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Signature: Start Signature verification
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_signature_node_by_cert: Start Signature node processing, cert_file[/one4net/3rdcerts/E
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_signature_node_by_cert: Success - Signature is OK
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_signature_node_by_cert: Completed Signature Node verification rc[0]
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Signature: End Signature verification: rc[0]
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Assertion_SCD_N00A: Start SAML Response Assertion SCD N00A verification...
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Assertion_SCD_N00A: Assertion SCD NotOnOrAfter = [2016-06-15T07:51:38.523Z][1465977098]
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Assertion_SCD_N00A: Assertion SCD NotOnOrAfter is OK
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Assertion: Finished SAML Response Assertion verification...
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_IDs: input Parameters [_034634b6-f8ec-4230-bf34-f659b7c9fe52][_034634b6-f8ec-4230-bf34
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_IDs: Success - all IDs match up
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Issuer: Correlate IDP Entity IDs, Response[http://fs.esppworld.com/adfs/services/trust]
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Issuer: Success - SAML Response from expected Entity ID[http://fs.esppworld.com/adfs/se
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Status: input parameter [urn:oasis:names:tc:SAML:2.0:status:Success]
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Status: Success - StatusCode Value is Success
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_saml_resp: Finished SAML Response verification - All OK
Jun 15 07:46:42 lb100 ssongr: #14566# <<<map_user: User credential to be used[sp_user@ESPPWORLD.COM]

```

- When finished processing the XML, the verification steps begin
- As part of the verification:
  - The signature is checked to ensure it is OK
  - The “Not On Or After” (NOOA) time is checked to ensure that time has not passed because the assertion has a lifetime associated with it
  - All of the IDs are checked to ensure they match. There is an original ID which is allocated as part of a request. That ID is received back as part of a response so it is checked to ensure it matches in two places in the response document.
  - The issuer is verified to ensure that the response is received from the IdP which was configured previously

```

Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Status: Success - SAML Response from expected Entity ID[http://fs.esppworld.com/adfs/se
Jun 15 07:46:42 lb100 ssongr: #14566# >>>verify_Status: input parameter [urn:oasis:names:tc:SAML:2.0:status:Success]
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_Status: Success - StatusCode Value is Success
Jun 15 07:46:42 lb100 ssongr: #14566# <<<verify_saml_resp: Finished SAML Response verification - All OK

```

- A success code is displayed in the response. That has to be successful to indicate that the user was successfully authenticated at the IdP.
- The username entered when signing in is displayed
  - Next, the KCD processing occurs (if relevant)
  - Once the KCD processing is finished, the site is browsed

## 5 Appendix A: Logging

```

Jun 15 07:47:21 lb100 ssomgr: #14566# operation == L7 AUTH SAML LOGOUT
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>get_domain
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>get_domain_from_user
Jun 15 07:47:21 lb100 ssomgr: #14566# get_domain_from_user: no domain to extract from []
Jun 15 07:47:21 lb100 ssomgr: #14566# get_domain: client domain not provided, proceed with default domain [SAML_ADFS] for VS[4]
Jun 15 07:47:21 lb100 ssomgr: #14566# get_sso_conf: domain=[SAML_ADFS] refcount=2
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>generate_ID: Generate ID for SAML AuthnReq
Jun 15 07:47:21 lb100 ssomgr: #14566# ++++ 0x2b8b1000a5e0 <-- malloc(42)
Jun 15 07:47:21 lb100 ssomgr: #14566# generate_random_sequence: sequence [172040bf-4029-44fd-a67d-808199c6c6e4]
Jun 15 07:47:21 lb100 ssomgr: #14566# <<<generate_ID: ID string generated [_172040bf-4029-44fd-a67d-808199c6c6e4]
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>build_saml_logout_req: Start processing to build Logout Request for SAML
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>generate_IssueInstant: Generate IssueInstant for SAML Req
Jun 15 07:47:21 lb100 ssomgr: #14566# ++++ 0x2b8b1000a640 <-- malloc(21)
Jun 15 07:47:21 lb100 ssomgr: #14566# <<<generate_IssueInstant: IssueInstant generated [2016-06-15T07:47:21Z]
Jun 15 07:47:21 lb100 ssomgr: #14566# ---- 0x2b8b1000a640 --> free()
Jun 15 07:47:21 lb100 ssomgr: #14566# build_saml_logout_req: Logout Request XML string:[<samlp:LogoutRequest xmlns:samlp="urn:oas
040bf-4029-44fd-a67d-808199c6c6e4" Version="2.0" IssueInstant="2016-06-15T07:47:21Z" Destination="https://fs.espworld.com/adfs/ls
> <samlp:SessionIndex> 369b28b4-abc0-4608-b0ff-d28da567128b</samlp:SessionIndex> </samlp:LogoutRequest>]
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>encode_saml_req: Start SAML LogoutReq Request encoding...
Jun 15 07:47:21 lb100 ssomgr: #14566# ++++ 0x2b8b10008820 <-- malloc(906)
Jun 15 07:47:21 lb100 ssomgr: #14566# encode_saml_req: Encoded blob:fZFRt4MwFIx%2FCuL7oWBXoNmIRnwg2ZwZRhNflkKLLoG2ckvcz7fbMjk%2B%
BaBRU5Qrt4zQhLDQdpiTJMaWdxIKLEmcki%2F08ZS1TFAUvagTvrJCv8CLApCoNTmjnTyRmDacL55JymnKk%2FgNBaXfcdCnaOP5yzwK0ogVGC%2FzNjLsDVDJGQHUQ
WiaQmmjGS4IV2HZZJJswBp7MNLzx8z%2BLn%2B%2Bq%2FiGw%3D%3D
Jun 15 07:47:21 lb100 ssomgr: #14566# <<<encode_saml_req: Finished LogoutReq Request encoding
Jun 15 07:47:21 lb100 ssomgr: #14566# build_saml_logout_req: SAMLRequest Blob:[436][SAMLRequest=fZFRt4MwFIx%2FCuL7oWBXoNmIRnwg2Zw
23WPAk Jt 6Nxpj U9uL%2BNwSAGt 3BaBRU5Qrt 4zQhLDQdpiTJMaWdxIKLEmcki%2F08ZS1TFAUvagTvrJCv8CLApCoNTmjnTyRmDacL55JymnKk%2FgNBaXfcdCnaOP
PzM3HhLa8VnAZUwqpsb9heZnkDcWiaQmmjGS4IV2HZZJJswBp7MNLzx8z%2BLn%2B%2Bq%2FiGw%3D%3D]
Jun 15 07:47:21 lb100 ssomgr: #14566# build_saml_logout_req: cfg->sp_cert:UseSelfSigned, def_samlcert:saml_self_signed
Jun 15 07:47:21 lb100 ssomgr: #14566# /one4net/certs/.saml_self_signed.pem: signing cert_file
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>query_sign: Start processing to Sign Logout Request for SAML
Jun 15 07:47:21 lb100 ssomgr: #14566# >>>query_sign: Query[SAMLRequest=fZFRt4MwFIx%2FCuL7oWBXoNmIRnwg2ZwZRhNflkKLLoG2ckvcz7fbMjk%
Gt3BaBRU5Qrt4zQhLDQdpiTJMaWdxIKLEmcki%2F08ZS1TFAUvagTvrJCv8CLApCoNTmjnTyRmDacL55JymnKk%2FgNBaXfcdCnaOP5yzwK0ogVGC%2FzNjLsDVDJGQ
kDcWiaQmmjGS4IV2HZZJJswBp7MNLzx8z%2BLn%2B%2Bq%2FiGw%3D%3D], SigAlg[1], Key file[/one4net/certs/.saml_self_signed.pem]
Jun 15 07:47:21 lb100 ssomgr: #14566# query_sign: Added SigAlg...[SAMLRequest=fZFRt4MwFIx%2FCuL7oWBXoNmIRnwg2ZwZRhNflkKLLoG2ckvcz
%2BNwSAGt 3BaBRU5Qrt 4zQhLDQdpiTJMaWdxIKLEmcki%2F08ZS1TFAUvagTvrJCv8CLApCoNTmjnTyRmDacL55JymnKk%2FgNBaXfcdCnaOP5yzwK0ogVGC%2FzNjL
sb9heZnkDcWiaQmmjGS4IV2HZZJJswBp7MNLzx8z%2BLn%2B%2Bq%2FiGw%3D%3D&SigAlg=http%3A%2Fwww.w3.org%2F2001%2F04%2Fxmldsig-more%23rsa-

```

- At some point there is a log out operation

- An operation is seen for L7 authentication SAML logout

- The logout request is built

- The logout request is sent to L7

- The client redirects to the logout

- A digest is created and there is a full query string

# References

Unless otherwise specified, the following documents can be found at <http://kemptechnologies.com/documentation>.

**Kerberos Constrained Delegation, Feature Description**

# Last Updated Date

This document was last updated on 27 July 2023.