



VMware vCenter Log Insight Manager

Deployment Guide

UPDATED: 27 July 2023

Copyright Notices

© 2022 Progress Software Corporation and/or one of its subsidiaries or affiliates. All rights reserved.

These materials and all Progress® software products are copyrighted and all rights are reserved by Progress Software Corporation. The information in these materials is subject to change without notice, and Progress Software Corporation assumes no responsibility for any errors that may appear therein. The references in these materials to specific platforms supported are subject to change.

#1 Load Balancer in Price/Performance, 360 Central, 360 Vision, Chef, Chef (and design), Chef Habitat, Chef Infra, Code Can (and design), Compliance at Velocity, Corticon, Corticon.js, DataDirect (and design), DataDirect Cloud, DataDirect Connect, DataDirect Connect64, DataDirect XML Converters, DataDirect XQuery, DataRPM, Defrag This, Deliver More Than Expected, DevReach (and design), Driving Network Visibility, Flowmon, Inspec, Ipswitch, iMacros, K (stylized), Kemp, Kemp (and design), Kendo UI, Kinvey, LoadMaster, MessageWay, MOVEit, NativeChat, OpenEdge, Powered by Chef, Powered by Progress, Progress, Progress Software Developers Network, SequelLink, Sitefinity (and Design), Sitefinity, Sitefinity (and design), Sitefinity Insight, SpeedScript, Stylized Design (Arrow/3D Box logo), Stylized Design (C Chef logo), Stylized Design of Samurai, TeamPulse, Telerik, Telerik (and design), Test Studio, WebSpeed, What'sConfigured, WhatsConnected, WhatsUp, and WS_FTP are registered trademarks of Progress Software Corporation or one of its affiliates or subsidiaries in the U.S. and/or other countries.

Analytics360, AppServer, BusinessEdge, Chef Automate, Chef Compliance, Chef Desktop, Chef Workstation, Corticon Rules, Data Access, DataDirect Autonomous REST Connector, DataDirect Spy, DevCraft, Fiddler, Fiddler Classic, Fiddler Everywhere, Fiddler Jam, FiddlerCap, FiddlerCore, FiddlerScript, Hybrid Data Pipeline, iMail, InstaRelinker, JustAssembly, JustDecompile, JustMock, KendoReact, OpenAccess, PASOE, Pro2, ProDataSet, Progress Results, Progress Software, ProVision, PSE Pro, Push Jobs, SafeSpaceVR, Sitefinity Cloud, Sitefinity CMS, Sitefinity Digital Experience Cloud, Sitefinity Feather, Sitefinity Thunder, SmartBrowser, SmartComponent, SmartDataBrowser, SmartDataObjects, SmartDataView, SmartDialog, SmartFolder, SmartFrame, SmartObjects, SmartPanel, SmartQuery, SmartViewer, SmartWindow, Supermarket, SupportLink, Unite UX, and WebClient are trademarks or service marks of Progress Software Corporation and/or its subsidiaries or affiliates in the U.S. and other countries. Java is a registered trademark of Oracle and/or its affiliates. Any other marks contained herein may be trademarks of their respective owners.

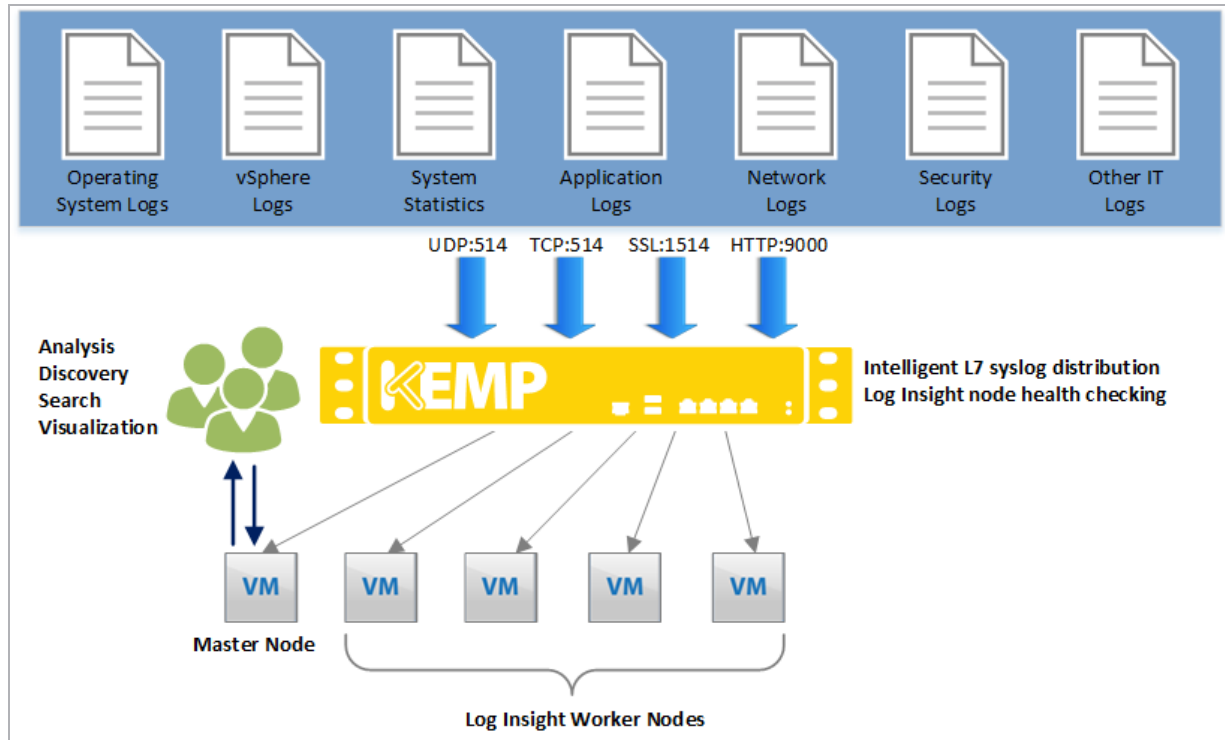
Please refer to the NOTICE.txt or Release Notes – Third-Party Acknowledgements file applicable to a particular Progress product/hosted service offering release for any related required third-party acknowledgements.

Table of Contents

1 Introduction	4
1.1 Document Purpose	5
1.2 Intended Audience	5
2 Configure the LoadMaster	6
2.1 Configure Log Insight Message Split Interval	6
2.2 Create the TCP Syslog Virtual Service	7
2.3 Create the UDP Syslog Virtual Service	8
2.4 Create the SSL Syslog Virtual Service	9
2.5 Log Insight API Ingest Service	11
2.5.1 Create the Log Split Content Rule	12
2.5.2 Create the API Ingest Virtual Service	12
References	15
Last Updated Date	16

1 Introduction

VMware vCenter Log Insight delivers real-time log management and log analysis with machine learning-based Intelligent Grouping, high performance search and better troubleshooting across physical, virtual and cloud environments.



The flow of traffic in the above diagram is as follows:

1. The syslog clients create logs
2. The syslog clients then send the messages to the Virtual IP address on the LoadMaster
3. The LoadMaster distributes these messages to the Log Insight nodes

Log Insight supports receipt and ingestion of syslog messages that are sent over UDP, TCP, TCP with SSL encryption and using the API. The LoadMaster provides specialized Log Insight-aware services to optimize high availability and scalability of Log Insight deployments. Users can then perform deep analytics, discovery and search of the ingested data to get an enhanced operational view of their environment.

An inherent challenge that arises when syslog messages are sent using methods other than UDP, is that clients will often open long-lived connections that are then used for large amounts of messages. With this behavior, even when a scaled out architecture and application load balancer are implemented,

1 Introduction

traffic is not distributed in a close-to-even fashion across the pool of available nodes. The LoadMaster offers a solution that allows messages to be parsed within a connection to allow a more even distribution across servers in a pool, as well as simplified scalability of Log Insight environments.

1.1 Document Purpose

The purpose of this document is to explain how to configure the LoadMaster to optimize VMware Log Insight traffic flows.

1.2 Intended Audience

This document is intended to be read by anyone who is interested in configuring the LoadMaster to optimize VMware Log Insight deployments

2 Configure the LoadMaster

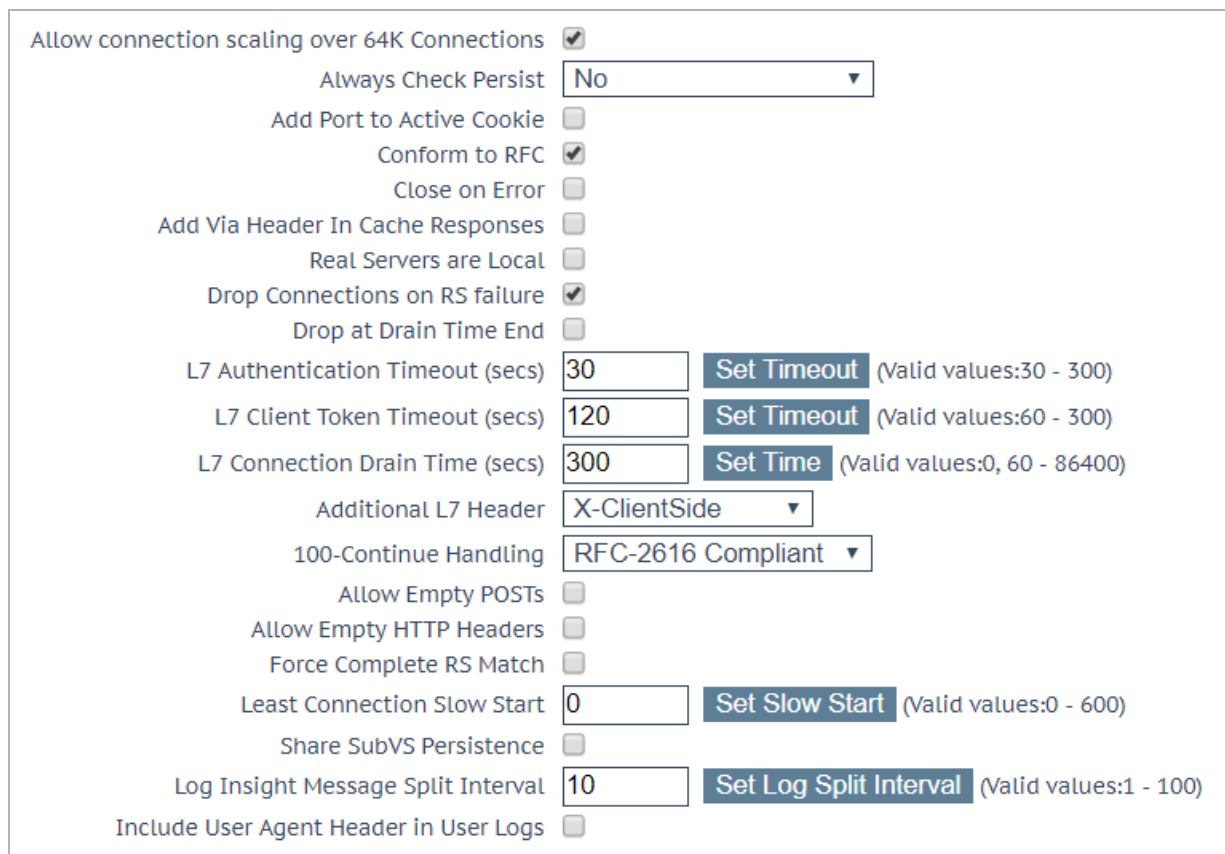
A number of Virtual Services will need to be created for the LoadMaster to work effectively with Log Insight. The services that is used depends on the methods that are used in the environment to send syslog messages to the Log Insight nodes. Refer to the sections below for detailed, step-by-step instructions.

2.1 Configure Log Insight Message Split Interval

The **Log Insight Message Split Interval** value controls how many syslog messages should be sent to each server in the pool before moving to the next server. For example, if there are three Log Insight nodes and the **Log Insight Message Split Interval** is set to **1** - a single message is sent to server A, and then to server B and then server C before again distributing a message to server A.

To set the **Log Insight Split Interval**, follow the steps below:

1. In the main menu of the WUI, go to **System Configuration > Miscellaneous Options > L7 Configuration**.



Allow connection scaling over 64K Connections	<input checked="" type="checkbox"/>	
Always Check Persist	<input type="text" value="No"/>	
Add Port to Active Cookie	<input type="checkbox"/>	
Conform to RFC	<input checked="" type="checkbox"/>	
Close on Error	<input type="checkbox"/>	
Add Via Header In Cache Responses	<input type="checkbox"/>	
Real Servers are Local	<input type="checkbox"/>	
Drop Connections on RS failure	<input checked="" type="checkbox"/>	
Drop at Drain Time End	<input type="checkbox"/>	
L7 Authentication Timeout (secs)	<input type="text" value="30"/>	Set Timeout (Valid values:30 - 300)
L7 Client Token Timeout (secs)	<input type="text" value="120"/>	Set Timeout (Valid values:60 - 300)
L7 Connection Drain Time (secs)	<input type="text" value="300"/>	Set Time (Valid values:0, 60 - 86400)
Additional L7 Header	<input type="text" value="X-ClientSide"/>	
100-Continue Handling	<input type="text" value="RFC-2616 Compliant"/>	
Allow Empty POSTs	<input type="checkbox"/>	
Allow Empty HTTP Headers	<input type="checkbox"/>	
Force Complete RS Match	<input type="checkbox"/>	
Least Connection Slow Start	<input type="text" value="0"/>	Set Slow Start (Valid values:0 - 600)
Share SubVS Persistence	<input type="checkbox"/>	
Log Insight Message Split Interval	<input type="text" value="10"/>	Set Log Split Interval (Valid values:1 - 100)
Include User Agent Header in User Logs	<input type="checkbox"/>	

2. Set the **Log Insight Message Split Interval**.

The default value is 10. The range is 1-100.

2.2 Create the TCP Syslog Virtual Service

A TCP syslog Virtual Service must be created if clients will send syslog messages to Log Insight over TCP. To do this, follow the steps below:

- 1. In the main menu of the LoadMaster WUI, select **Virtual Services > Add New**.

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.109.2

Port

514

Service Name (Optional)

Log Insight TCP

Protocol

tcp

- 2. Enter a valid **Virtual Address**.
- 3. Enter **514** as the **Port**.
- 4. Enter a recognizable **Service Name**, for example **Log Insight TCP**.
- 5. Click **Add this Virtual Service**.
- 6. Configure the settings as shown in the following table:

Section	Option	Value	Comment
Basic Properties	Service Name	Log Insight	
Standard Options	Scheduling Method	round robin *	
Real Servers	Checked Port	514	Click Set Check Port .

* Round robin is typically best to accomplish desired behavior of even traffic distribution. Least connection will result in an uneven distribution for syslog over TCP, especially when there is a low number of connections. If the **Scheduling Method** is set to least connection and there are a low number of connections, the **Log Insight Split Interval** (see below) will not behave as expected.

- 7. Click **Add New**.

2 Configure the LoadMaster

Please Specify the Parameters for the Real Server

Real Server Address

Port

Forwarding method

nat ▼

Weight

Connection Limit

8. Enter the **Real Server Address**.

9. Click **Add This Real Server**.

2.3 Create the UDP Syslog Virtual Service

A UDP Syslog Virtual Service must be created if clients will send syslog messages to Log Insight over UDP. To do this, follow the steps below:

1. In the main menu of the LoadMaster WUI, select **Virtual Services > Add New**.

Please Specify the Parameters for the Virtual Service.

Virtual Address

Port

Service Name (Optional)

Protocol

udp ▼

2. Enter a valid **Virtual Address**.

3. Enter **514** as the **Port**.

4. Enter a recognizable **Service Name**, for example **Log Insight UDP**.

5. Select **udp** as the **Protocol**.

6. Click **Add this Virtual Service**.

7. Configure the settings as shown in the following table:

Section	Option	Value	Comment
Standard Options	Transparency	Enabled *	
	Idle Connection Timeout	Enter a low value.	A value of

2 Configure the LoadMaster

Section	Option	Value	Comment
			1typically results in the best performance.
Real Servers	Real Server Check Method	ICMP Ping	

* This allows the client’s IP address to be presented to the Log Insight servers. Depending on your network topology, transparency may not be supported. If this is the case, you can safely disable this **Transparency** option and the source IP presented to Log Insight is that of the Virtual Service. The hostname remains unchanged.

8. Click **Add New**.

Please Specify the Parameters for the Real Server

Real Server Address

10.11.0.34

Port

514

Forwarding method

nat

Weight

1000

Connection Limit

9. Enter the **Real Server Address**.

10. Click **Add This Real Server**.

2.4 Create the SSL Syslog Virtual Service

A SSL syslog Virtual Service must be created if clients will send syslog messages to Log Insight over TCP. To do this, follow the steps below:

1. In the main menu of the LoadMaster WUI, select **Virtual Services > Add New**.

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.109.4

Port

1514

Service Name (Optional)

Log Insight SSL

Protocol

tcp

2 Configure the LoadMaster

2. Enter a valid **Virtual Address**.
3. Enter **1514** as the **Port**.
4. Enter a recognizable **Service Name**, for example **Log Insight SSL**.
5. Click **Add this Virtual Service**.
6. Configure the settings as shown in the following table:

Section	Option	Value	Comment
Basic Properties	Service Type	Log Insight	
SSL Properties	SSL Acceleration	Enabled	Click OK .

7. Click **Manage Certificates**.



8. Click **Import Certificate**.

Please specify the name of the file that contains the certificate. The file can also hold the private key. If the file does not contain the private key, then the file containing the private key must also be specified. The certificate can be in either .PEM or .PFX (IIS) format.

Certificate File	Choose File	certificate.crt
Key File (optional)	Choose File	No file chosen
Pass Phrase	<input type="password" value="....."/>	
Certificate Identifier	<input type="text" value="ExampleCertificate"/>	

9. Click the first **Choose File** button.
10. Browse to and select the relevant certificate file.
11. If needed, upload a **Key File** and enter the **Pass Phrase**.
12. Enter a name in the **Certificate Identifier** text box.
13. Click **Save**.

2 Configure the LoadMaster

Identifier	Common Name(s)	Virtual Services	Assignment
ExampleCertificate	Example [Expires: Aug 24 09:11:21 2016 GMT]	Available VSs None Assigned	Assigned VSs 10.154.11.74:1514

Save Changes

14. Configure the Virtual Service settings as shown in the following table:

Section	Option	Value	Comment
SSL Properties	Certificates	Select the relevant certificate.	Click > to assign the certificate. Click Set Certificates .
Real Servers	Real Server Check Method	TCP Connection Only	

15. Click **Add New**.

Please Specify the Parameters for the Real Server

Real Server Address	10.10.10.151
Port	514
Forwarding method	nat
Weight	1000
Connection Limit	

16. Enter the **Real Server Address**.

17. Enter **514** as the **Port**.

18. Click **Add This Real Server**.

19. Add any other Real Servers as needed.

2.5 Log Insight API Ingest Service

If HTTP POST requests are used to programmatically send log information to the Log Insight cluster, a “Log Split” content rule is required and an accompanying Virtual Service must be created. Content rules

interrogate incoming client connections and make decisions as well as header modification based on the contents of the requests. Follow the steps in the two sections below for instructions on how to do this. This rule will ensure even distribution of messages across the cluster of Log Insight nodes when the API Ingest Service is utilized.

2.5.1 Create the Log Split Content Rule

A “Log Split” content rule is required to minimize “lumpiness” and accomplish a more even distribution of messages that are posted.

To create the content rule, follow the steps below:

1. In the main menu of the LoadMaster WUI, select **Rules & Checking > Content Rules**.
2. Click **Create New**.

Create Rule

Rule Name

LogInsightAPI

Rule Type

Replace Header ▼

Header Field

Connection

Match String

keep-alive

Value of Header Field to be replaced

close

Perform If Flag Set

[Unset] ▼

3. Enter a recognizable **Rule Name**, for example **LogInsightAPI**.
4. Select **Replace Header** as the **Rule Type**.
5. Enter **Connection** as the **Header Field**.
6. Enter **keep-alive** as the Match String.
7. Enter **close** as the **Value of Header Field to be replaced**.
8. Click **Create Rule**.

For more information, refer to the [Feature Description, Content Rules](#) document.

2.5.2 Create the API Ingest Virtual Service

Now, an API ingest Virtual Service must be created. To do this, follow the steps below:

1. In the main menu, select **Virtual Services > Add New**.

2 Configure the LoadMaster

Please Specify the Parameters for the Virtual Service.

Virtual Address

192.168.109.5

Port

9000

Service Name (Optional)

Log Insight API

Protocol

tcp ▼

- 2. Enter a valid **Virtual Address**.
- 3. Enter **9000** as the **Port**.
- 4. Enter a recognizable **Service Name**, for example **Log Insight API**.
- 5. Click **Add this Virtual Service**.
- 6. Configure the settings as shown in the following table:

Section	Option	Value	Comment
Basic Properties	Service Type	HTTP/HTTPS	
Standard Options	Transparency	Enabled *	
Real Servers	Real Server Check Method	TCP Connection Only	

* This allows the client’s IP address to be presented to the Log Insight servers. Depending upon your network topology, transparency may not be supported. If this is the case, you can safely disable this **Transparency** option and the source IP presented to Log Insight is that of the Virtual Service. The hostname will remain unchanged.

- 7. Click **Add New**.

Please Specify the Parameters for the Real Server

Real Server Address

10.10.10.151

Port

9000

Forwarding method

nat ▼

Weight

1000

Connection Limit

- 8. Enter the **Real Server Address**.

2 Configure the LoadMaster

- 9. Click **Add This Real Server**.
- 10. Click **OK**.
- 11. Add any other Real Servers as needed.
- 12. Click **Back**.
- 13. Expand the **Advanced Properties** section.

▼ Advanced Properties

Content Switching

Disabled

Enable

HTTP Selection Rules

Show Selection Rules

HTTP Header Modifications

Show Header Rules

Response Body Modification

Show Body Modification Rules

Enable HTTP/2 Stack

☐

Enable Caching

☐

Enable Compression

☐

Detect Malicious Requests

☐

Add Header to Request

:

Set Header

Copy Header in Request

To Header

Set Headers

Add HTTP Headers

Legacy Operation(X-ClientSide) ▼

"Sorry" Server

Port

Set Server Address

Not Available Redirection Handling

Error Code:

▼

Redirect URL:

Set Redirect URL

Default Gateway

Set Default Gateway

Service Specific Access Control

Access Control

- 14. Click **Enable**.
- 15. Click **Show Header Rules**.

Name	Rule Type	Options	Header
LogInsightAPI	Replace Header		Connection

- 16. In the **Request Rules** section, select the relevant rule and click **Add**.

References

Unless otherwise specified, the following documents can be found at

<http://kemptechnologies.com/documentation>.

Feature Description, Content Rules

Web User Interface, Configuration Guide

Last Updated Date

This document was last updated on 27 July 2023.